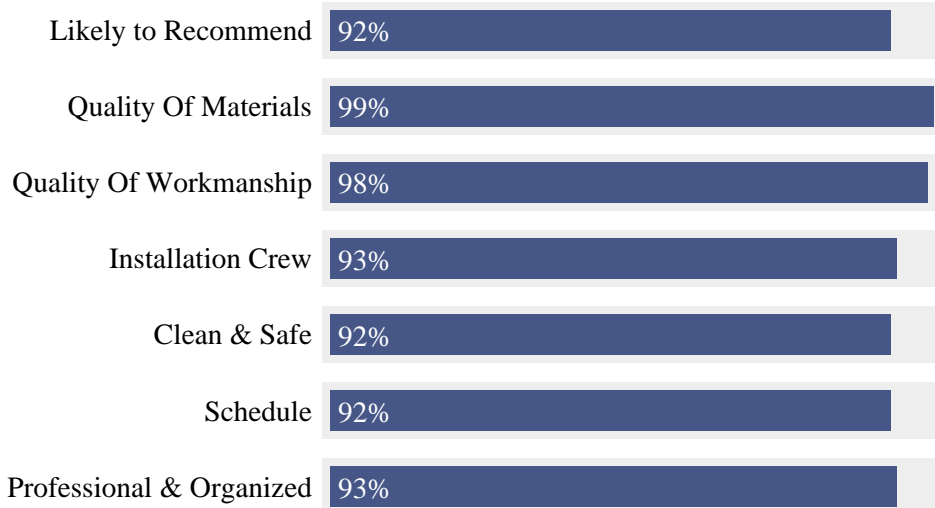


Security-Luebke Roofing Inc.

Customer Feedback Summary

Of 163 customers surveyed, 104 responded



Recent Reviews & Published Comments

REVIEW

Valerie V.
Kimberly, WI
Oct 08, 2019
★★★★★

I was extremely happy with the roof and the people involved with that but not happy with the office personnel was promised a warranty would come 3 weeks after the roof was finished but after many calls to the office received it 4 months later. Frustrating!

REVIEW

Randy S.
Waupaca, WI
Sep 13, 2019
★★★★★

The whole process was easy & finished extremely efficiently

COMMENT

Additional Comment
Aug 24, 2019

I was most satisfied with how quickly came out to help us.

REVIEW

Brenda H.
Appleton, WI
Aug 24, 2019
★★★★★

They were very professional and nice working with our Insurance Company. They were really good at helping us with that.



3921 East Endeavor Drive
Appleton, WI 54915
(920) 766-3464

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REVIEW

Roy K.
Oshkosh, WI
Aug 20, 2019



Their reputation and service were professional and prompt. I would highly recommend them to anyone.

COMMENT

Additional Comment
Jul 13, 2019

Communication, we new what and when to expect things to happen. That is so important for customers and to a business. Communicate, communicate, communicate!!!!!!

COMMENT

Additional Comment
Jul 13, 2019

Stephen was very knowledgeable, thoughtful and friendly. Andrew P. was extremely thorough and communicated everything well. The entire staff did an excellent job and was respectful of us and our property.

REVIEW

Debra W.
Appleton, WI
Jul 13, 2019



I had Security-Luebke install my gutter toppers years earlier and was very pleased with the job. So when I needed a new roof, there was no question as far as who I wanted to do the job. Everything went smoothly from estimate to completion. In fact, they even finished ahead of schedule. Professional work.

REVIEW

Rhoda D.
Denmark, WI
Jun 27, 2019



Please change name to Rhonda and Vince D.They were the only company out of the three that We priced that performed an inspection inside the attic looking for leaks (as noted by staining of the roof trusses) .

REVIEW

Ralph S.
Suamico, WI
Jun 13, 2019



All of the men we dealt with were extremely helpful and knew our situation.

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REVIEW

Mike S.
Kaukauna, WI
May 03, 2019
★★★★★

We're pretty happy with the roof and the company itself. They weren't the cheapest and they weren't the most expensive. We could have gone to someone else and saved some additional cost but after talking to other people that had their roof replaced with Security-Luebke, their recommendations, the professionalism of the salesman and the crew we chose Security-Luebke. The cost was a little more and we could have gone cheaper but we didn't.

REVIEW

Mary S.
Appleton, WI
Mar 24, 2019
★★★★★

I was very impressed with Security-Luebke Roofing. My last roof, installed by a different company, was not installed by professionals as expected, incurred damage, and did not hold up well. I was impressed by Security-Luebke's reputation, the quality of their materials, and the amazing warranty. I was unsure about having a winter installation, but I really needed a new roof, and put my trust in the knowledge and professionalism of both the sales and installation staff. The crew was polite, showed up when expected, worked steadily, and cleaned up wonderfully.

REVIEW

Debbie P.
Green Bay, WI
Mar 18, 2019
★★★★★

They did a good job and we were happy with them.

REVIEW

Rick T.
Appleton, WI
Feb 06, 2019
★★★★★

Job was well done. Our roof looks great.



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REVIEW

Susan W.
New Holstein, WI
Feb 01, 2019



We were very satisfied with Security-Luebke Roofing Inc. We got several other quotes. We are extremely happy with their presentation!

COMMENT

Additional Comment
Feb 01, 2019

Everyone at Security-Luebke Roofing provided exceptional service.

REVIEW

Paul B.
Green Bay, WI
Jan 25, 2019



Security-Luebke Roofing did not communicate well. A one week project turned into a six month project. The correct products were not installed the first time.

REVIEW

Dave K.
Appleton, WI
Dec 24, 2018



The overall job was all done in a professional way, the overall price was a bit high, but you have to pay for good material that is done right, I believe this review should be done after a year of having seen how it all pans out. I went with Security-Luebke roofing because of the years they were in the Valley here, I wanted someone I could rely on for an expensive job as a new roof. so far good job..

REVIEW

Sarah R.
Brillion, WI
Dec 22, 2018



Had several communication and scheduling issues. However, they resolved them without conflict and our roof looks great! The installation crew was knowledgeable and efficient and I am certain the job was done correctly.

REVIEW

Karyn N.
Oshkosh, WI
Dec 21, 2018



They are excellent to work with.



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REVIEW

Jean K.
Fond Du Lac, WI
Dec 20, 2018



Sales Rep. Johnny was informative and professional. Work started 1 week ahead of scheduled and any return calls were returned promptly. The roofers cleaned up regularly and we had no concerns. I definitely would recommend Security-Luebke Roofing.

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REVIEW

Dan C.
Menasha, WI
Dec 13, 2018



I am really happy with the job they did.

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COMMENT

Additional Comment
Dec 05, 2018

Overall this was a very positive experience. During tearoff, issues were identified and communicated to me. No further work was done until i authorized the changes. There was a small issue during gutter installation but it was fixed soon after they were notified. Ifeelnit was a great value and a quality product.

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COMMENT

Additional Comment
Dec 05, 2018

The crew I had recently is the same crew that installed the roof in early 2017. These guys do a good job for you. Efficient and help to answer questions as best as they can.

REVIEW

Larry S.
Neenah, WI
Nov 20, 2018



From the initial quotation meeting to the day the dumpster was dropped off and roof replacement team began...Security-Luebke Roofing Team did a very professional job. The sub-contracted resources to replace a B-vent and the Gutter/Downspout Teams also were a real extension of that level of professionalism. They provided the "Total Package" for our roofing project!!!

COMMENT

Additional Comment
Nov 17, 2018

The crew cleaned up everything very well and even put our landscaping decor back when finished.

Security-Luebke Roofing Inc.

REVIEW

Patrick N.
Green Bay, WI
Oct 31, 2018



Very efficient in the installation but left a lot on nails behind. It was hard to get a hold of my sales person as soon as the roof went on. Never did a final walk through.

REVIEW

Diana O.
Appleton, WI
Oct 29, 2018



When Jonny showed up for our consult, he was very thorough and helpful with the prospective job for new roof, gutters, soffit & fascia. He was hands-on through the entire process. Communication from the company before, during and after the job was very timely and they were helpful when I called with questions. The work crews were very professional and friendly. I appreciated the fact that I did not need to be around and able to keep my work schedule while the job was being done. The clean-up each day was very thorough and we did not find any debris laying around the yard & property. I would recommend Jonny and Security Luebke Roofing and Siding to anyone needing work done on their new or existing home & property. My new roof and gutters look awesome!!

Since 1957



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