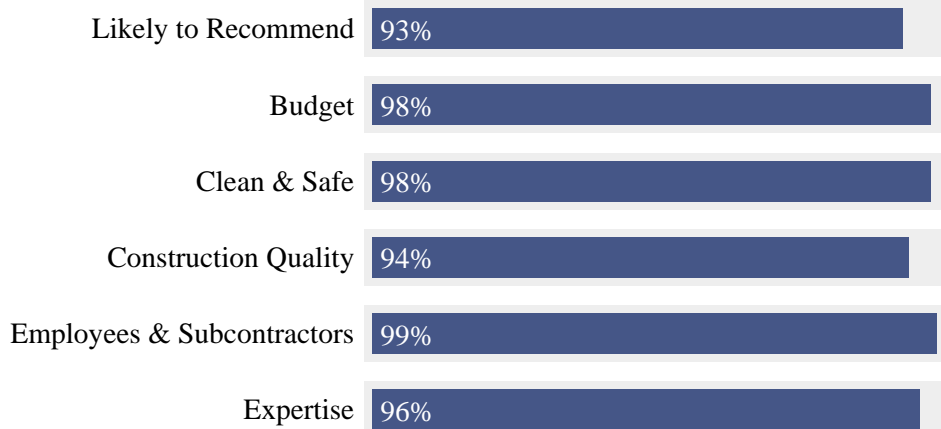


CUSTOMER FEEDBACK REPORT *for* White Aluminum & Windows - Ft. Myers



Customer Feedback Summary

Of 295 customers surveyed, 155 responded



2180 Andrea Lane #1
Ft. Myers , FL 33912
(800) 292-6606
www.whitealuminum.com

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, White Aluminum & Windows - Ft. Myers relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of White Aluminum & Windows - Ft. Myers in Fort Myers, FL; Naples, FL; Ft Myers, FL; Bonita Springs, FL; Cape Coral, FL; Estero, FL; North Fort Myers, FL; Lehigh Acres, FL; N Ft Myers, FL; Port Charlotte, FL; and 18 other cities in Florida, Indiana and Tennessee.

Recent Reviews & Published Comments

COMMENT

Additional Comment
May 08, 2018

I was most satisfied with the installers, they were very courteous.

REVIEW

Nancy C.
Fort Myers, FL
May 08, 2018

They are excellent!



REVIEW

Anthony B.
Naples, FL
May 01, 2018

Brian was very professional.



REVIEW

Al S.
Naples, FL
Apr 30, 2018

They did a very good job. The hardest part was the time frame, which was a bit too long. Due to the hurricane and being swamped, we did understand. Their workmanship was excellent. They advised me very well. I would definitely use them again!



CUSTOMER FEEDBACK REPORT *for*
White Aluminum & Windows - Ft. Myers



REVIEW

Lee T.
Naples, FL
Apr 30, 2018



The best company in the world!

COMMENT

Additional Comment
Nov 05, 2013

They were lot of fun to work with. They took their job seriously but still had time to make the customer happy. The quality of their job was great! When it's all said and done, the way it looks is phenomenal. They did such a beautiful job. It is easy to recommend them to others because of this.

COMMENT

Additional Comment
Nov 05, 2013

My wife's boss referred us to them. I have actually built over 200 houses in this area and White Aluminum was one of the finest companies I've ever worked with.

COMMENT

Additional Comment
Nov 05, 2013

I heard about White Aluminum through my neighbors across the street. They hired them for their work and they were pleased.

COMMENT

Additional Comment
Oct 07, 2013

I am extremely happy with the installers, they had a good attitude, they were very professional, and meticulous. The doors fit so perfectly and can't tell you how happy I am. I really lucked out with White Aluminum.

COMMENT

Additional Comment
Oct 03, 2013

I am very satisfied, and have no complaints. They are a good company.

COMMENT

Additional Comment
Oct 03, 2013

We are very pleased with White Aluminum. They are very friendly people.

COMMENT

Additional Comment
Sep 10, 2013

White Aluminum was excellent. I would give them a 10 out of 10. They were professional, efficient, accommodating, and prompt.

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COMMENT
Additional Comment
Sep 10, 2013
I was satisfied with my overall experience from beginning to end. We had a slight issue and they resolved it in the same day. It was unbelievable. I had a fantastic experience.

COMMENT
Additional Comment
Aug 22, 2013
The employees and subcontractors are definitely professional and courteous.

COMMENT
Additional Comment
Aug 22, 2013
I liked the professional men who came out and did the job. I liked the salesperson I was dealing with as well. I have never had problem with White Aluminium in all the years I have dealt with them.

COMMENT
Additional Comment
Aug 22, 2013
I am going to refer White Aluminum to my niece. She just bought a house and she is going to completely remodel the inside and she is definitely going to use White Aluminum.

COMMENT
Additional Comment
Aug 20, 2013
They did a fabulous job. I did everything by email. I can't begin to say enough good things about them. They were wonderful.

COMMENT
Additional Comment
Aug 20, 2013
Beyond satisfied. They did this while I was in Canada and did a fabulous job.

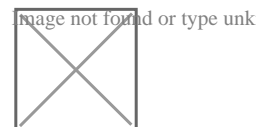
COMMENT
Additional Comment
Aug 20, 2013
The gal who answered the phone was outstanding, and Rich, the scheduler was great, too.

COMMENT
Additional Comment
Aug 20, 2013
The workmanship and the quality of what they were doing was better than any other at the price.

COMMENT
Additional Comment
Aug 20, 2013
They did a job for me about 10 years ago. They did a good job, and I was happy with it. I remembered them when I was looking to have work done.

COMMENT
Additional Comment
Aug 09, 2013
I was satisfied with their punctuality and the quality of the workmanship, and the price.

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- COMMENT
Additional Comment
Aug 09, 2013
- The sales rep is aware of it but we have a gazebo for the grill; the way it was designed, when it was rains, the rain falls straight down. The original person who did the job was able to fabricate a little gutter for it. That was the most pleasing experience for us. It was very innovative of them and very pleasing to us.
- COMMENT
Additional Comment
Aug 09, 2013
- White Aluminum provided excellent service to me and if I ever need anything in the future I won't hesitate to call them again!
- COMMENT
Additional Comment
Aug 02, 2013
- I was satisfied with White Aluminum's customer service. They were good about following up with me. I also am satisfied with the end result. White Aluminum's product and the quality of their work are excellent.
- COMMENT
Additional Comment
Aug 01, 2013
- I was most satisfied with the project. I live out of state and hired them not knowing anything about the company. I was very happy when I saw the product.
- COMMENT
Additional Comment
Jul 31, 2013
- I would highly recommend White Aluminum. My husband and I were very pleased with everything.
- COMMENT
Additional Comment
Jul 31, 2013
- I was most satisfied with the excellent job that they did. White Aluminum knew what they were doing and did everything well. They didn't take any shortcuts.
- COMMENT
Additional Comment
Jul 27, 2013
- We will absolutely recommend them in our community.
- COMMENT
Additional Comment
Jul 27, 2013
- I was extremely pleased. They're one of the best organizations I've worked with regarding home improvement. They're very good .