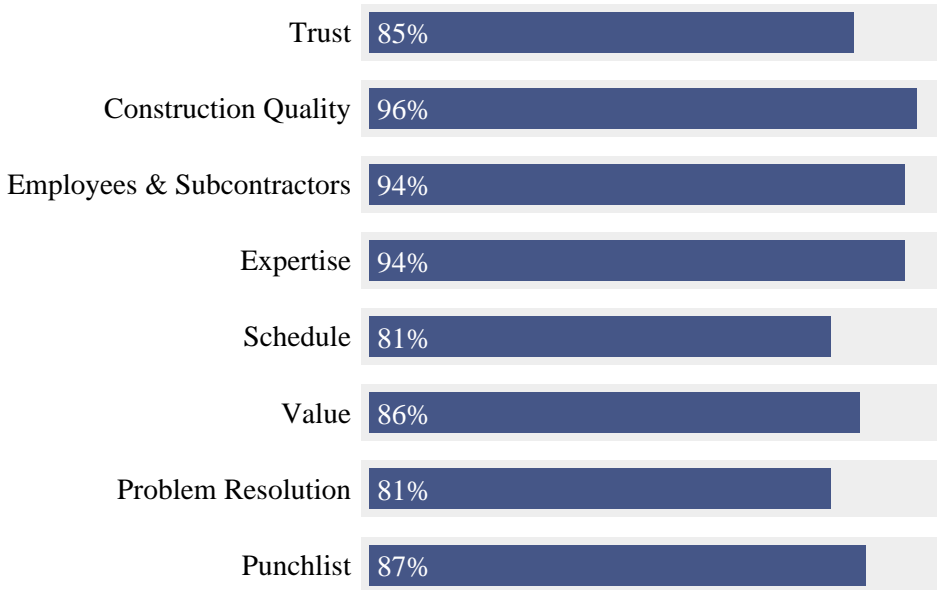


# Storm Tight Windows

## Customer Feedback Summary

Of 155 customers surveyed, 93 responded



500 SW 12th Ave  
Deerfield Beach , FL 33442  
(561) 420-0294  
stormtightwindows.com

### GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Storm Tight Windows relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Storm Tight Windows in West Palm Beach, FL; Hobe Sound, FL; Stuart, FL; Wellington, FL; Royal Palm Beach, FL; Katy, TX; Palm City, FL; Jupiter, FL; Lake Worth, FL; Coral Springs, FL; and 43 other cities in Florida and Texas.

In this report, Storm Tight Windows has published a summary of the customer feedback they've received since they joined GuildQuality in June 2014. In that time, 93 out of 155 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in September 2016.

## Recent Reviews & Published Comments

### REVIEW

Judy M.  
Port St Lucie, FL  
Jun 14, 2018



The product we received is of good quality. The office in Deerfield Beach Fl. has no customer service at all. We purchased impact windows in 2017. We then decided to purchase 2 doors. These were ordered in Sept of 2017 and we received them on May 30, 2018. After installation we discovered we had...

### REVIEW

Debbie F.  
Royal Palm Beach, FL  
Jul 26, 2016



I would suggest getting comparisons before you make a decision.

### REVIEW

Barbara R.  
West Palm Beach, FL  
Jul 26, 2016



They kept coming back until every little thing was done satisfactory.

CUSTOMER FEEDBACK REPORT *for*  
**Storm Tight Windows**



500 SW 12th Ave  
Deerfield Beach , FL 33442  
(561) 420-0294  
stormtightwindows.com

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Storm Tight Windows relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Storm Tight Windows in West Palm Beach, FL; Hobe Sound, FL; Stuart, FL; Wellington, FL; Royal Palm Beach, FL; Katy, TX; Palm City, FL; Jupiter, FL; Lake Worth, FL; Coral Springs, FL; and 43 other cities in Florida and Texas.

In this report, Storm Tight Windows has published a summary of the customer feedback they've received since they joined GuildQuality in June 2014. In that time, 93 out of 155 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in September 2016.

REVIEW

Paul M.  
West Palm Beach, FL  
Jul 23, 2016



The installers cut all of alarm wires going to the new windows. I'll have to run new external wires or go wireless.

REVIEW

Janet E.  
Stuart, FL  
Jun 14, 2016



They are fabulous windows.

REVIEW

Trisha A.  
Hobe Sound, FL  
Jun 01, 2016



Exceptional sound proofing as well!

REVIEW

Sandra S.  
Okeechobee, FL  
May 26, 2016



So far, I am happy. There is some sand in between the two pains of glass. If it is not suppose to be there, I would not be happy, but other than that, I am satisfied.

REVIEW

G.A.C.  
Stuart, FL  
May 26, 2016



When your salesman came to try to sell us additional windows, we showed him a couple of little things and he said you would be right out to fix that. When we didn't buy the windows, we never heard from your company after that.FYI. After all of the great service.....it just left us feeling like it is...

REVIEW

Star W.  
Pahokee, FL  
Dec 21, 2015



The quality of the product is excellent. The installation part is a breeze. They cleaned up behind themselves. They did not leave a mess. I just love the way my home feels now. I don't hear any outside noises, and it stays cooler. I love everything about these windows.

COMMENT

Additional Comment  
Nov 04, 2015

Two guys that came to install are really nice and did a good job.

CUSTOMER FEEDBACK REPORT *for*  
**Storm Tight Windows**



500 SW 12th Ave  
Deerfield Beach , FL 33442  
(561) 420-0294  
stormtightwindows.com

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Storm Tight Windows relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Storm Tight Windows in West Palm Beach, FL; Hobe Sound, FL; Stuart, FL; Wellington, FL; Royal Palm Beach, FL; Katy, TX; Palm City, FL; Jupiter, FL; Lake Worth, FL; Coral Springs, FL; and 43 other cities in Florida and Texas.

In this report, Storm Tight Windows has published a summary of the customer feedback they've received since they joined GuildQuality in June 2014. In that time, 93 out of 155 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in September 2016.

COMMENT  
Additional Comment  
Nov 04, 2015

Awesome job!

REVIEW  
R.A.P.  
Loxahatchee, FL  
Nov 04, 2015  
★★★★★

I do recommend this product to anybody who wants to have safe windows in their house. They are great!

COMMENT  
Additional Comment  
Jul 01, 2015

I was most satisfied with the sales presentation because I knew exactly what I was getting.

REVIEW  
S.C.H.  
Oakland Park, FL  
Jul 01, 2015  
★★★★★

It was a very pleasant experience.

COMMENT  
Additional Comment  
Jun 19, 2015

I was most satisfied with the quality of the windows and installation.

COMMENT  
Additional Comment  
Jun 19, 2015

I heard about Storm Tight Windows when a salesman knocked on my door.

REVIEW  
Fred M.  
Fort Lauderdale, FL  
Jun 19, 2015  
★★★★★

The windows are good quality and they installed them up to code. I had no issues with the quality of the product or installation. Everything was great!

COMMENT  
Additional Comment  
Jun 16, 2015

Everything happened according to the way they said when the salesperson was here. Everyone followed through. Everyone I called or spoke with seemed to know what they were talking about and did a good job.

COMMENT  
Additional Comment  
Jun 16, 2015

I heard about them at the PGA National for the Honda Classic.

COMMENT  
Additional Comment  
Jun 06, 2015

I was very satisfied and will use them again for my other windows.

CUSTOMER FEEDBACK REPORT *for*  
**Storm Tight Windows**



500 SW 12th Ave  
Deerfield Beach , FL 33442  
(561) 420-0294  
stormtightwindows.com

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Storm Tight Windows relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Storm Tight Windows in West Palm Beach, FL; Hobe Sound, FL; Stuart, FL; Wellington, FL; Royal Palm Beach, FL; Katy, TX; Palm City, FL; Jupiter, FL; Lake Worth, FL; Coral Springs, FL; and 43 other cities in Florida and Texas.

In this report, Storm Tight Windows has published a summary of the customer feedback they've received since they joined GuildQuality in June 2014. In that time, 93 out of 155 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in September 2016.

COMMENT  
Additional Comment  
Jun 06, 2015

They did not fall short. There was one window that wasn't working well and then came right over to fix it with no problems.

COMMENT  
Additional Comment  
Jun 06, 2015

I was most satisfied with the installers because they were clean, polite, and explained everything they were doing before they did it.

REVIEW  
Ted Z.  
Boca Raton, FL  
Jun 06, 2015  
★★★★★

I really enjoyed the job that they did because they were very careful with everything and they did a really professional job. I was really impressed with Storm Tight Windows.

COMMENT  
Additional Comment  
Jun 04, 2015

I was satisfied with the installation and the contractor that did that job.

COMMENT  
Additional Comment  
Jun 03, 2015

Installer was professional and clean.

COMMENT  
Additional Comment  
May 31, 2015

**GREAT JOB! EXCELLANT EMPLOYEES!!**

COMMENT  
Additional Comment  
May 31, 2015

to date, I cannot think of even 1 area.

COMMENT  
Additional Comment  
May 31, 2015

extremely knowledge internal staff, very pleasant and installers were friendly and knew everything that needed to be done to get the windows and doors installed quickly. They left everything in a broom clean condition,

REVIEW  
Tina G.  
Pembroke Pines, FL  
May 31, 2015  
★★★★★

this is my second time working with Storm Tight Windows. My first experience wasn't as good as the internal staff left much to be desired. However, the installers and salesman were exceptional. I am happy to say that this time ALL aspects of dealing with everyone at Storm Tight Windows was exceptional. **GREAT JOB!!!**

CUSTOMER FEEDBACK REPORT *for*  
**Storm Tight Windows**



COMMENT

Additional Comment  
May 30, 2015

I was most satisfied with the professionalism of the group that I dealt with. They made everything we discussed happen. I appreciated the availability of the owner. To have his email and phone contact information was an excellent factor.

500 SW 12th Ave  
Deerfield Beach , FL 33442  
(561) 420-0294  
stormtightwindows.com

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Storm Tight Windows relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Storm Tight Windows in West Palm Beach, FL; Hobe Sound, FL; Stuart, FL; Wellington, FL; Royal Palm Beach, FL; Katy, TX; Palm City, FL; Jupiter, FL; Lake Worth, FL; Coral Springs, FL; and 43 other cities in Florida and Texas.

In this report, Storm Tight Windows has published a summary of the customer feedback they've received since they joined GuildQuality in June 2014. In that time, 93 out of 155 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in September 2016.