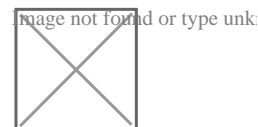


CUSTOMER FEEDBACK REPORT *for*

Pool & Spa Depot



REVIEW

Cameron A.
Smyrna, TN
Aug 16, 2017



We had a lot of questions when we first started looking into buying a pool, but our salesman was patient with us and thoroughly answered all of our questions. Overall the installation process went by pretty quick and our project manager stopped by multiple times throughout the process. The quality of products are great and our pool looks amazing so we have no complaints here. We've had several gatherings where we've received many compliments on it -- & more importantly, we LOVE it! I would definitely recommend them!

5764 Crossings Blvd.
Antioch , TN 37013
(615) 315-8000
www.poolandspadepot.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Pool & Spa Depot relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Pool & Spa Depot in Murfreesboro, TN; Clarksville, TN; Nashville, TN; Columbia, TN; Spring Hill, TN; Thompson Station, TN; Mt. Juliet, TN; Franklin, TN; Lebanon, TN; Gallatin, TN; and 25 other cities in Tennessee.

REVIEW

Scott T.
Columbia, TN
Aug 15, 2017



Pool & Spa Depot's quality is good, but their professionalism lacks.

Comment from Pool & Spa Depot

Scott, we are so sorry your experience with our staff was unpleasant. We appreciate all feedback good and bad, and want to thank you for taking the time to let us know about your experience. This truly helps us improve as a company and see where we are lacking and have faults. Again, thank you for your feedback and for your business.

REVIEW

Claude H.
Clarksville, TN
Aug 14, 2017



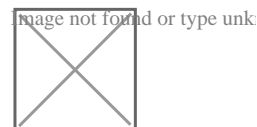
We totally love our pool. My recommendation is to buy the robot pool cleaner along with your pool. It cleans our pool perfectly.

Comment from Pool & Spa Depot

Thank you so much for the positive feedback, Claude!

CUSTOMER FEEDBACK REPORT *for*

Pool & Spa Depot



REVIEW

Amy R.
Nashville, TN
Aug 11, 2017



Jesse the service technician provides professional service, and is very helpful.

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Antioch , TN 37013
(615) 315-8000
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REVIEW

Nicole C.
Lebanon, TN
Aug 10, 2017



Nightmare start to finish.

Comment from Pool & Spa Depot

Nicole, we are so sorry you've had a negative experience. We would love to make this right. If there is anything we can do, please reach out to us at (615) 514 - 1911 or email our owner at pvhpool@gmail.com. Thank you.

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REVIEW

Sue C.
Franklin, TN
Apr 20, 2015



Overall, I was very satisfied with the end result. Pool & Spa Depot was very easy to work with, and they were straight forward. There were no surprises.

Comment from Pool & Spa Depot

Thank you for your kind words Sue.

REVIEW

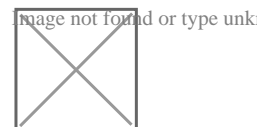
Dale U.
Cookeville, TN
Mar 31, 2015



We had a great experience with Pool & Spa Depot! We feel comfortable in knowing that they will be there for us in the future, should the opportunity present itself.

CUSTOMER FEEDBACK REPORT *for*

Pool & Spa Depot



REVIEW

Gary S.
Sparta, TN
Mar 30, 2015
★★★★★

They were very organized and they did an outstanding job. Their installers came to the job site and did what they said they would do, completing the project in two weeks and I'm very happy with the workmanship that they did. Jim, the project manager, kept everyone on task and everything going straight.

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REVIEW

Bruce M.
Crossville, TN
Mar 24, 2015
★★★★★

I love my pool.

REVIEW

Tess H.
Brentwood, TN
Mar 24, 2015
★★★★★

It was a great experience. This is my third pool and it was a great experience all together.

REVIEW

James W.
Spring Hill, TN
Mar 24, 2015
★★★★★

Pool & Spa Depot did everything they said they would do, and they came in ahead of schedule. Any issues whatsoever we thought we had they resolved within the same day or the next business day. They were very professional and had a high quality of workmanship. It was great working with them.