

CUSTOMER FEEDBACK REPORT *for*
West Coast Better Homes, Inc.



REVIEW

Martha D.
Los Angeles, CA
Aug 17, 2018



I'm happy with my new roof. But follow -up was not conducted in a timely manner

REVIEW

Elizabeth F.
Los Angeles, CA
Mar 13, 2018



They did a very professional job and took care of all of the red tape involved, which was really great for me. They got me a good loan, and approved everything through all of the historic preservation people that needed to approve the construction. That was extremely helpful.

REVIEW

Shen C.
Los Angeles, CA
Mar 06, 2018



They are very professional and efficient in carrying out the project.

REVIEW

Cathy R.
Los Angeles, CA
Mar 05, 2018



This wasn't the first project I had them do, I chose them again because of the workmanship the first time around.

REVIEW

Jung S.
Reseda, CA
Mar 03, 2018



They need improvement in their communication.

REVIEW

Susan W.
Los Angeles, CA
Mar 01, 2018



The sales people were knowledgeable and explained everything to my satisfaction.

3501 W. Burbank Blvd.
Burbank , CA 91505
(818) 478-1685
wcbhomes.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, West Coast Better Homes, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of West Coast Better Homes, Inc. in Los Angeles, CA; Santa Clarita, CA; Granada Hills, CA; Simi Valley, CA; Norwalk, CA; Altadena, CA; Burbank, CA; Reseda, CA; Van Nuys, CA; Arleta, CA; and 23 other cities in California.

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REVIEW

Margaret F.
Norwalk, CA
Mar 01, 2018



This company has met and over exceeded my expectations! Everyone at West Coast better Homes has an amazing attitude and knows what they are talking about, My home has the most amazing face lift its had ever!!! I would and will use West Coast better homes for anything and everything I possibly can they are hands down amazing from start to finish.

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REVIEW

Cathy S.
Santa Clarita, CA
May 21, 2016



I do not feel that West Coast Better Homes fulfilled their contract. We were supposed to receive a warranty within a few weeks of the project being completed and we never received it. My complaints were never handled. I was never truly satisfied. They would not contact me for weeks until they wanted their money

REVIEW

Nancy M.
Granada Hills, CA
May 02, 2016



I was pleased with the people and their professionalism. Everytime I look at my roof I'm happy! I feel safe and secure with my new roof.

REVIEW

Jutti M.
Los Angeles, CA
Apr 08, 2016



Some years back my mother hired a contractor who did bad work. West Coast Better Homes fixed all the messes he left. I tell my friends West Coast Better Homes is the answer to my prayers to find someone who could fix it all