

CUSTOMER FEEDBACK REPORT *for*
Roof Guard Company



REVIEW

Wade D.
Milford, IA
Nov 01, 2016



It was a smooth and easy transaction. They handled everything from start to finish.

806 Okoboji Ave
Milford , IA 51351
(712) 336-1101
roofguardcompany.com

REVIEW

Bill F.
Spirit Lake, IA
Aug 12, 2016



It was excellent and I appreciate everything they did!

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Roof Guard Company relies on our customer surveying to help them deliver an exceptional customer experience.

Comment from Roof Guard Company

Thank you for taking the time to complete our survey! We appreciate our customers feedback and are glad to hear that you are are happy with your new roof and that you had a good experience working with our company.

We have surveyed customers on behalf of Roof Guard Company in Spirit Lake, IA; Sioux City, IA; Arnolds Park, IA; Milford, IA; West Okoboji, IA; Fairmont, MN; Jackson, MN; Des Moines, IA; Wahpeton, IA; Indianola, IA; and 8 other cities in Iowa and Minnesota.

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REVIEW

Rich S.
Jackson, MN
May 14, 2016
★★★★★

The Sales was done professionally, and answered all questions and concerns. The date to start the work was agreed upon and kept. The crew had stripped the roof of its cedar-shakes, removed from the site, and the new aluminum roof installed in 5 business days. Each day, the crew left at the end of the day, after cleaning up all loose material by taking it away, or leaving it in their trailer, which was kept on-site till the job was complete. Since installation almost two years ago, the roof has never had a concern or issue, and functions as expected. It has seen two storms which included hail. Much to my surprise, the hail, and rain were not "loud", or at least not any louder than when we had the shakes on the roof. Two minor concerns have been a map of where the "solid" pieces are for walking on, and that once installed, cell-phone signals are weakened in the middle of the house - I have to stand near a window to maintain a signal, or go outside when viable. May need an antenna for inside the house.

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GUILD MEMBER SINCE 2015

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REVIEW

Bill M.
Spirit Lake, IA
Apr 28, 2016
★★★★★

From start to finish they did a very professional job. I would definitely recommend them to anyone.

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Roof Guard Company



REVIEW

Brent D.
Spirit Lake, IA
Apr 06, 2016



We cannot say enough good things about the expertise, professionalism and quality of work the staff and crew at Roof Guard provided. From the talks in the beginning to the follow-up after the project completion, Aaron Maytum was in constant communication with us. We were very impressed with his knowledge of what needed to be done and why, then bringing the project to life. The final product was beautiful and amazing, better than we ever imagined! A million thanks to Aaron and the staff at Roof Guard for a job very well done. We couldn't be happier!

Comment from Roof Guard Company

Thank you for taking the time to complete our survey! We appreciate our customers feedback and are glad to hear that you are are happy with your new roof and that you had a good experience working with our company.

REVIEW

James C.
West Okoboji, IA
Jan 09, 2016



Very professional we'll run business. Strongly recommend!

Comment from Roof Guard Company

James, thank you for taking the time to fill out our survey. We appreciate the feedback and your business!

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GUILDMEMBER SINCE 2015

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