

CUSTOMER FEEDBACK REPORT *for*
Tomco Company



Customer Feedback Summary

Of 87 customers surveyed, 69 responded



1425 Andover Blvd NW
Andover , MN 55304
(763) 434-1522
www.tomcocompany.com

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Tomco Company relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Tomco Company in Andover, MN; Blaine, MN; Coon Rapids, MN; New Brighton, MN; Saint Paul, MN; Shoreview, MN; Anoka, MN; Circle Pines, MN; Fridley, MN; Plymouth, MN; and 23 other cities in Minnesota.

In this report, Tomco Company has published a summary of the customer feedback they've received since they joined GuildQuality in October 2012. In that time, 69 out of 87 customers (79%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

Recent Reviews & Published Comments

COMMENT Friends who used Tomco and had food experiences.
Additional Comment
Jan 10, 2019

COMMENT I was most satisfied with the design and project
Additional Comment management.
Jan 09, 2019

COMMENT We have used Tomco in the past.
Additional Comment
Jan 09, 2019



Tomco Company

1425 Andover Blvd NW
Andover , MN 55304
(763) 434-1522
www.tomcocompany.com

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Tomco Company relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Tomco Company in Andover, MN; Blaine, MN; Coon Rapids, MN; New Brighton, MN; Saint Paul, MN; Shoreview, MN; Anoka, MN; Circle Pines, MN; Fridley, MN; Plymouth, MN; and 23 other cities in Minnesota.

In this report, Tomco Company has published a summary of the customer feedback they've received since they joined GuildQuality in October 2012. In that time, 69 out of 87 customers (79%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

- COMMENT
Additional Comment
Dec 23, 2018

1. Good and prompt feedback on issues or concerns.2. Goes the extra mile if I request a change or anything really that I definitely want.3. Excellent subcontractors.4. Tom keeps me on track for my role in the process. Meanwhile Tom is very clear on what is needed from me.5. Tom works hard on making...

- COMMENT
Additional Comment
Dec 23, 2018

Angie's List

- COMMENT
Additional Comment
Nov 27, 2018

We found them through Houzz for our first floor remodel in 2016.

- COMMENT
Additional Comment
Aug 11, 2018

none

- COMMENT
Additional Comment
Aug 11, 2018

Quality of workmanship and professionalism of staff.

- COMMENT
Additional Comment
Aug 11, 2018

Re-modelers house tour.

- COMMENT
Additional Comment
Aug 11, 2018

Very satisfied with finished product.

- COMMENT
Additional Comment
Jul 30, 2018

They were all excellent.

- COMMENT
Additional Comment
Jul 30, 2018

I heard about them through a contractor

- COMMENT
Additional Comment
Jul 18, 2018

Excellent

- COMMENT
Additional Comment
Jul 18, 2018

Trade show

Tomco Company



1425 Andover Blvd NW
Andover , MN 55304
(763) 434-1522
www.tomcocompany.com

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Tomco Company relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Tomco Company in Andover, MN; Blaine, MN; Coon Rapids, MN; New Brighton, MN; Saint Paul, MN; Shoreview, MN; Anoka, MN; Circle Pines, MN; Fridley, MN; Plymouth, MN; and 23 other cities in Minnesota.

In this report, Tomco Company has published a summary of the customer feedback they've received since they joined GuildQuality in October 2012. In that time, 69 out of 87 customers (79%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

- COMMENT
Additional Comment
Jun 04, 2018
Their experience and willingness to share it, has been the most satisfying thing for me.
- COMMENT
Additional Comment
Jun 04, 2018
I heard about them though 'homes through generations' in Grand Rapids.
- COMMENT
Additional Comment
May 13, 2018
Communication and listening to what we wanted
- COMMENT
Additional Comment
May 13, 2018
Houzz
- COMMENT
Additional Comment
Apr 13, 2018
I was satisfied with the flexibility and advise.
- COMMENT
Additional Comment
Apr 13, 2018
I heard of the company through Angie's List.
- COMMENT
Additional Comment
Apr 13, 2018
Just a couple minor issues that were addressed quickly and efficiently.
- COMMENT
Additional Comment
Apr 13, 2018
Project manager was very pro active and communication was excellent through entire project.
- COMMENT
Additional Comment
Apr 13, 2018
Houzz
- COMMENT
Additional Comment
Apr 13, 2018
Very satisfied, would highly recommend.
- COMMENT
Additional Comment
Feb 20, 2018
none
- COMMENT
Additional Comment
Feb 20, 2018
The quality of the people who did the work.

CUSTOMER FEEDBACK REPORT *for*
Tomco Company



COMMENT
Additional Comment
Feb 20, 2018

Recommended by our son.

COMMENT
Additional Comment
Jan 30, 2018

I was most satisfied in terms of the ease of dealing with the main contractor. I found it easy to communicate with him, and he kept me up to date. I had no trouble reaching him. I was always satisfied with what he proposed, and he kept my input so I didn't have to do a lot. He did make it clear as to...

COMMENT
Additional Comment
Jan 30, 2018

I heard about the company on Angie's List.

COMMENT
Additional Comment
Jan 30, 2018

The staff at Tomco Company addresses and resolves problems effectively, and they did it without even bothering me with the problems.

1425 Andover Blvd NW
Andover , MN 55304
(763) 434-1522
www.tomcocompany.com

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Tomco Company relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Tomco Company in Andover, MN; Blaine, MN; Coon Rapids, MN; New Brighton, MN; Saint Paul, MN; Shoreview, MN; Anoka, MN; Circle Pines, MN; Fridley, MN; Plymouth, MN; and 23 other cities in Minnesota.

In this report, Tomco Company has published a summary of the customer feedback they've received since they joined GuildQuality in October 2012. In that time, 69 out of 87 customers (79%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.