

CUSTOMER FEEDBACK REPORT *for* Premier Pools & Spas of Orange County

REVIEW

Dominic G.
Brea, CA
Jun 01, 2020



Premier Pools & Spas provided outstanding service and communication. The sales part of it was great. It was very thorough and they were very good at educating us. It was top notch service.

REVIEW

Carmen E.
San Juan Capistrano,
CA
Apr 28, 2020



The pool turned out beautifully but the process was slow and painful. I would have preferred better communication and quicker response time.

REVIEW

Chad M.
Mission Viejo, CA
Aug 14, 2019



Reid and the rest of the team made us have a good experience. They were extremely knowledgeable and helpful along the way, and the results were absolutely fantastic. We love the way our pool looks, and we have been enjoying it every day since the work was done. Thank you Premier!

REVIEW

Jeff R.
Mission Viejo, CA
Aug 14, 2018



Charlie and Reed did a fantastic job.

REVIEW

Brian B.
San Clemente, CA
Jul 24, 2018



Premier Pools & Spas was professional and took care of us. The team went above and beyond to ensure that we were satisfied with our pool. We were particularly impressed with the communication we received from Blake. From start to finish Blake was available to handle all of our needs. Thank you!

REVIEW

Julia E.
Newport Beach, CA
Jul 11, 2018



The most cost-effective and professional pool company that we found.

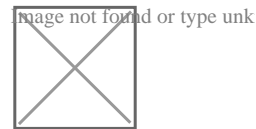
26052 Merit Circle Suite
106
Laguna Hills , CA 92653
(949) 532-6630

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Premier Pools & Spas of Orange County relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Premier Pools & Spas of Orange County in Mission Viejo, CA; San Clemente, CA; Huntingtn Bch, CA; Orange, CA; Ladera Ranch, CA; Laguna Hills, CA; Laguna Niguel, CA; Costa Mesa, CA; San Juan Capistrano, CA; Fullerton, CA; and 26 other cities in California.

In this report, Premier Pools & Spas of Orange County has published a summary of the customer feedback they've received since they joined GuildQuality in March 2018. In that time, 38 out of 114 customers (33%) responded to a GuildQuality satisfaction survey, with the most recent response in June 2020.



CUSTOMER FEEDBACK REPORT *for*
Premier Pools & Spas of Orange County

REVIEW

Paul F.
Mission Viejo, CA
Jul 10, 2018
★★★★★

They did a great job on our pool remodel! They worked very quickly in time for our summer fun!

26052 Merit Circle Suite
106
Laguna Hills , CA 92653
(949) 532-6630

REVIEW

Avila M.
Tustin, CA
Apr 11, 2018
★★★★★

The Premier Team was incredible and met all my expectations. The team was fun and professional. We shared a lot of laughs and I feel they really cared about me and my family. I truly believe and was convinced they love what they do. My pool is now a year old and it still looks and operates like the day it was completed. They are always welcomed back to show my pool and would be more than willing to share my experience with potential customers. It took me over three years to find Premier and I understand a pool project can be a scary thing. Trust me when I say your in good hands. Thanks, Reed, Malkiel and Jake. You're are all solid men. Marco A.

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Premier Pools & Spas of Orange County relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Premier Pools & Spas of Orange County in Mission Viejo, CA; San Clemente, CA; Huntingtn Bch, CA; Orange, CA; Ladera Ranch, CA; Laguna Hills, CA; Laguna Niguel, CA; Costa Mesa, CA; San Juan Capistrano, CA; Fullerton, CA; and 26 other cities in California.

In this report, Premier Pools & Spas of Orange County has published a summary of the customer feedback they've received since they joined GuildQuality in March 2018. In that time, 38 out of 114 customers (33%) responded to a GuildQuality satisfaction survey, with the most recent response in June 2020.

REVIEW

Rodriguez S.
Laguna Hills, CA
Apr 02, 2018
★★★★★

They are very professional and knowledgeable. I liked the fact that they created the design on a program on the computer!

REVIEW

Martinez F.
San Clemente, CA
Apr 02, 2018
★★★★★

If anyone is looking for a professional company, choose them! They were professional from start to finish, the price was reasonable, and they did a good job.