

CUSTOMER FEEDBACK REPORT *for* The Andersons - Maumee



REVIEW

Milli M.
Toledo, OH
Mar 15, 2017
★★★★★

We could not be more pleased with our kitchen. Everyone who sees it is amazed. It is a very functional kitchen for a short, arthritic, elderly lady. The A Plus construction was fantastic also. Their workmen were courteous and diligent. They did everything they could to give us the kitchen that we wanted.

530 Illinois Ave,
Maumee, OH 43537
(419) 891-2700
www.andersonsstore.com

GUILD MEMBER SINCE 2015

As a GuildQuality Guildmember, The Andersons - Maumee relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of The Andersons - Maumee in Maumee, OH; Toledo, OH; Perrysburg, OH; Waterville, OH; Holland, OH; Grand Rapids, OH; Sylvania, OH; Rossford, OH; Whitehouse, OH; Bowling Green, OH; and 18 other cities in Ohio and Michigan.

REVIEW

Nancy W.
Delta, OH
Jan 25, 2017
★★★★★

My designer's name is Paula. She showed up at the house exactly on time and went right to work measuring. We discussed what I hoped to accomplish and later met up at the store to over options and select products. It was great being able to pick what I wanted right off the floor.

REVIEW

Jim G.
Bradner, OH
Jan 24, 2017
★★★★★

The lady who did our work was very professional and she was wonderful to work with.

REVIEW

Mark L.
Oregon, OH
Dec 20, 2016
★★★★★

Working with the Andersons to remodel our kitchen was a great experience! Great communication throughout the process, affordable and quality construction! We are really pleased with the new kitchen!

REVIEW

Dennis M.
Maumee, OH
Aug 22, 2016
★★★★★

Overall everything was very good. Everyone was very professional and always on time. We are very satisfied with how everything turned out.

REVIEW

Bill C.
Maumee, OH
Aug 10, 2016
★★★★★

I thought the customer representative was very helpful and knowledgeable. They solved some of our difficulties a long the way.

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REVIEW

Sharon R.
Perrysburg, OH
Jun 30, 2016



We have found that everyone we dealt with was courteous and helpful. We have been extremely pleased with our results.

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REVIEW

Daniel M.
Maumee, OH
Jun 06, 2016



Erica has been very helpful and knowledgeable about all aspects on redoing the bathroom.

GUILDMEMBER SINCE 2015

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REVIEW

Eva V.
Grand Rapids, OH
May 20, 2016



Erica was awesome and the kitchen turned out better than I could of hoped for.

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REVIEW

Scott T.
Whitehouse, OH
May 19, 2016



I am happy with the entire project.

REVIEW

Marilyn K.
Maumee, OH
May 04, 2016



I was very pleased with everything.

REVIEW

Karl W.
Rossford, OH
May 04, 2016



The Andersons staff working in the store, including Erica, have been great.

REVIEW

Alaxandria F.
Findlay, OH
May 04, 2016



They were very courteous and very helpful. We dealt with a series of people and they were all wonderful.

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REVIEW

Don H.
Monclova, OH
May 04, 2016



You will appreciate the service they give.

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REVIEW

Joan N.
Toledo, OH
Feb 29, 2016



Quality and craftsmanship of our countertop is excellent.

GUILDMEMBER SINCE 2015

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REVIEW

Tami C.
Whitehouse, OH
Dec 30, 2015



Everything went quickly and easily. Also felt secure knowing The Anderson's long history in the area.

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REVIEW

Paul J.
ROSSFORD, OH
Nov 26, 2015



Erica was very helpful and professional Kathy at the Customer Service Department was extremely helpful as we applied for the Synchrony Loan.

REVIEW

Steve N.
Sylvania, OH
Aug 20, 2015



knowledgeable, experienced and a good price!

REVIEW

Donna Z.
Temperance, MI
May 11, 2015



Overall, it was a very good experience. The quality was excellent. The only negative was that our order was delayed in being process. Something was lost in paperwork, and it was delayed a month. When they realized they got right no it.

REVIEW

Cindy H.
Tiffin, OH
May 06, 2015



We had a very good experience with them. The installers were very prompt with answering our phone calls and emails. The installers were great.