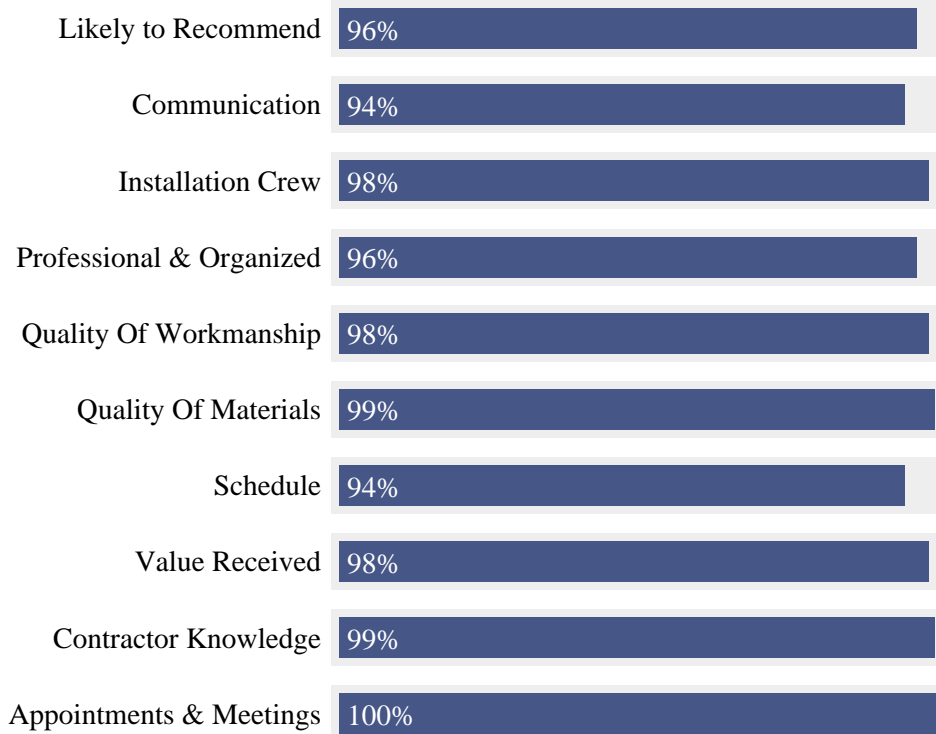


CUSTOMER FEEDBACK REPORT *for*  
**Sandusky Construction and Roofing**

## Customer Feedback Summary

Of 191 customers surveyed, 94 responded



24 Equity Dr.  
Bedford, KY 40006  
(502) 663-1069

### **GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Sandusky Construction and Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Sandusky Construction and Roofing in Madison, IN; Bedford, KY; Hanover, IN; Milton, KY; Carrollton, KY; Floyds Knobs, IN; Seymour, IN; Crab Orchard, KY; North Vernon, IN; Louisville, KY; and 21 other cities in Kentucky and Indiana.

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## Recent Reviews & Published Comments

REVIEW

Bob C.  
Madison, IN  
Dec 10, 2019



They did a great job and we are very happy!

REVIEW

Donnie S.  
Carrollton, KY  
Oct 24, 2019



I was most satisfied with Sandusky Construction and Roofing because they explained and helped me get everything together.

CUSTOMER FEEDBACK REPORT *for*  
**Sandusky Construction and Roofing**



REVIEW  
Tim C.  
Carrollton, KY  
Sep 26, 2019  
★★★★★

They are family-oriented and good about making sure their guys do a professional job. If there is a problem, they handle it quickly. They are Christian. people and down to earth.

REVIEW  
Mike M.  
Greensburg, IN  
Jul 23, 2019  
★★★★★

They did a great job

REVIEW  
Rhonda S.  
Hanover, IN  
May 16, 2019  
★★★★★

I was very pleased with them and I would recommend them. I love my roof and they were very courteous. I like it because they are a Christian business.

REVIEW  
Beverly A.  
Madison, IN  
May 01, 2019  
★★★★★

We were very happy with Sandusky Construction and Roofing. We love the people who work there and the crew, they were all very professional and helpful. They were very good to us.

REVIEW  
Patricia P.  
Bedford, KY  
Jan 02, 2019  
★★★★★

I was pleased with the company. Work done with a small company in my community was great.

REVIEW  
David W.  
Milton, KY  
Dec 22, 2018  
★★★★★

They did a good job!

REVIEW  
Ellen E.  
Madison, IN  
Dec 11, 2018  
★★★★★

They have been very, very, very good.

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**Sandusky Construction and Roofing**



REVIEW  
Travis R.  
Bowling Green, KY  
Oct 27, 2018  
★★★★★

The quality and professionalism of Sandusky Roofing exceeded all of our expectations. The crew and salespeople were top notch.

REVIEW  
Michael S.  
Madison, IN  
Oct 25, 2018  
★★★★★

They did a great job, they were very kind, and they went above and beyond to satisfy us!

REVIEW  
Kathleen C.  
Madison, IN  
Sep 17, 2018  
★★★★★

Everyone at Sandusky Construction and Roofing were very polite and knowledgeable/professional.

REVIEW  
Clifton L.  
Madison, IN  
Aug 22, 2018  
★★★★★

Overall a 4. They were curtious and professional.

REVIEW  
Gerald R.  
Milton, KY  
Jul 09, 2018  
★★★★★

They did not follow the contract as agreed upon. They did not put a tarp down for our flowers and the job site was very messy. They did not seem to be concerned with their cleanliness.

REVIEW  
Terry W.  
Bedford, KY  
May 07, 2018  
★★★★★

The work was really good. They were dependable and had nice people.

REVIEW  
Richard C.  
Madison, IN  
Apr 16, 2018  
★★★★★

They did quality work with quality materials.

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REVIEW  
Douglas P.  
Madison, IN  
Apr 10, 2018  
★★★★★

This is the second roof Sandusky has done for us. I feel like Nathan and Frank were very polite. We just had a lot of faith in them. They were just really nice people. When I had a problem, Nathan would text me right back. I would just really recommend them. Noble and his crew did a really good job. We were very happy with the roof and the way our house looks!

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REVIEW  
Gerda W.  
Carrrollton, KY  
Nov 07, 2017  
★★★★★

They were just wonderful in every aspect.

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REVIEW  
Allen T.  
Owenton, KY  
Oct 26, 2017  
★★★★★

Great people professional work

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REVIEW  
Donald G.  
Hanover, IN  
Oct 17, 2017  
★★★★★

They did a fantastic job. I am very pleased with everything they did.

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REVIEW  
Anna G.  
Bedford, KY  
Oct 17, 2017  
★★★★★

I will use them again. they are that good. Their product and work ethic are topnotch.I am very satisfied.

REVIEW  
Jim M.  
Pendleton, KY  
Oct 03, 2017  
★★★★★

They were just great!

CUSTOMER FEEDBACK REPORT *for*  
**Sandusky Construction and Roofing**



REVIEW

Carole H.  
Madison, IN  
Sep 19, 2017



They went above and beyond and were really good.

REVIEW

Curtis N.  
Madison, IN  
Aug 14, 2017



Very friendly people and very easy to work with.

REVIEW

Terry M.  
Madison, IN  
Jul 12, 2017



Frank did a great job and I appreciate all the time and effort he put in. I had a little extra work to be done on the interior and the young men that came in did a nice job and I was pleased with the work. They were all nice, accommodating, I had no difficulties or problems with anything.

REVIEW

Wayne A.  
Milton, KY  
Jul 07, 2017



They did an excellent job, and they had to fight extra hard with our insurance company, so I would give them an A+ for everything they did.

REVIEW

Sean G.  
Milton, KY  
Jun 01, 2017



They did a fantastic job and they made a chimney collar for me because I was missing one at no charge. They went out of their way to make sure everything was done right.

COMMENT

Additional Comment  
Dec 05, 2016

I would like to recognize Frank Fletcher for his exceptional service. He was a nice salesperson. Also, the man who came to show me the guttering was very helpful.

COMMENT

Additional Comment  
Dec 05, 2016

I am most satisfied that my leak is now fixed, and I am tickled to death!

COMMENT

Additional Comment  
Dec 05, 2016

I was most satisfied with the time they took to get here and to get the job done.

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