

# The Window & Door Store



815 E Main Ave  
Bismarck, ND 58501  
(701) 223-1008  
thewdstore.com

## GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, The Window & Door Store relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of The Window & Door Store in Bismarck, ND; Mandan, ND; Beulah, ND; Dickinson, ND; Minot, ND; Garrison, ND; Lincoln, ND; Washburn, ND; Jamestown, ND; Fargo, ND; and 98 other cities in North Dakota, Minnesota, South Dakota and Iowa.

## Customer Feedback Summary

Of 1,637 surveys sent, 1,011 were responded to

Likely to Recommend 98%

Value 97%

Professional & Organized 99%

## Recent Reviews & Published Comments

### REVIEW

Jeff T.  
Bismarck, ND  
Sep 23, 2019  
★★★★★

The people at the window and door store are very pleasant and helpful.

### REVIEW

Jamie W.  
Mandan, ND  
Sep 11, 2019  
★★★★★

Crew was great to work with, house looks amazing! We are getting tons of compliments.

### REVIEW

Mike A.  
Bismarck, ND  
Sep 09, 2019  
★★★★★

The installers were phenomenal and kept us in the loop. Anything they thought we might or might not want to change.

### REVIEW

Jay W.  
Beulah, ND  
Sep 09, 2019  
★★★★★

I was most satisfied with their timeliness.

### REVIEW

Robin S.  
Fargo, ND  
Sep 06, 2019  
★★★★★

I had a wonderful experience with Andrew and The Window and Door Store. They were extremely professional and timely and thorough. I have gotten many compliments on my new front door too. Thank you for the helping me through the process, which was very organized!!

FEEDBACK REPORT *for*

# The Window & Door Store



REVIEW

Sheila K.  
Bismarck, ND  
Sep 06, 2019



They were great to work with. They went above and beyond what needed to be done. We are very happy with it.

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REVIEW

Sara D.  
Bismarck, ND  
Sep 03, 2019



We had a patio door out in and are very happy with the results! Brandon and the rest of the staff at the Window and Door Store were very helpful, quick, and friendly! Highly recommend!

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REVIEW

P.C.S.  
Minot, ND  
Aug 29, 2019



I wish I had known about them earlier. They saved me a lot of time and effort with issues I would have had later. I went 120 miles to find them, to come and do the work.

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REVIEW

Czesia G.  
Center, ND  
Aug 28, 2019



Chad was amazing & worked with us to get the right measurements so we could have exactly what we wanted. The installers (both crews) were phenomenal & friendly towards me & my dog. I haven't stopped raving about your company since the purchase, & I hope to do more business with you in the future.

REVIEW

Mark A.  
Bismarck, ND  
Aug 28, 2019



They did a very good job.

REVIEW

Judy N.  
Bismarck, ND  
Jul 10, 2019



This was my second interaction with this company and they are very professional and great to work with. Do not hesitate to recommend to others.

REVIEW

Jeff M.  
Mandan, ND  
Jul 09, 2019



The Window and Door Store worked to arrange the schedule to get the windows installed.

FEEDBACK REPORT *for*

# The Window & Door Store



REVIEW

Mark G.  
Bismarck, ND  
Jul 05, 2019



Nice to work with .

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REVIEW

Linda J.  
Mandan, ND  
Jul 03, 2019



I thought they did quality work.

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REVIEW

Juana P.  
Lincoln, ND  
Jun 18, 2019



They were great to work with. I would use them again.

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REVIEW

Bruce K.  
Bismarck, ND  
Jun 17, 2019



They were very easy to work with.

REVIEW

Gerad W.  
Mandan, ND  
Jun 17, 2019



I am incredibility happy, this is my second purchase.  
The quality of their work and their bids are great.

REVIEW

Rodger G.  
Bismarck, ND  
Jun 16, 2019



Very well satisfied. Would recommend Window & Door before shopping anywhere else.

REVIEW

Brent J.  
Bismarck, ND  
Jun 14, 2019



Everyone that we dealt with at The Window & Door Store were very professional. The job was completed in a timely manner and we are very satisfied with the quality, workmanship and professionalism of all of the product and staff involved. We would highly recommend them.

FEEDBACK REPORT *for*

# The Window & Door Store



REVIEW

Lee O.  
Mandan, ND  
Jun 05, 2019



The Window & Door Store is a great company to work with.

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REVIEW

Bob B.  
Bismarck, ND  
May 29, 2019



They did a stand-up job. They had really good crews in my home. They cleaned up nicely after the project was completed.

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REVIEW

C.K.A.  
Bismarck, ND  
May 29, 2019



They are professional, easy to work with, and overcame every challenge. It was a phenomenal experience.

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REVIEW

P.R.K.  
Bismarck, ND  
May 15, 2019



Very polite, and professional. Chad Schmidt was a great salesman. He gave us all the facts and information without being pushy or trying to sell his product vs the other guys. Great customer service as well. Very nice and easy to talk to, and did an excellent job of fitting us into an already busy week with their technicians working out of town. We are very happy with service we received from everyone and the final product.

REVIEW

Rob B.  
Bismarck, ND  
May 07, 2019



They have done work for us in the past and we were impressed so we used them again for this project. They provide great service.

REVIEW

Jeff L.  
Bismarck, ND  
Mar 06, 2019



They are a fast and professional company. The quality of the finished product is great!

FEEDBACK REPORT *for*

# The Window & Door Store



REVIEW

Lavetta F.  
Bismarck, ND  
Feb 12, 2019



Keep continuing the good work.

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REVIEW

Scott S.  
Bismarck, ND  
Feb 08, 2019



If I could give them a 10 star rating I would

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REVIEW

Mitch N.  
Bismarck, ND  
Feb 08, 2019



I just want to thank Andrew. He was very helpful with me. When I first met him, he came up with a price. I didn't have to wait 3-4 days to get an estimate. He was very professional and very helpful.

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REVIEW

Duane S.  
Golden Valley, ND  
Jan 23, 2019



Great contractor and always a very good job for me.

REVIEW

Pat O.  
Bismarck, ND  
Jan 11, 2019



I have always had excellent product, workmanship, and service from Window and Door store! I like the prompt attention to detail and problems! Will always shop there because of above mentioned qualities. I especially like working with Brandon Scherr, trust him immensely for good advice and help!