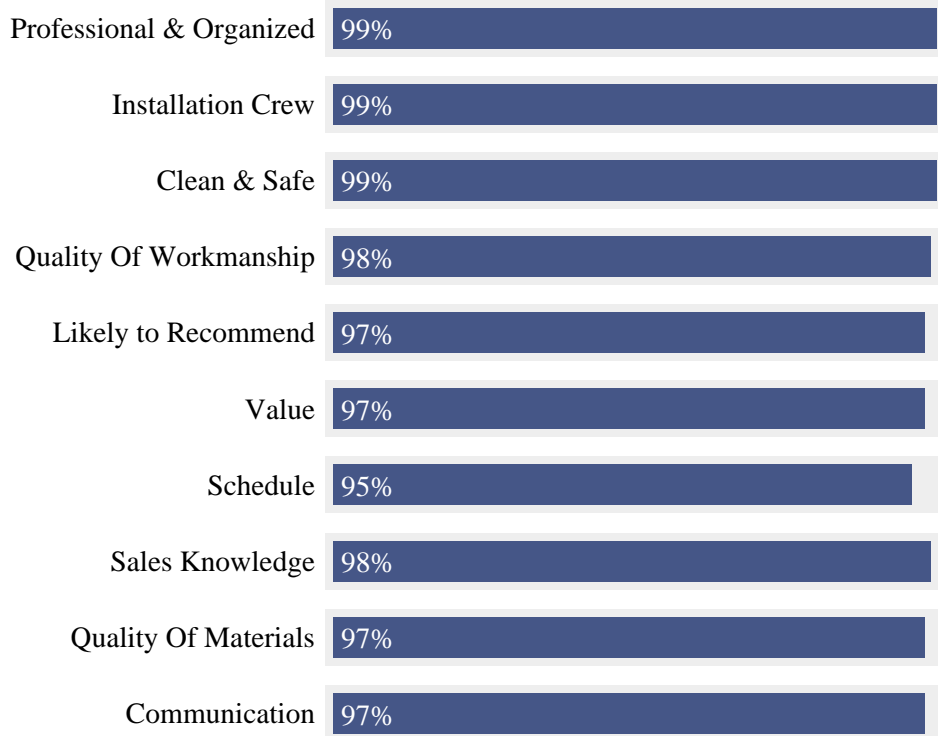


# Renaissance Windows & Doors

## Customer Feedback Summary

Of 335 customers surveyed, 153 responded



7026 Old Katy Rd Ste 158  
Houston , TX 77024  
(713) 863-9988

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Renaissance Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Renaissance Windows & Doors in Houston, TX; Bellaire, TX; West University Place, TX; Katy, TX; Missouri City, TX; Sugarland, TX; The Woodlands, TX; Spring, TX; West University, TX; Kingwood, TX; and 21 other cities in Texas.

In this report, Renaissance Windows & Doors has published a summary of the customer feedback they've received since they joined GuildQuality in August 2016. In that time, 153 out of 335 customers (46%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

## Recent Reviews & Published Comments

REVIEW

Allen F.  
Houston, TX  
Apr 11, 2019



I love my windows. I have no complaints. My home looks so beautiful and I have noticed a decrease in my utility bills.

REVIEW

Weston S.  
Houston, TX  
Apr 11, 2019



On time, friendly, clean and everything looks and works great!



# Renaissance Windows & Doors

7026 Old Katy Rd Ste 158  
Houston , TX 77024  
(713) 863-9988

REVIEW

John S.  
Houston, TX  
Mar 20, 2019  
★★★★★

RENAISSANCE WINDOWS & DOORS ARE AN EXCELLENT COMPANY. THEY DO NOT TRY TO UPSALE YOU PRODUCTS. THEY LISTEN TO YOU AND SHOW YOU THE PRODUCTS THAT FIT YOUR NEED AND DISCUSS THE PROS AND CONS OF EACH. THEY HELP YOU MAKE THE DECISION THAT IS BEST FOR YOU.

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Renaissance Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Renaissance Windows & Doors in Houston, TX; Bellaire, TX; West University Place, TX; Katy, TX; Missouri City, TX; Sugarland, TX; The Woodlands, TX; Spring, TX; West University, TX; Kingwood, TX; and 21 other cities in Texas.

In this report, Renaissance Windows & Doors has published a summary of the customer feedback they've received since they joined GuildQuality in August 2016. In that time, 153 out of 335 customers (46%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

REVIEW

John R.  
Houston, TX  
Dec 18, 2018  
★★★★★

I never write reviews, but the work was good enough to justify taking a few minutes to say a job well done. I would use them again and would recommend them to others.

REVIEW

Dave F.  
Kingwood, TX  
Sep 14, 2018  
★★★★★

Renaissance was half the cost of Renewal by Anderson.

REVIEW

Naomi W.  
Missouri City, TX  
Aug 28, 2018  
★★★★★

I've been a repeat customer, so that should speak to how wonderful the company is. They are extremely professional and I would recommend them to anyone.

REVIEW

Jim M.  
Houston , TX  
Aug 19, 2018  
★★★★★

Overall a great experience for replacement window installation. The work was done on time and the work site was kept clean during the installation process.

REVIEW

Richard T.  
Bellaire, TX  
Jun 27, 2018  
★★★★★

Knowledgable sales rep. Work crew was experienced and did a good job. Would use again.

# Renaissance Windows & Doors

7026 Old Katy Rd Ste 158  
Houston , TX 77024  
(713) 863-9988

REVIEW

Marla T.  
Houston, TX  
Jun 22, 2018  
★★★★★

I had a very positive experience with Renaissance Windows & Doors. I was dreading changing my windows to hurricane-proof windows because of the logistics involved, but it turned out to be a seamless experience. Wayne was very attentive and helpful, and the installers did a great job during the week...

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Renaissance Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Ellen P.  
Houston, TX  
Jun 18, 2018  
★★★★★

Renaissance Windows & Doors was wonderful to work, and the windows were a great value.

We have surveyed customers on behalf of Renaissance Windows & Doors in Houston, TX; Bellaire, TX; West University Place, TX; Katy, TX; Missouri City, TX; Sugarland, TX; The Woodlands, TX; Spring, TX; West University, TX; Kingwood, TX; and 21 other cities in Texas.

REVIEW

Rae M.  
Spring, TX  
May 31, 2018  
★★★★★

Renaissance Windows & Doors did an excellent job replacing my french doors. They arrived on time, did the work as agreed and did a very professional job. I would certainly recommend Renaissance to anyone who needs their windows or doors replaced.

In this report, Renaissance Windows & Doors has published a summary of the customer feedback they've received since they joined GuildQuality in August 2016. In that time, 153 out of 335 customers (46%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

REVIEW

Susan R.  
Pearland, TX  
May 30, 2018  
★★★★★

Al Bozza understood exactly the door I was looking for. He explained the value, safety, and warranty of the door I ultimately chose. He was very professional. I am extremely pleased with my backdoor.

REVIEW

Lily G.  
Bellaire, TX  
Apr 05, 2018  
★★★★★

Renaissance Windows & Doors are very organized and professional. They have done a great job installing my windows and doors.

*Comment from Renaissance Windows & Doors*

Thank you so much for the review Lily! We truly appreciate and value feedback from our customers and are beyond thrilled that you are happy with our products, services and our team! We hope that you will keep us in mind for any projects you may have in the future.



# Renaissance Windows & Doors

7026 Old Katy Rd Ste 158  
Houston , TX 77024  
(713) 863-9988

REVIEW

Laura S.  
Houston, TX  
Mar 26, 2018



We appreciate their work.

Comment from Renaissance Windows & Doors

Thank you so much Mr. & Mrs. Smith! It has been a pleasure to work with you both and are pleased to have you as parts of the extended Renaissance family!

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Renaissance Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Renaissance Windows & Doors in Houston, TX; Bellaire, TX; West University Place, TX; Katy, TX; Missouri City, TX; Sugarland, TX; The Woodlands, TX; Spring, TX; West University, TX; Kingwood, TX; and 21 other cities in Texas.

In this report, Renaissance Windows & Doors has published a summary of the customer feedback they've received since they joined GuildQuality in August 2016. In that time, 153 out of 335 customers (46%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

REVIEW

Esin Y.  
Houston, TX  
Mar 08, 2018



Excellent window and service.

Comment from Renaissance Windows & Doors

Thank you so much for the rating and review. We truly appreciate your feedback and look forward to working with you again in the future.

REVIEW

M.P.D.  
Houston, TX  
Nov 21, 2017



We were super satisfied with how efficiently and quickly everything was installed. We are really happy with our windows.

Comment from Renaissance Windows & Doors

We are so happy that your family is happy with your replacement windows. It has been our pleasure working with you and we hope that you will keep us in mind for any future replacement projects.

# Renaissance Windows & Doors

7026 Old Katy Rd Ste 158  
Houston , TX 77024  
(713) 863-9988

REVIEW

Howard M.  
Houston, TX  
Nov 02, 2017



Great windows and excellent installation crew. Very respectfully of the property and very courteous. On time.

Comment from Renaissance Windows & Doors

Thank you so much Mr. & Mrs. Mead! We very much enjoyed working with you both and are beyond thrilled that you are pleased with your replacement windows!

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Renaissance Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Renaissance Windows & Doors in Houston, TX; Bellaire, TX; West University Place, TX; Katy, TX; Missouri City, TX; Sugarland, TX; The Woodlands, TX; Spring, TX; West University, TX; Kingwood, TX; and 21 other cities in Texas.

In this report, Renaissance Windows & Doors has published a summary of the customer feedback they've received since they joined GuildQuality in August 2016. In that time, 153 out of 335 customers (46%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

REVIEW

Pat S.  
The Woodlands, TX  
Oct 02, 2017



We couldn't be happier with our new windows and patio doors and the service we received from Renaissance Windows & Doors!

Comment from Renaissance Windows & Doors

Its a bit late but we wanted to take a moment to thank you for such kind words and for the 5 star rating! It has been such a pleasure working with you on your home's replacement windows & doors. Please don't be strangers, stop by our showroom anytime for a cup of coffee and a visit!

REVIEW

J.S.J.  
Houston, TX  
Sep 28, 2017



I am getting ready to buy some more doors.

REVIEW

Lori G.  
The Woodlands, TX  
Sep 28, 2017



I had a particularly unusual situation to achieve what we wanted. They were very creative and professional in doing that, after I had several companies tell me that it couldn't be done.



# Renaissance Windows & Doors

7026 Old Katy Rd Ste 158  
Houston , TX 77024  
(713) 863-9988

REVIEW

Raina W.  
Houston, TX  
May 30, 2017



Renasiannce Windows are the best. We won't ever use anyone else.

REVIEW

Pat S.  
The Woodlands, TX  
Apr 08, 2017



They did a great job - they were very clean. They even managed to take out the old windows and doors and replace them without damaging the surrounding stucco.

Comment from Renaissance Windows & Doors

Thank you so much for the kind words. We really appreciate your feedback and look forward to any opportunity to work with you in the future.

REVIEW

Connie H.  
Sugarland, TX  
Apr 07, 2017



Renaissance Windows and Doors offers high quality and affordable prices.

Comment from Renaissance Windows & Doors

Thank you so much for such a positive review! It was our pleasure to work with you on this project and our team looks forward to the opportunity of working with you all again.

REVIEW

John B.  
Houston, TX  
Apr 03, 2017



I will find ways to refer them to clients, family and friends.

COMMENT

Additional Comment  
Dec 28, 2016

Tom and Wayne were great.

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Renaissance Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Renaissance Windows & Doors in Houston, TX; Bellaire, TX; West University Place, TX; Katy, TX; Missouri City, TX; Sugarland, TX; The Woodlands, TX; Spring, TX; West University, TX; Kingwood, TX; and 21 other cities in Texas.

In this report, Renaissance Windows & Doors has published a summary of the customer feedback they've received since they joined GuildQuality in August 2016. In that time, 153 out of 335 customers (46%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

# Renaissance Windows & Doors

7026 Old Katy Rd Ste 158  
Houston , TX 77024  
(713) 863-9988

REVIEW

John S.  
Houston, TX  
Dec 16, 2016



I can't say enough about them. Everything was exactly the way they said and the product was good. Everyone was knowledgeable and everything was great.

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Renaissance Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Renaissance Windows & Doors in Houston, TX; Bellaire, TX; West University Place, TX; Katy, TX; Missouri City, TX; Sugarland, TX; The Woodlands, TX; Spring, TX; West University, TX; Kingwood, TX; and 21 other cities in Texas.

In this report, Renaissance Windows & Doors has published a summary of the customer feedback they've received since they joined GuildQuality in August 2016. In that time, 153 out of 335 customers (46%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

COMMENT

Additional Comment  
Dec 14, 2016

I was very pleasantly surprised by the professional advice from Wayne Culver who created a unique solution to our particular window requirements. He did this with a comfortable and friendly manner, very unlike the other window representatives I had had come to the house. I also appreciated that he dealt...

REVIEW

Mary C.  
West University Place, TX  
Nov 29, 2016



Professional and high quality. Everyone is very responsive. Installation crew was outstanding. Perfectionist - which is great.

REVIEW

John G.  
Pearland, TX  
Nov 29, 2016



Competitive price, on time delivery and quick, neat, and professional installation.

COMMENT

Additional Comment  
Nov 26, 2016

We had the windows done before we moved into our new home. Your cookies arrived the day after our move - they were so well-timed (we were starving) and really sustained us while we unpacked! Not the most important part of our interactions with you, but the one I remember the most fondly :)