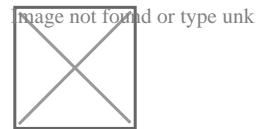
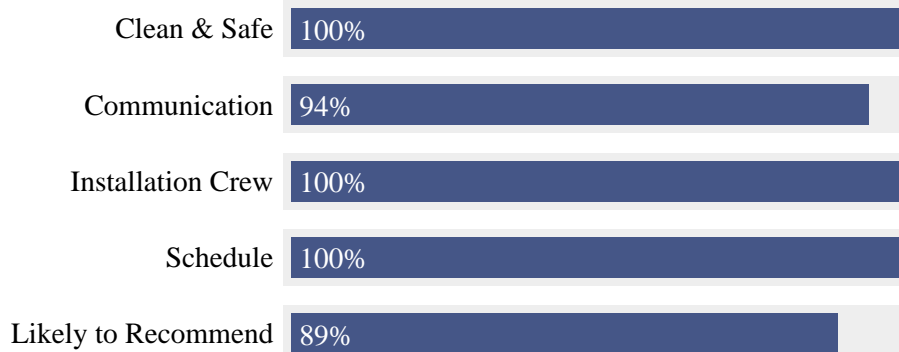


CUSTOMER FEEDBACK REPORT *for*
Water Doctors Water Treatment Company



Customer Feedback Summary

Of 30 customers surveyed, 19 responded



8201 Central Ave NE
Minneapolis , MN 55432
(952) 928-3737
www.waterdrs.com

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Water Doctors Water Treatment Company relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Water Doctors Water Treatment Company in Edina, MN; Plymouth, MN; Maple Grove, MN; Ham Lake, MN; Woodbury, MN; Prior Lake, MN; Rogers, MN; Otsego, MN; Medina, MN; Afton, MN; and 12 other cities in Minnesota.

In this report, Water Doctors Water Treatment Company has published a summary of the customer feedback they've received since they joined GuildQuality in September 2018. In that time, 19 out of 30 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2018.

Recent Reviews & Published Comments

COMMENT
Additional Comment
Oct 03, 2018
They were on time, they did a perfect job and everything was great . I have been recommend them for 15 years!

COMMENT
Additional Comment
Oct 03, 2018
Yes I would recommend them!

COMMENT
Additional Comment
Oct 01, 2018
I would like to recognize Justin Kirschman for his exceptional service.

REVIEW
Brent R.
Maple Grove, MN
Oct 01, 2018
★★★★★
Justin the salesman was fantastic.

COMMENT
Additional Comment
Oct 01, 2018
Jeff Balwin was great to work with.

COMMENT
Additional Comment
Oct 01, 2018
We enjoyed the whole experience.

COMMENT
Additional Comment
Sep 27, 2018
The installation went very well, as did the removal. And in a timely manner.

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CUSTOMER FEEDBACK REPORT *for* Water Doctors Water Treatment Company

REVIEW

David B.
Plymouth, MN
Sep 27, 2018
★★★★★

Very satisfied with the installation and removal of the old water softener. Although the old softener was not removed after installation it was accomplished within a week of installation.

COMMENT

Additional Comment
Sep 26, 2018

Did a great job from testing to install

COMMENT

Additional Comment
Sep 24, 2018

I am most satisfied with the whole thing, from talking with the salesman to the way the installers conducted themselves. It was all great.

REVIEW

Jerry S.
Fridley, MN
Sep 24, 2018
★★★★★

I had no problems. Everything went smooth and easy.

COMMENT

Additional Comment
Sep 24, 2018

They were very nice installers and Justin, was very helpful!

COMMENT

Additional Comment
Sep 24, 2018

The turn around time from order to install, was fast and the most satisfying.

COMMENT

Additional Comment
Sep 23, 2018

Justin's knowledge made decision easy Matt great on install

COMMENT

Additional Comment
Sep 23, 2018

Very good experience

REVIEW

Jeff N.
Prior Lake, MN
Sep 21, 2018
★★★★★

Great customer service. Andrew was very helpful and knowledgable.

COMMENT

Additional Comment
Sep 21, 2018

Justin and the service man that put the system in. I wasn't there but my husband said he was very nice and did a good job.

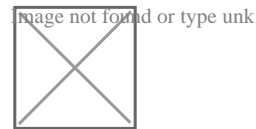
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CUSTOMER FEEDBACK REPORT *for*
Water Doctors Water Treatment Company

REVIEW

M.J.J.
Plymouth, MN
Sep 21, 2018
★★★★★

Very impressed with Justin and appreciate the time table. Everyone was on time.

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