

CUSTOMER FEEDBACK REPORT *for*
Restoration Management Company - Benicia



6210 Goodyear Rd.
Benicia , CA 94510
(707) 750-6320
rmc.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Restoration Management Company - Benicia relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Restoration Management Company - Benicia in San Ramon, CA; Concord, CA; Antioch, CA; Fairfield, CA; Vallejo, CA; Walnut Creek, CA; Martinez, CA; Danville, CA; Richmond, CA; Napa, CA; and 42 other cities in California.

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REVIEW

Carie M.
Richmond, CA
Jul 16, 2019
★★★★★

Quick ad hard working.

REVIEW

Julia N.
San Ramon, CA
Jul 11, 2019
★★★★★

Great service!

REVIEW

Christina N.
Walnut Creek, CA
Jun 25, 2019
★★★★★

They are wonderful people.

REVIEW

Richard F.
Antioch, CA
Jun 20, 2019
★★★★★

They were quick, timely, and efficient. They did what they said they were going to do and they kept the place clean.

REVIEW

Joe O.
Vacaville, CA
Jun 18, 2019
★★★★★

Initial Restoration Company dropped the ball ...After scrambling for a few days with my insurance company in looking for a new Restoration Company, I reached out to other home owners and found RMC. RMC quickly picked up the ball and ran the entire process without missing a beat. I Highly recommend RMC and PM Tony Arce they both should be your first choice.

REVIEW

Ronice G.
Richmond, CA
Jun 12, 2019
★★★★★

Able and his crew were awesome. They were always on time, and they went above and beyond to help us.

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REVIEW
Hiren A.
San Ramon, CA
Jun 06, 2019
★★★★★

They were great and professional.

REVIEW
Alan M.
Calistoga, CA
Jun 02, 2019
★★★★★

Top notch, professional, knowledgeable

REVIEW
Pedro N.
Napa, CA
Apr 25, 2019
★★★★★

They're so professional, courteous, and knowledgeable. I especially dealt with Mr. Amel, and he was one of the greatest assets you have, in terms of employees.

REVIEW
Diane F.
Benicia, CA
Apr 19, 2019
★★★★★

We are highly satisfied.

REVIEW
Imaad M.
San Ramon, CA
Apr 15, 2019
★★★★★

They're very honest in terms of explaining underlying issues, and I appreciate them being transparent and credible with me.

REVIEW
Lois G.
Walnut Creek, CA
Apr 15, 2019
★★★★★

Abel Hernandez went way above and beyond my expectations. He helped me to understand everything. All of the workers were great and professional!

REVIEW
Charlotte T.
Vallejo, CA
Apr 10, 2019
★★★★★

Restoration Management Company was extremely professional, timely, and courteous.

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REVIEW

Patricia E.
Corte Madera, CA
Apr 10, 2019



They did a good job.

REVIEW

Sally K.
Concord, CA
Apr 10, 2019



Tony (Juan)Arce was an excellent manager of the restoration project.He was always available and extremely friendly and helpful.He is a great asset to the company.

REVIEW

Dennis W.
Concord, CA
Apr 09, 2019



They have been one of the best companies to deal with. They were courteous, on time and everything was professional.

REVIEW

James L.
Pleasant Hill, CA
Mar 29, 2019



Very polite, quick and efficient.

REVIEW

Jacqueline P.
Santa Rosa, CA
Mar 27, 2019



Able Hernandez and his team were great! They arrived on time, were friendly, professional, tidy and always cleaned up at the end of the work day

REVIEW

Vevita M.
Pleasant Hill, CA
Mar 23, 2019



My team Ricardo, Santos and Esperanza were, in a word, exceptional, on all levels.

REVIEW

Marx C.
Kentfield, CA
Mar 05, 2019



Abel Hernandez was excellent throughout the process. He made everything work smoothly, and he followed up promptly.

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REVIEW

Terri .
Antioch , CA
Feb 27, 2019



I would highly recommend their services to anyone, they were fantastic.

REVIEW

Mark G.
Martinez, CA
Feb 25, 2019



They were very prompt and courteous. They worked around my schedule. They followed up every day until my floors and walls were completely dry. I'm very satisfied with the service I received. Thanks!

REVIEW

Veronika B.
Pleasant Hill, CA
Feb 25, 2019



The company and Juan, my specialist, made a very stressful and frustrating process easy to comprehend, and was very comforting, understating and patient in explaining all of the steps. I couldn't have had a better team for this.

REVIEW

Diana R.
Walnut Creek, CA
Dec 05, 2018



Everyone from Restoration Management Company were skilled and courteous.

REVIEW

W.P.M.
Vacaville, CA
Aug 03, 2018



They were great. They listened to everything I asked them and if they didn't have the answer they found someone who did.

REVIEW

Erika L.
San Rafael, CA
Jun 11, 2018



Everyone at Restoration Management Company was wonderfully courteous, considerate, and careful with the treatment of my home. I am happy to recommend them.

REVIEW

P.A.A.
Alamo, CA
Mar 06, 2018



I did not know who was doing the work most of the time. Quality of the work was average.

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REVIEW

R.T.P.
Martinez, CA
Mar 05, 2018
★★★★★

They were very professional, reliable and effective. They seemed to take a personal interest in my situation as if it was their own. Everything was done on time as scheduled, and I believe that their work saved me from a potentially larger problem.



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