

CUSTOMER FEEDBACK REPORT *for* Rock Remodeling, LLC



REVIEW

Judy V.
Hilliard, OH
Apr 19, 2017



Excellent quality, even better service, honorable values, they show up when promised and work until the project is finished.

4081 Main St
Hilliard , OH 43026
(614) 664-3341
rockremodelingco.com

REVIEW

Rhonda D.
Columbus, OH
Sep 20, 2016



Rock Remodeling saw that I had wind damage to my roof, and immediately came to me and asked if they could help by putting a cover on my roof to protect it from any more weather damage without me even calling them. They were very professional, and took care of all of my insurance concerns. I would highly recommend them.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Rock Remodeling, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Merrilynn O.
Columbus, OH
May 06, 2016



Rock Remodeling met all of my expectations. Of all of the work I had done on my house, their work was the best and they were the easiest to work with. They did everything they said they were going to do and did it well. They were responsive to my requests and handled the inevitable unexpected issues that come up in remodeling with ease.

We have surveyed customers on behalf of Rock Remodeling, LLC in Hilliard, OH; Columbus, OH; Marysville, OH; Dublin, OH; Powell, OH; Delaware, OH; Gahanna, OH; and Pataskala, OH.

REVIEW

Nicholas S.
Hilliard, OH
May 05, 2016



They went above and beyond what I expected.

REVIEW

Barb J.
Dublin, OH
Dec 29, 2015



We were very impressed with their quick response and definitely plan to use them again.

REVIEW

John H.
Marysville, OH
Jun 15, 2015



Andrew C was a great representative for Rock Remodeling, very professional and courteous. The quality of materials used was exceptional, the work was completed in a timely manner and the finished product looks beautiful!

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REVIEW

Nick N.
Marysville, OH
Jun 10, 2015



Rock Remodeling did an excellent job in all facets of the roof replacement they did on my home. They were always easy to contact, met deadlines, and worked with me to make sure all financial concerns were addressed. I would highly recommend them to others that are in need of their services.

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REVIEW

Paula H.
Marysville, OH
Jun 05, 2015



We have used Rock Remodeling for 4 different projects (roof, siding, gutters/downspouts, and porch repair. Soon we will start on our fifth project, but definitely not our last project. Sean and Andrew are friendly, knowledgeable, quality conscience and I wouldn't use any other company other than Rock Remodeling!

REVIEW

William K.
Marysville, OH
Jun 04, 2015



Everything went very well. Sean Biddle was great to work with.

REVIEW

Robert W.
Marysville, OH
Jun 04, 2015



Rock Remodeling was GREAT to work with! They were efficient and kept all work areas unbelievably clean and organized. They were very conscientious of our schedules and the need to have certain areas accessible. I would highly recommend them!

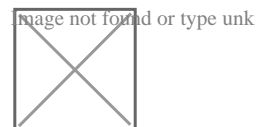
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REVIEW

Don H.
Columbus, OH
Jun 04, 2015



Andrew and Sean at Rock Remodeling were a refreshing change to normal contractor interactions. Andrew showed up for our initial meeting on time and with a joyful attitude. Before discussing any work, he made it a point to understand our business, and share more about the values of Rock Remodeling. That relational component made all the difference. The work was performed quickly (same week) and the quality exceeded expectations. Rock Remodeling is a rare combination of Lowest Price, Best Service and Superior Quality of Craftsmanship.



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