

CUSTOMER FEEDBACK REPORT *for*
Restoration Management Company - Los Angeles



REVIEW
Francisco L.
Los Angeles, CA
Jul 06, 2019
★★★★★

They did good quality work and were very professional.

REVIEW
Trevor H.
Los Angeles, CA
Apr 09, 2019
★★★★★

The project manager that I dealt with, was really good at dealing with the issues that came up. He communicated with me in a timely manner and helped me to decide a cause of action to get the project moving forward quickly. He was great.

REVIEW
Rachel B.
Ventura, CA
Apr 09, 2019
★★★★★

Blanca and Jorge were very attentive and they keep me abreast of all the projects details; which was great.

REVIEW
Lauri B.
Los Angeles, CA
Feb 28, 2019
★★★★★

RMC took total control of the project (apartment that flooded). The communication with the project manager was easy and he answered any of my questions promptly, as did the dispatcher. I felt very comfortable leaving the project under their control and felt they did a great job.

10040 Remmet Ave
Chatsworth , CA 91311
(818) 718-4400
rmc.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Restoration Management Company - Los Angeles relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Restoration Management Company - Los Angeles in Los Angeles, CA; Agoura Hills, CA; Palmdale, CA; Oak Park, CA; Calabasas, CA; Simi Valley, CA; Thousand Oaks, CA; Santa Barbara, CA; Santa Monica, CA; Lancaster, CA; and 14 other cities in California.

In this report, Restoration Management Company - Los Angeles has published a summary of the customer feedback they've received since they joined GuildQuality in January 2019. In that time, 21 out of 87 customers (24%) responded to a GuildQuality satisfaction survey, with the most recent response in July 2019.