

CUSTOMER FEEDBACK REPORT *for* REE-Construction/First General Idaho



REVIEW

Bryan S.
Jerome, ID
Dec 21, 2017



The reaction time was awesome ! Very easy to talk to and make a plan of attack . Worked with my time frame and situation .

REVIEW

Chyvonne T.
Boise, ID
Sep 21, 2017



The people were friendly, but the work was sub par and very unorganized.

REVIEW

Hetty M.
Hailey, ID
Jul 29, 2017



Ree construction did a great job for me Ron was extremely supportive throughout this whole process. I would absolutely recommend them for any project . Thanks Ron I was

REVIEW

S.A.O.
Boise, ID
Jul 07, 2017



This past winter brought a lot of damage in the Treasure Valley. Simply locating contractors to bid on the work was difficult enough. Waiting for our project to be "next up" took some time, but once REE-Construction established our schedule they stuck to it. The finished result was a quality project. Thanks!

REVIEW

Pam H.
Faribanks, AK
Jun 16, 2017



Our experience with this company was less than satisfactory. Promises were made that were not kept. The worst problem was communication. At times the foreman seemed to be misrepresenting the work that would be done and when it would be done. The workmen themselves did fine work but the administration and supervision was extremely poor.

720 North Main, Unit A
Bellevue , ID 83313
(208) 788-9111
www.the-restorers.com

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, REE-Construction/First General Idaho relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of REE-Construction/First General Idaho in Twin Falls, ID; Boise, ID; Hailey, ID; Jerome, ID; Ketchum, ID; Sun Valley, ID; Gooding, ID; Buhl, ID; Meridian, ID; Kimberly, ID; and 58 other cities in Idaho, California, Washington, Nevada, Massachusetts, and 5 other states.

CUSTOMER FEEDBACK REPORT *for*
REE-Construction/First General Idaho



REVIEW

O.C.R.
Kimberly, ID
May 15, 2017
★★★★★

We are a residential care facility, and the whole time they were doing work it affected about 50 of our patients and they worked hard to comply with our health standards and our patients needs, as well as accommodated our schedule.

720 North Main, Unit A
Bellevue , ID 83313
(208) 788-9111
www.the-restorers.com

REVIEW

Fred M.
Hagerman, ID
May 15, 2017
★★★★★

We were completely satisfied and we would recommend them to anyone.

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, REE-Construction/First General Idaho relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Zysett B.
Jerome, ID
Apr 11, 2017
★★★★★

All of them were very, very nice. I am disabled and they took that into consideration and helped me with that, as far as making things accessible without me having to venture into a place that could be hazardous.

We have surveyed customers on behalf of REE-Construction/First General Idaho in Twin Falls, ID; Boise, ID; Hailey, ID; Jerome, ID; Ketchum, ID; Sun Valley, ID; Gooding, ID; Buhl, ID; Meridian, ID; Kimberly, ID; and 58 other cities in Idaho, California, Washington, Nevada, Massachusetts, and 5 other states.

REVIEW

George M.
Twin Falls, ID
Apr 05, 2017
★★★★★

Fast response and thorough job.

REVIEW

Dennis W.
Sun Valley, ID
Dec 12, 2016
★★★★★

The response time was phenomenal. I appreciated their backgrounds. I had to stay in touch with them to see the process through, but they are a very busy team.

REVIEW

J.U.T.
Twin Falls, ID
Nov 18, 2016
★★★★★

We were very pleased with the level of attention that was placed on every facet of this substantial bathroom remodel, from the emergency phase through the finishing touches. We always felt like our job was treated with utmost importance, and each decision was carefully considered and communicated between all parties. The REE-Construction crew was fabulous to work with!

CUSTOMER FEEDBACK REPORT *for*
REE-Construction/First General Idaho



REVIEW

Mildred S.
Richfield, ID
Sep 08, 2016



The bathroom looks really nice.

REVIEW

Molly R.
Twin Falls, ID
Aug 08, 2016



They went above and beyond. I am happy with their service.

REVIEW

Paul H.
Auburn, WA
Jul 11, 2016



They did a fantastic job. I would absolutely recommend them. They are a fantastic team.

REVIEW

Sandra B.
Jerome, ID
Jun 17, 2016



I was impressed by the absolute honesty from the REE-Construction supervisor. I had a choice of going with other companies who charged less but cut corners on workmanship and true restoration or get the job done well and completely and pay a little more. I chose the second option. I felt at ease knowing REE-Construction was doing the restoration.

REVIEW

Arie R.
Wendell, ID
May 09, 2016



They were on time and did a great job and I would recommend them to anyone.

REVIEW

Don T.
Jerome, ID
May 06, 2016



I was completely satisfied.

720 North Main, Unit A
Bellevue , ID 83313
(208) 788-9111
www.the-restorers.com

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, REE-Construction/First General Idaho relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of REE-Construction/First General Idaho in Twin Falls, ID; Boise, ID; Hailey, ID; Jerome, ID; Ketchum, ID; Sun Valley, ID; Gooding, ID; Buhl, ID; Meridian, ID; Kimberly, ID; and 58 other cities in Idaho, California, Washington, Nevada, Massachusetts, and 5 other states.

CUSTOMER FEEDBACK REPORT *for* REE-Construction/First General Idaho



REVIEW

Melody R.
Buhl, ID
Feb 01, 2016



They are THE best, they know their stuff; hire them you can't go wrong.

REVIEW

Barry N.
Stanley, ID
Jan 15, 2016



The REE- Construction crew found the most cost effective way to provide a high quality result while also minimizing their time on the project and related travel. This made my life easier and fixing our issues was stress free.

REVIEW

Penny K.
Caldwell, ID
Dec 23, 2015



They worked with me 100% and they were great.

REVIEW

Vince G.
Boise, ID
Nov 05, 2015



REE-Construction did a great job in fixing my home after we had a bad plumbing leak. They took care of everything from the dry out to the rebuild. They explained the process, worked with the insurance company and delivered as they promised. I met with their representative and they walked me through all the work that was done and explained everything. I am 100% satisfied with them and would recommend them to other. Thank You,Vince

REVIEW

Donna J.
Burley, ID
Oct 19, 2015



The staff was all very polite and helpful. Clark was always helpful when I had any questions. Sara at the office was also very helpful. Isaiah was so great he went above and beyond to get the job done for me. Love that guy! Thanks to the whole staff for a job well done!

720 North Main, Unit A
Bellevue , ID 83313
(208) 788-9111
www.the-restorers.com

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, REE-Construction/First General Idaho relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of REE-Construction/First General Idaho in Twin Falls, ID; Boise, ID; Hailey, ID; Jerome, ID; Ketchum, ID; Sun Valley, ID; Gooding, ID; Buhl, ID; Meridian, ID; Kimberly, ID; and 58 other cities in Idaho, California, Washington, Nevada, Massachusetts, and 5 other states.

CUSTOMER FEEDBACK REPORT *for*
REE-Construction/First General Idaho



REVIEW

Danny V.
Wendell, ID
Oct 15, 2015



They do excellent work.

REVIEW

Bonnie T.
Boise, ID
Oct 05, 2015



Company was prompt and very professional.

REVIEW

Wendy K.
Twin Falls, ID
Apr 15, 2015



REE Construction was awesome, there work was done to better than expectation, Jeff let us know what was going on every step of the way.

REVIEW

Marco I.
Boise, ID
Apr 14, 2015



I am a Real Estate Professional in the Treasure Valley. I have recently dealt with REE-Construction/First General regarding an emergency job with one of my homes on the market. Robert, Ken and Rhiannon provided not only a fast response, but a reliable and transparent service. They saved me from loosing a sale but mainly and most importantly got my customers to move to their new home.

REVIEW

Robert C.
Jerome, ID
Mar 10, 2015



I would highly recommend REE-Construction. They did a good job and were always in contact with me during the project.

REVIEW

J.C.F.
Jerome, ID
Feb 24, 2015



REE-Construction is always professional and prompt with their services.

720 North Main, Unit A
Bellevue , ID 83313
(208) 788-9111
www.the-restorers.com

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, REE-Construction/First General Idaho relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of REE-Construction/First General Idaho in Twin Falls, ID; Boise, ID; Hailey, ID; Jerome, ID; Ketchum, ID; Sun Valley, ID; Gooding, ID; Buhl, ID; Meridian, ID; Kimberly, ID; and 58 other cities in Idaho, California, Washington, Nevada, Massachusetts, and 5 other states.

CUSTOMER FEEDBACK REPORT *for*
REE-Construction/First General Idaho



REVIEW

Karla H.
Twin Falls, ID
Jan 22, 2015



REE-Construction/First General Idaho was incredibly professional, everything was done in a timely fashion, and the way they said it was going to be done. I was really pleased with the whole staff, and I was constantly kept informed of what was going on.

720 North Main, Unit A
Bellevue , ID 83313
(208) 788-9111
www.the-restorers.com

REVIEW

Jerry H.
Ketchum, ID
Jan 14, 2015



Waiting over six weeks to get an inventory of the damaged items along with photo documentation was unacceptable. Making me wait another month to get an invoice so I could move forward with my damage claim like pouring salt into an open wound. It took multiple phone calls and emails and then I finally retained an attorney to press for an invoice so I could complete my claim.

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, REE-Construction/First General Idaho relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of REE-Construction/First General Idaho in Twin Falls, ID; Boise, ID; Hailey, ID; Jerome, ID; Ketchum, ID; Sun Valley, ID; Gooding, ID; Buhl, ID; Meridian, ID; Kimberly, ID; and 58 other cities in Idaho, California, Washington, Nevada, Massachusetts, and 5 other states.