



CUSTOMER FEEDBACK REPORT *for*  
**Traton of the Carolinas**

COMMENT  
Additional Comment  
Oct 21, 2015

Very easy to work with. Very willing to go the extra mile. We consider ourselves lucky to have worked with the Traton team.

COMMENT  
Additional Comment  
Oct 21, 2015

Having dealt with builders in the past, we knew the process does not always go smoothly. Traton really made the experience very pleasant. They were upfront with us, never promised what they couldn't deliver, and ultimately provided us with a house that feels like home.

COMMENT  
Additional Comment  
Aug 21, 2015

Whenever we have the opportunity we speak very highly of the whole building experience.

COMMENT  
Additional Comment  
Aug 21, 2015

Can't think of anything that could have been done better.

COMMENT  
Additional Comment  
May 04, 2015

Everyone that we worked with was professional and great. They were all very quick to help. It was a great experience.

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**GUILDMEMBER SINCE 2007**

As a GuildQuality Guildmember, Traton of the Carolinas relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Traton of the Carolinas in Marvin, NC; Weddington, NC; Waxhaw, NC; and Mint Hill, NC.

In this report, Traton of the Carolinas has published a summary of the customer feedback they've received since they joined GuildQuality in May 2007. In that time, 22 out of 34 customers (65%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2018.