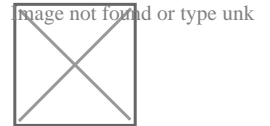
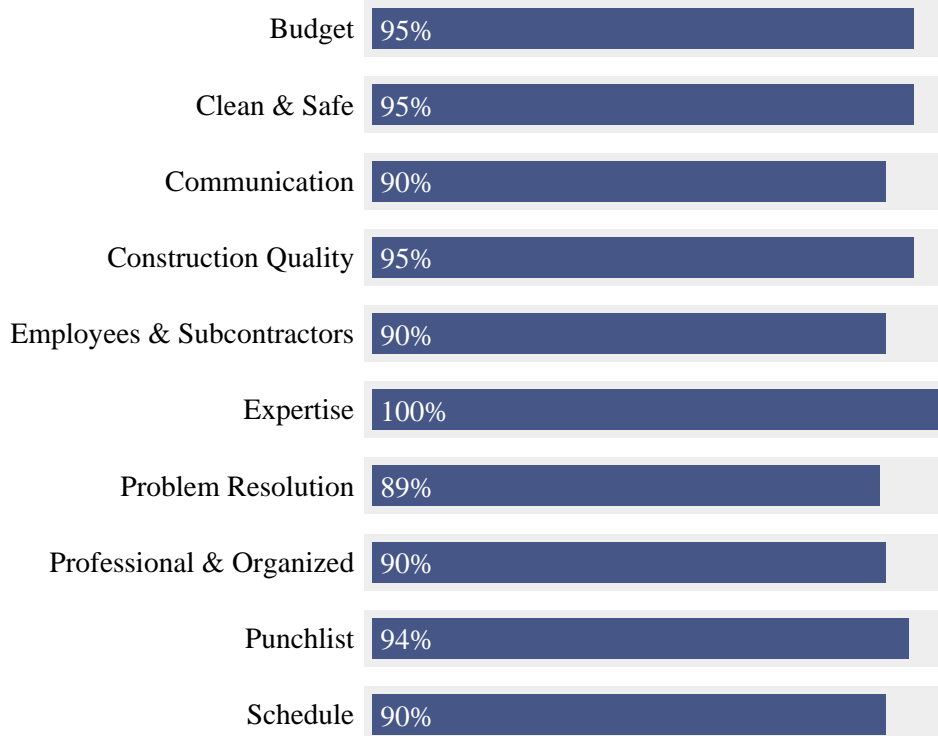


CUSTOMER FEEDBACK REPORT *for* TriStar Repair & Construction



Customer Feedback Summary

Of 41 customers surveyed, 21 responded



2126 James St
Denton , TX 76205
(940) 381-2222
www.tristarrepair.com

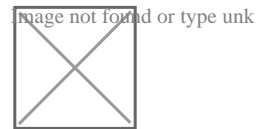
GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, TriStar Repair & Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of TriStar Repair & Construction in Denton, TX; Corinth, TX; The Colony, TX; Lewisville, TX; Denton, TN; Aubrey, TX; Providence, TX; Ft. Worth, TX; Flower Mound, TX; Providence Village, TX; and 3 other cities in Texas.

In this report, TriStar Repair & Construction has published a summary of the customer feedback they've received since they joined GuildQuality in April 2016. In that time, 21 out of 41 customers (51%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2018.

Recent Reviews & Published Comments



CUSTOMER FEEDBACK REPORT *for*
TriStar Repair & Construction

REVIEW

Matthew H.
Denton, TX
Apr 09, 2020
★★★★★

I contracted with Tri Star to repair some major issues on two exterior walls. Both have continued to leak, and Tri Star told me it was a roofing issue. I contracted with a roofer, and when they came to do the work, it turns out the walls were not completed properly: there is no plywood nor wall wrap in the leaking areas (which is itemized on my contract with Tri Star). I contacted Tri Star to come and redo the work, even sent pictures of the problem areas, and called to make sure they received the photos. That was on March 12, and I have not heard back. Additionally, they took almost four times as long as estimated to do the work. And even then, the work was not completed as contracted, and I have now paid Tri Star more than \$10000, and my walls still leak, and the work I have paid them to do is being damaged because the work was not done correctly. I wish I could include pictures here. There are other construction companies in Denton: find one of them.

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REVIEW

Mike K.
Copper Canyon, TX
Nov 12, 2018
★★★★★

We are beyond pleased with this company! First rate!!!

REVIEW

Jack S.
Denton, TX
Nov 05, 2016
★★★★★

Very professional. Did excellent work. A very good value for the money.



CUSTOMER FEEDBACK REPORT *for* TriStar Repair & Construction

REVIEW

Zack D.
Corinth, TX
Aug 19, 2016
★★★★★

TriStar was great. I used them for painting and installing carpet in my new house. They were on time, courteous, and overall a great experience. I plan on working with them again in the future.

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COMMENT

Additional Comment
Jul 27, 2016

The people...you hire a team of individuals who are a joy to have in my home. Thank you for the quality of workers that you hire. I am especially grateful to Casey, Clay, Lupe (and his team), Mickey, Sam, and Mike.

GUILDMEMBER SINCE 2016

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COMMENT

Additional Comment
Jul 27, 2016

I used you all on a prior project in Frisco at a rental property last year. I contacted 3 companies for bids last year who I had found online. After meeting Casey, I was confident that he would get the job done (and he did).

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REVIEW

Jenny H.
Flower Mound, TX
Jul 27, 2016
★★★★★

This is my second home to use TriStar to remodel. The entire team is a joy to work with, from the project manager, the electrician, the plumber, the painters. They ALL went over and above to get their job done. Communication was incredible. I cannot say enough about the team at TriStar, and I am anxious to have them back in my home for another project very soon.

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REVIEW

Eric D.
Lewisville, TX
Jul 27, 2016
★★★★★

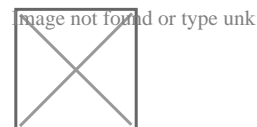
Thank you, Troy!

REVIEW

Bill H.
Providence, TX
Jul 23, 2016
★★★★★

What I most appreciated was the pleasant attitude that I encountered daily. They always advised me of extras as I requested them. They were helpful in the design phase as to what made sense and what would be a waste of money.

CUSTOMER FEEDBACK REPORT *for*
TriStar Repair & Construction



COMMENT
Additional Comment
Jun 25, 2016
Professional job, all completed quickly and it looks great!

COMMENT
Additional Comment
Jun 25, 2016
Recommended, word of mouth.

REVIEW
Lisa H.
Denton, TX
Jun 25, 2016
★★★★★
I highly recommend Tristar. They were professional, courteous and did a really nice job installing my new countertops, cooktop, sink, vent hood and tile backsplash. I didn't think about how much better it would look by replacing the windowsill above the sink with matching granite. They suggested it and it is so much better. Everything went without a hitch! Thanks Tristar!!

REVIEW
Dave .
Ft. Worth, TX
Jun 23, 2016
★★★★★
Great work and super nice people.

REVIEW
Brian D.
Denton, TX
Jun 22, 2016
★★★★★
Very pleased. They successfully navigated the city requirements and went above and beyond to satisfy the demands of our landlord. I would highly recommend Tri-Star Repair.

REVIEW
Linda G.
Denton, TN
May 28, 2016
★★★★★
I highly recommend this company. We had our kitchen remodeled and it all went great!

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