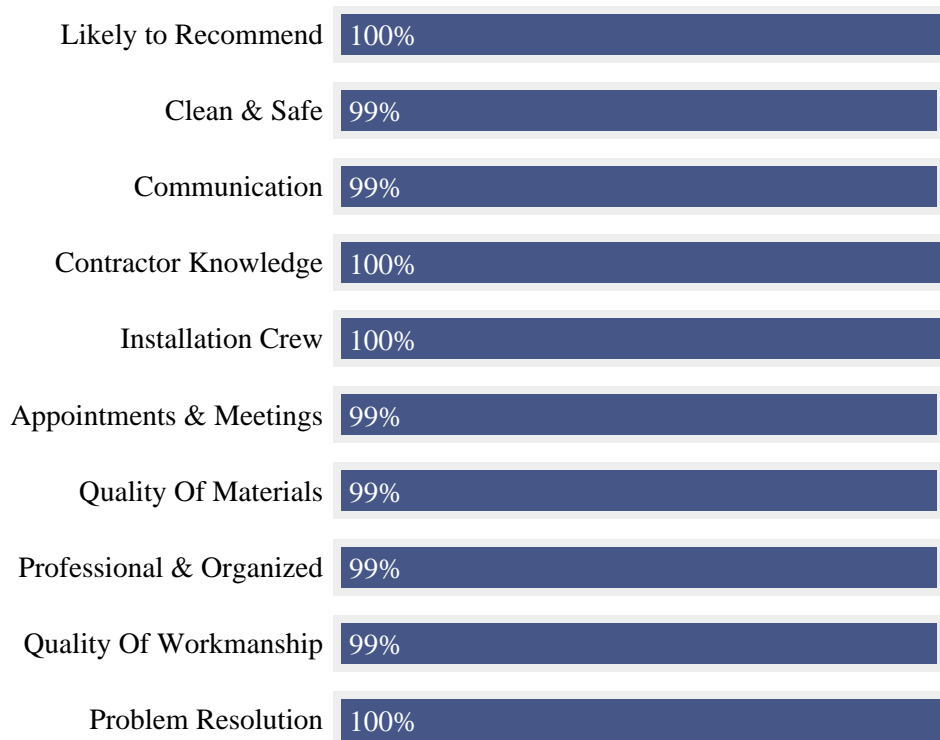


Strong Roofing

Customer Feedback Summary

Of 232 customers surveyed, 136 responded



2701 Pine Ave
Gulfport , MS 39501
(228) 313-3997
www.strongroofs.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Strong Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Strong Roofing in Gulfport, MS; Ocean Springs, MS; Diamondhead, MS; Biloxi, MS; Long Beach, MS; Gautier, MS; Pass Christian, MS; Saucier, MS; Pass Chris, MS; Vancleave, MS; and 6 other cities in Mississippi and Georgia.

In this report, Strong Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in January 2016. In that time, 136 out of 232 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

Recent Reviews & Published Comments

COMMENT
Additional Comment
Apr 10, 2019

I am just tickled to death

COMMENT
Additional Comment
Apr 10, 2019

I would like to recognize Burt and Chico.

COMMENT
Additional Comment
Apr 10, 2019

I was most satisfied with the professionalism of everyone involved. It was outstanding.

REVIEW
Ian S.
Gulfport, MS
Apr 10, 2019
★★★★★

This the best job I have ever had. They did everything right and I would recommend them in a minute.

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COMMENT

Additional Comment
Apr 09, 2019

Burt Goltz, the owner, provided exceptional service.

COMMENT

Additional Comment
Apr 09, 2019

None--no shortfalls whatsoever.

COMMENT

Additional Comment
Apr 09, 2019

They're very honest. We were able to get a claim completed. He knew what he was talking about and helped us every step of the way.

REVIEW

Aaron A.
Ocean Springs, MS
Apr 09, 2019



They're highly professional. They went above and beyond, did everything asked, and highly went above and beyond anything of our expectations.

COMMENT

Additional Comment
Apr 06, 2019

I would like to recognize Burt, the owner. The fact that his involvement is so day to day is outstanding. Usually, a foreman is out and what not, but Burt is actively involved and this takes the job to another level which is really superb.

COMMENT

Additional Comment
Apr 06, 2019

The schedule was kept perfectly and the job was being checked throughout the day by city inspectors and the owner Burt, which gave me confidence in the quality of work the team did here.

COMMENT

Additional Comment
Apr 06, 2019

I was mentioned to a few of my coworkers and Dan my neighbor. The word of mouth is already out in Diamondhead and for good reason. Strong Roofing has earned it.

COMMENT

Additional Comment
Apr 06, 2019

FIVE!

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REVIEW

J.H.D.
Diamondhead, MS
Apr 06, 2019



I was referred to Strong Roofing by my sister and brother-in-law, who had a job done a year ago. Just like my sister's experience, there were no issues or problems. Everything was done as promised when it was promised, and at the cost, it was promised. It doesn't get much better than this. I also received...

COMMENT

Additional Comment
Apr 03, 2019

I would recognize Burt and Chico. They both were very professional and Chico had the crew working like clockwork.

COMMENT

Additional Comment
Apr 03, 2019

I was most satisfied with the follow-up. When he said he would call back, he called me and they showed up when they said they would.

REVIEW

Patty M.
Ocean Springs, MS
Apr 03, 2019



I cannot say enough good things about them. They were professional, on time, polite, reliable and punctual. They were early and called when they said they would. I have recommended them to others already.

Comment from Strong Roofing

Thank you

COMMENT

Additional Comment
Mar 28, 2019

I was most satisfied with the communication.

COMMENT

Additional Comment
Mar 06, 2019

Burt did really well. He comminuted with me and work on the price with me. He did a great job.

COMMENT

Additional Comment
Mar 06, 2019

They were on time and got it done sooner than anticipated. We are very happy with the roof.

COMMENT

Additional Comment
Feb 28, 2019

I would like to recognize Chico.

COMMENT

Additional Comment
Feb 28, 2019

I was most satisfied in all areas. The product turned out good and they did a good job.

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COMMENT

Additional Comment
Feb 13, 2019

I think he did us a very organized and well done job. I did have a neighbor that commented that they were amazing. That they came, cleaned up, and got out at 5:30. To see someone come and put a roof on in one day was amazing.

COMMENT

Additional Comment
Feb 13, 2019

I don't know. I have never had any problems.

COMMENT

Additional Comment
Feb 13, 2019

I would like to recognize Burt Goltz for his exceptional service.

COMMENT

Additional Comment
Feb 13, 2019

I was most satisfied. We are very pleased with the way he came here very quickly after we made the call to explain his whole system. We were impressed with that and he did a great job of explaining it so we could understand it.

COMMENT

Additional Comment
Feb 13, 2019

That would be a 5.

REVIEW

Frank B.
Diamondhead, MS
Feb 13, 2019



If you want a roof, you better check with Strong.

COMMENT

Additional Comment
Feb 09, 2019

Simply Outstanding....Hands Down

COMMENT

Additional Comment
Feb 09, 2019

Burt and Chico

COMMENT

Additional Comment
Feb 09, 2019

None

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