

CUSTOMER FEEDBACK REPORT *for* Sentry Windows & Doors



REVIEW

Bairos A.
Cambridge, ON
Aug 15, 2018



Brian my sales person was great to deal with. The staff was excellent. They were very receptive anytime I called in with questions. The install guys were fantastic, clean and on time. They also walked through the project with me. Brian also did a final walk through with me once everything was complete. I would recommend Sentry Windows & Doors to anyone.

Comment from Sentry Windows & Doors

Thank you so much for your Review. We are so happy that you were pleased with your experience at Sentry Windows.

REVIEW

Wilkinson S.
Cambridge, ON
Aug 02, 2018



Excellent work in all regards, would definitely recommend!!

Comment from Sentry Windows & Doors

Thank you Scott!

REVIEW

Scott H.
Harrow, ON
Jul 07, 2018



Totally happy with our new windows. Installation crew was professional and courteous

Comment from Sentry Windows & Doors

Scott, Thank you for your review. We apologize for the Sales Team not returning your calls promptly. I will make sure that this is addressed right away! Thank you for choosing Sentry!

3423 Walker Road
Windsor , ON N8W3S2
(519) 946-2200
www.sentrywindows.ca

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Sentry Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Sentry Windows & Doors in Windsor, ON; Lasalle, ON; Belle River, ON; Kitchener, ON; Tecumseh, ON; Kingsville, ON; Essex, ON; Cambridge, ON; Lakeshore, ON; Chatham, ON; and 13 other cities in Ontario.

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REVIEW

Chris S.
Guelph, ON
Jun 22, 2018



A pleasure to work with and very professional.

Comment from Sentry Windows & Doors

Thank you!

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REVIEW

Jennifer C.
Essex, ON
Jun 19, 2018



Our experience with Sentry has been great for the replacement of 75 year old basement windows on a house we just purchased. The rebate was an excellent motivator! The crew that did tear out and installation were great and the new windows have made a big difference in lighting, air flow and appearance of our old house. Thanks Sentry!

Comment from Sentry Windows & Doors

We are so happy you are satisfied with your new windows.

REVIEW

Morrissey F.
Kitchener, ON
Jun 07, 2018



I was very happy with the experience.

Comment from Sentry Windows & Doors

Thank you Fred! We are so glad you are pleased with Sentry!

REVIEW

Hickmott M.
Kingsville, ON
Jun 05, 2018



good quality

Comment from Sentry Windows & Doors

Thank you for taking the time to review Sentry!

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REVIEW

St R.
Windsor, ON
May 06, 2018



Ken is very helpful ,great person ,installers are professional

Comment from Sentry Windows & Doors

Thank you Richard!

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REVIEW

Aczel A.
Windsor, ON
Apr 17, 2018



My overall experience has been great. They are professional. The product quality is good. Ken is very professional and I have really enjoyed working with him.

Comment from Sentry Windows & Doors

Thank you Alexandra!

REVIEW

Suderman G.
Chatham, ON
Mar 25, 2018



Brand new door installed by professionals has more air leaks than the original door which was installed in 1964

REVIEW

Musselman J.
Windsor, ON
Mar 22, 2018



I am very happy with the product and the service. My only concern is the paint.

REVIEW

Stewart A.
Windsor, ON
Mar 22, 2018



They were very good and knowledgeable at what they did!

Comment from Sentry Windows & Doors

Thank you for your review!

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REVIEW

Dinunzio D.
Lasalle, ON
Mar 22, 2018



They are a good company to work with. I am looking to get them to do the rest of the windows in my home.

Comment from Sentry Windows & Doors

Thank you for your review!

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REVIEW

Spacinsky N.
Windsor, ON
Mar 21, 2018



Would recommend Sentry to any household looking for a quality product (windows), professionalism of their sales staff (Chris) and professional and well mannered installation crew

Comment from Sentry Windows & Doors

Thank you Neil.

REVIEW

Richert J.
WINDSOR, ON
Mar 20, 2018



Workers polite and respectful , nice window,, cleaned up well after

Comment from Sentry Windows & Doors

Thank you Janet.

REVIEW

Piccinato P.
Essex, ON
Mar 20, 2018



The Installers were phenomenal and the owner was on top of any concerns I had.

Comment from Sentry Windows & Doors

Thank you Pam!