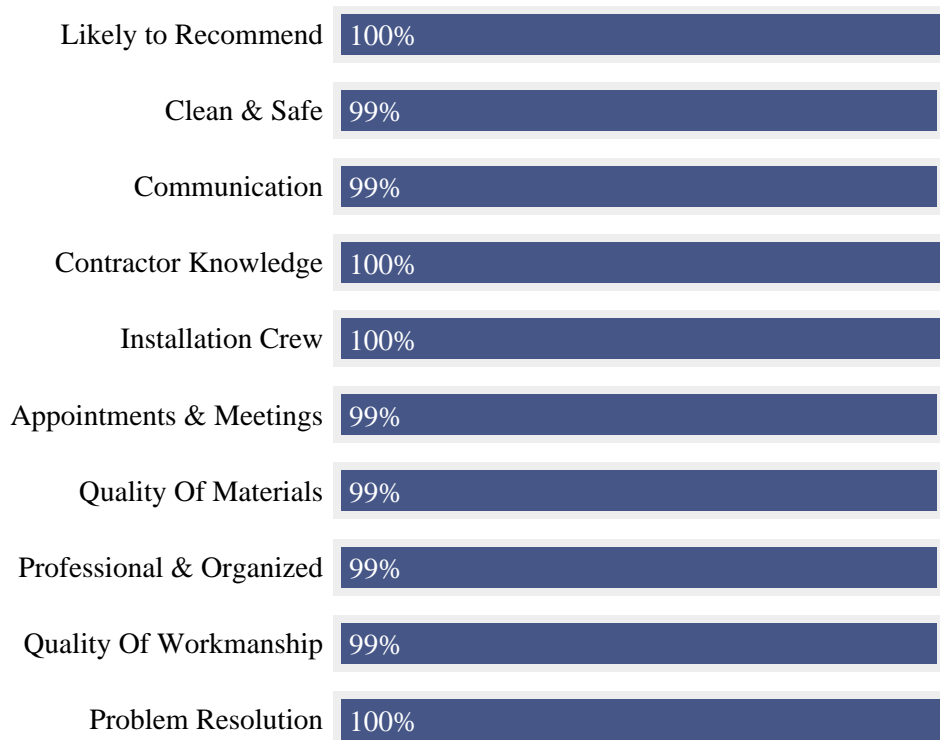


Strong Roofing

Customer Feedback Summary

Of 326 customers surveyed, 180 responded



2701 Pine Ave
Gulfport , MS 39501
(228) 313-3997
www.strongroofs.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Strong Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Strong Roofing in Gulfport, MS; Ocean Springs, MS; Diamondhead, MS; Biloxi, MS; Long Beach, MS; Gautier, MS; Pass Chris, MS; Saucier, MS; Pass Christian, MS; Wiggins, MS; and 11 other cities in Mississippi, Georgia, Ohio and Florida.

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Recent Reviews & Published Comments

COMMENT
Additional Comment
Nov 25, 2019

I liked the whole experience.

REVIEW
The Muns Family
Biloxi, MS
Nov 25, 2019
★★★★★

We couldn't be more pleased.

COMMENT
Additional Comment
Nov 10, 2019

Robert Strong and the entire crew

COMMENT
Additional Comment
Oct 15, 2019

I highly recommend Strong Roofing for anyone looking to purchase a new roof.

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COMMENT
Additional Comment
Oct 15, 2019

I would like to recognize Burt, Chico & Jose for their exceptional service.

COMMENT
Additional Comment
Oct 08, 2019

I chose the right color and I love it.

REVIEW
Carmelite M.
Diamondhead, MS
Oct 08, 2019

I really love my roof. I love the color we chose.



Comment from Strong Roofing

We offer Designer colors at no additional charge

COMMENT
Additional Comment
Sep 25, 2019

They worked quickly.

COMMENT
Additional Comment
Sep 18, 2019

The owner was quick to respond, very personable, and extremely knowledgeable.

COMMENT
Additional Comment
Sep 18, 2019

I was happy with the customer service, and timing of everything. The installers did a great job, and I think the product is great. Everyone also very promptly responded.

REVIEW
David S.
Gulfport, MS
Sep 18, 2019

They were very fast, efficient, and quick to respond. Everyone I spoke with was very personable, and the owner actually called me and came to my home within 48 hours. The owner was very friendly, and hands-on. The crew worked very quickly, and they were done in less than a day and half.

COMMENT
Additional Comment
Sep 14, 2019

They kept me well informed throughout the entire process.

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REVIEW

J.K.J.
Biloxi, MS
Sep 14, 2019



I'm satisfied.

Comment from Strong Roofing
Insurance claim we handled.

COMMENT

Additional Comment
Sep 12, 2019

Great job.

COMMENT

Additional Comment
Sep 12, 2019

I was most satisfied with the quality of work and their timeliness.

REVIEW

Damita C.
Diberville, MS
Sep 12, 2019



Burt and his crew did an exceptional job--extremely professional, throughout.

Comment from Strong Roofing
Very large roof we completed in 1 day with 9 workers and I supervised.

COMMENT

Additional Comment
Sep 12, 2019

Burt provided exceptional service.

COMMENT

Additional Comment
Sep 12, 2019

I was most satisfied with the people. They were very nice and cleaned up afterward.

REVIEW

Patricia B.
Biloxi, MS
Sep 12, 2019



Strong Roofing is very professional. They did a wonderful job and got a two-story house done in one day.

COMMENT

Additional Comment
Sep 06, 2019

What they charged was exactly what was quoted.

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REVIEW

Judy M.
OCEAN SPRINGS,
MS
Sep 06, 2019



Had one small leak after a storm and they took care of it immediately

COMMENT

Additional Comment
Aug 29, 2019

The timeliness off the process, from the initial meeting with Burt Goltz, to the completion of the new roof installation. Just a matter of days when I really needed a quick turn around due to roof and interior home damage.

REVIEW

Gary D.
GULFPORT, MS
Aug 29, 2019



Professionally run job site with skilled and experienced workers.

COMMENT

Additional Comment
Aug 27, 2019

The crew showed up on a Friday afternoon after lunch and finished my roof the next morning by 10am. It was completed a lot quicker then what I thought it would take and that's a good thing.

COMMENT

Additional Comment
Aug 26, 2019

They were professional and did a great job. I was most satisfied with the timeliness and how they got the job done quickly.

COMMENT

Additional Comment
Aug 20, 2019

I would like to recognize Burt for his exceptional service! He was awesome!

COMMENT

Additional Comment
Aug 20, 2019

I was satisfied with the quality of work for the cost!

COMMENT

Additional Comment
Aug 19, 2019

Mr. Burt, there was an appreciation of him being here and keeping track of what his workers were doing.

COMMENT

Additional Comment
Aug 19, 2019

In addition to Mr. Burt, they all were exceptional. The foreman, Micheal, and every single person that we dealt with from hello were very friendly and professional.

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COMMENT

Additional Comment
Aug 19, 2019

They were professional; they did what they said they were going to do. When the crew came to the house, they established what they were going to do and gave us a time frame and adhered to it. The crew made sure we knew, at all times in real-time, what they were doing, what was going on, and what the roofers were doing. Mr. Burt was always around the job site, and he was the reason we decided to go with him because of his knowledge and professionalism.

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