# CUSTOMER FEEDBACK REPORT for

# R.J. Aley Building Contractor, LLC

REVIEW

Joelle H. Easton, CT Oct 10, 2016

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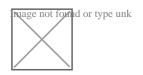
RJ Aley do an incredible job from start to finish and they are truly exceptional. Not only do they do beautiful work, they do it on time, on budget and with crystal clear communication. Jud and his team did a major renovation on my 200 year old Federal farmhouse last year: insulating the whole house, putting up all new clapboard siding and replacing all of the windows all while I lived in the house during fall/winter/spring. I could not be any happier with their work, nor with the experience of working with them. They are truly the best!

REVIEW

Regina S. Rye, NY Oct 08, 2016

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R.J. Aley were incredible. They went above and beyond expectations. Jud spent time to come to my house and examine my situation free of charge. He clearly explained his diagnostic plan, which resulted in identifying my problem and ended with him solving it, after others had failed. Along the way, he kept me in the loop, always sent receipts for items purchased, and was fair, respectful and extremely knowledgeable. He is the type of contractor that you hope to find out there, but usually do not, a man who pursues this trade in an intelligent, fair and orderly manner. He treats the people who work for him with an equally respectful manner, which supports an excellent outcome for homeowner and employees alike. Thank you, Jud!



185 Wilton Rd Westport , CT 06880 (203) 226-9933 www.rjaley.com

## **GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, R.J. Aley Building Contractor, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of R.J. Aley Building Contractor, LLC in Westport, CT; New Haven, CT; Woodbridge, CT; Wilton, CT; Fairfield, CT; Rye, NY; Norwalk, CT; Weston, CT; Greenwich, CT; Hamden, CT; and 7 other cities in Connecticut and New York.

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Jeff R. Westport, CT Feb 18, 2016

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Jud Aley and all of the people who worked on our 2 projects with RJ Aley were the best combination of professional, helpful and friendly that one could hope for. They not only completed the jobs but helped solve unknown issues along the way. It was clear that they take pride in their work and that they keep the client's best interests at the forefronts of their minds.

REVIEW

Cindy K. Woodbridge, CT Jan 12, 2015

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R.J. Aley was extremely organized and professional. They are expensive, but will ensure the job is done right, in a timely manner, and with very little effort on your part. They are courteous, and very easy to work with. They handled everything and made the job easy for the home owners. I would highly recommend their services for any major renovation you are doing.

REVIEW

Tom F. Fairfield, CT Sep 28, 2014

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We were very pleased with the timely, neat, courteous and informative experience. A far cry from many other contractors, but quite welcome to see. Would recommend to others as committed to performing professionally and cost efficiently. Tom Flatley

REVIEW

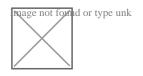
Marlen H. Westport, CT Sep 24, 2014 R.J. Aley is a first class operation. Their quality and workmanship, timeliness, communication and professionalism sets them far apart and above any building contractors we have had experience with previously. I would recommend them without hesitation.

REVIEW

Brendan K. Fairfield, CT Sep 24, 2014

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We were very happy with the work that RJ Aley did for us. He is an expert on the design and unique features of older homes built in the early 1900's. He worked within our budget and was very courteous in handling every aspect of the work he did for us.



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# R.J. Aley Building Contractor, LLC

#### REVIEW

Christine M. Fairfield, CT May 16, 2014

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As a contracting company, R.J. Aley Building Contractor works with the customer. Their communication skills, expertise and performance are excellent. I would recommend them.

## REVIEW

Mark F. Westport, CT Apr 30, 2014

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Jud truly understands antique houses and has helped us to get our heating problems under control. In addition, Jud and his crew have shown a true respect for the beauty and quirkiness of our old home in completing several projects. We appreciate the fact that Jud and his crew care so much.

#### REVIEW

Bob A. Harrison, NY Apr 22, 2014

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Throughout our construction project which was one year and two weeks long, everyday was a good day. They provided quality work with wonderful people, and it resulted in an overall great experience.

#### REVIEW

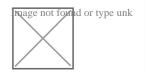
Anne H. Westport, CT Apr 22, 2014 I highly recommend R. J. Aley Building Contractor, LLC. for their deep knowledge base, adherence to schedule and budget and their high degree of professionalism.

### REVIEW

John H. Norwalk, CT Apr 21, 2014

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After working together for almost 14 year, RJ Aley is the only contractor that I trust to work on our historic home. I can't recommend them highly enough.



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