

CUSTOMER FEEDBACK REPORT *for*

Regency DKI



3900 Fiscal Ct. Ste 100
West Palm Beach , FL
33404
(888) 354-2447
www.regencydki.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Regency DKI relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Regency DKI in Fort Lauderdale, FL; Pompano Beach, FL; Pensacola, FL; Hollywood, FL; Panama City, FL; Orlando, FL; Delray Beach, FL; Boca Raton, FL; Palm Beach Gardens, FL; Port Saint Lucie, FL; and 68 other cities in Florida, Georgia and Alabama.

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REVIEW

Giuseppe I.
Miami, FL
Aug 06, 2019



The service was excellent and they were very professional.

REVIEW

Donna B.
Dania, FL
Aug 06, 2019



They were very professional and kind. They explained everything well and checked in with me every day. I would highly recommend this company.

REVIEW

Jason H.
Palm Bay, FL
Jul 25, 2019



Great service and very professional!

REVIEW

Marilyn G.
Pompano Beach, FL
Jul 25, 2019



I had an outstanding experience with Regency DKI in renovating my kitchen after a leak. The project manager was extremely knowledgeable and demonstrated great leadership on organizing the team to accomplish the work on schedule.

REVIEW

Kenneth M.
Fort Lauderdale, FL
Jul 25, 2019



I have dealt with Regency DKI twice and both times they have met my expectations. I am extremely satisfied.

REVIEW

Essa M.
Panama City Beach,
FL
Jul 18, 2019



They finished the project in a timely manner, and they did a perfectly fine job. I am satisfied.

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REVIEW

Kim D.
Milton, FL
Jul 15, 2019



The salesperson who initially evaluated my situation seemed to know what he was talking about. However, after more than two weeks of missing agreed-upon contact and communication dates with no contact initiated by DKI, I went with another contractor altogether. I concluded that the DKI person didn't care, and I needed to work with someone who cared. He did finally attempt to contact me the day after I registered a complaint with my insurance agent. However, by that time I was already working with someone else.

REVIEW

Richard M.
Oviedo, FL
Jul 13, 2019



Regency DKI has done a good job so far and has been helpful and has returned my calls when I have had any questions. They are not done yet but so far, so good.

REVIEW

Juanita W.
Orlando, FL
Jul 10, 2019



They were professional, polite, and they do good work.

REVIEW

Eric J.
Fort Lauderdale, FL
Jul 06, 2019



I enjoyed working with Regency DKI, they were very professional and took care of the leak very quickly.

REVIEW

Darrin L.
Molino, FL
Jul 02, 2019



All round great company

REVIEW

Stephen H.
Panama City, FL
Jul 01, 2019



Regency DKI was far and away the best service provider that we found.

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REVIEW

Marsh K.
Deerfield Beach, FL
Jun 29, 2019



The people were really, really super! Tosh has been so wonderful and George was fantastic! I would recommend them anybody! All of the people were great!

REVIEW

Leah P.
Pensacola, FL
Jun 17, 2019



They were very friendly and professional when they came to clean up the water damage in my home.

REVIEW

Judy W.
Panama City, FL
Jun 15, 2019



Very unprofessional today the least. Company worked directly with the insurance company. Destroyed my property and left a mess. Fell like the insurance company was ripped off. Any call to DRT were answered with an excuse. My Property was destroyed by DRT !!!

REVIEW

Roger W.
Orlando, FL
Jun 13, 2019



A guy named Mike came to my house too go over the plans . He was DUMBER than a box of ROCKS & Was a lot different than Carl B quoted me things that were to be done was deleted by Mike whoever half ass job . I have the check sending it back to get a nother contractor to do the job .Get rid of the Mike Guy he cant even read a blue print. Your LOSS. Roger D Ward 6/13/2019.

REVIEW

Suzan R.
Coconut Creek, FL
Jun 10, 2019



Very professional, always on time, great service

REVIEW

Jennifer L.
Palm Beach
Gardens, FL
Jun 10, 2019



William is fantastic, and makes a difficult situation bearable, and everyone seems to care about doing a great job.

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REVIEW

Kimberly L.
Panama City, FL
Jun 10, 2019



Regency DKI came out the same that my insurance carrier called them, which was very helpful.

REVIEW

Kenneth H.
Kissimmee, FL
Jun 03, 2019



They did a good job.

REVIEW

Michael S.
Fort Lauderdale, FL
Jun 03, 2019



They were efficient, on time, neat and clean.

REVIEW

Michelle M.
Hollywood, FL
Jun 03, 2019



They are very professional. I like how they work and they did a good job.

REVIEW

Stephanie M.
Melbourne Beach, FL
Jun 01, 2019



I thought the gentleman who was my main contact and who did the work was timely, communicative, efficient, clean and very helpful in answering questions.

REVIEW

Santa D.
Fort Lauderdale, FL
May 30, 2019



Regency DKI was excellent!

REVIEW

Tiffany V.
Pompano Beach, FL
May 29, 2019



Been a real pleasure to deal with. Have been extremely friendly and knowledgeable.

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REVIEW
M.O.R.
Miami, FL
May 28, 2019
★★★★★

They're friendly and professional.

REVIEW
Anthony C.
Rockledge, FL
May 28, 2019
★★★★★

Superior service from start to finish.

REVIEW
Ihsia M.
Orlando, FL
May 24, 2019
★★★★★

Regency DKI was very professional and nice. They helped me when I had any questions or concerns.

REVIEW
William S.
Ft. Lauderdale, FL
May 08, 2019
★★★★★

Absolutely first rate service ! Beyond my expectations... they helped us get through a remediation and reconstruction flawlessly. I couldn't be more pleased and highly recommend them without reservation. Simply the best!!

REVIEW
Regulo A.
Ft. Lauderdale, FL
May 06, 2019
★★★★★

I am very happy with their service. They did everything they promised, and they went above and beyond to assist me.

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