

FEEDBACK REPORT *for*

A-1 Basement Solutions



REVIEW

Brian D.
Clark, NJ
Jun 22, 2017
★★★★★

Very happy with the installation and functionality of my battery back up sump pump. I had spoken with a few vendors and had been considering a water powered back up system, but after speaking with A-1 and learning the pitfalls of that system I decided to go with their recommendation of the PumpSpy battery powered back up. While I have not had to rely on the back up yet, the PumpSpy system also allows you to monitor the status and usage of your main pump, which is something I really like. I was surprised to learn how often my main pump runs even on sunny days, which makes me feel so much better that I now have the battery back up in place. Plus the battery is constantly monitored and recharged once a week so you know when that needs replacing.

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GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, A-1 Basement Solutions relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of A-1 Basement Solutions in Scotch Plains, NJ; Bound Brook, NJ; Plainfield, NJ; Colts Neck, NJ; Clark, NJ; Cranford, NJ; Bridgewater, NJ; Cedar Grove, NJ; Mountainside, NJ; Metuchen, NJ; and 7 other cities in New Jersey.

REVIEW

Jannese T.
Scotch Plains, NJ
Jun 15, 2017
★★★★★

Mold remediation work was not what I expected it to be, none of the old moldy sheet rock was removed. Only exposed beams were sprayed. I was expecting a more thorough job with regards to the mold remediation. French drain and exhaust system were installed in a satisfactory manner.

REVIEW

Blanche F.
Bound Brook, NJ
Jun 09, 2017
★★★★★

I had a great experience dealing with the actual owner himself who came to our house and explained everything with us about our interest in getting a battery backup sump pump system. The work was done on time and was done in a professional manner. I would recommend them without question. Great job, thank you A1 Basement solutions. Bob