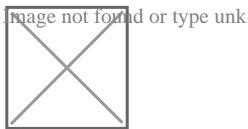
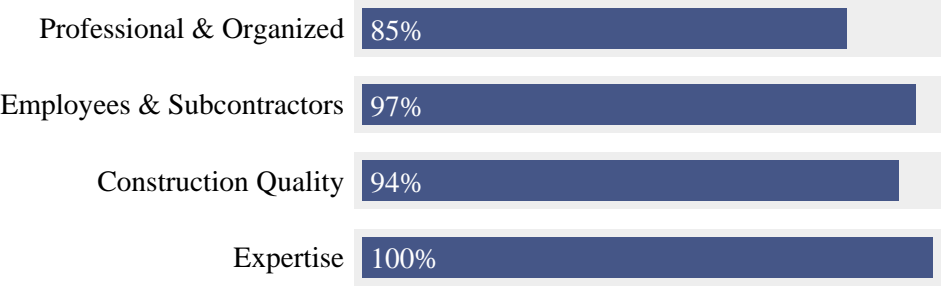


CUSTOMER FEEDBACK REPORT *for*
Perrino Builders



Customer Feedback Summary

Of 65 customers surveyed, 35 responded



6163 Mayfield Rd
Mayfield Heights , OH
44124
(440) 487-4021

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Perrino Builders relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Perrino Builders in Lyndhurst, OH; Pepper Pike, OH; Solon, OH; Mentor, OH; Willoughby, OH; Willoughby Hills, OH; Kirtland, OH; Chagrin Falls, OH; Madison, OH; Brunswick, OH; and 18 other cities in Ohio.

In this report, Perrino Builders has published a summary of the customer feedback they've received since they joined GuildQuality in June 2014. In that time, 35 out of 65 customers (54%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2016.

Recent Reviews & Published Comments

REVIEW
Mark M.
Broadview Heights, OH
Jul 17, 2016
★★★★★

Can't say enough about Project Manager Lou. He was excellent and kept the project moving along as smoothly as possible. We are very pleased with the end result of our remodel.

REVIEW
David P.
Cleveland Heights, OH
Jul 11, 2016
★★★★★

They provided quality work, but they were difficult to work with.

REVIEW
Frank R.
Pepper Pike, OH
Jan 04, 2016
★★★★★

The staff is professional , pleasant , and responsive to work with. We built the house while living in another stateand the staff understood our situation and worked with us on this issue.

REVIEW
Vanessa A.
Chagrin Falls, OH
Dec 10, 2015
★★★★★

Perrino Builders takes care of and treats their customers as they would their own family. They listen to your needs, and they have great interior designers. Pat, the owner, is wonderful as far as listening to your wants and needs, and making everything work within the budget. He is honest, and it was a pleasure working with him and the company.



CUSTOMER FEEDBACK REPORT *for*
Perrino Builders

REVIEW

Adam G.
Rocky River, OH
Jul 13, 2015
★★★★★

We had a great experience overall. They really came through on everything they said they would. Their people are people we really trust with any project and I would highly recommend them to anyone looking to remodel.

6163 Mayfield Rd
Mayfield Heights , OH
44124
(440) 487-4021

REVIEW

Ed W.
Lyndhurst, OH
Mar 12, 2015
★★★★★

We are now in a very comfortable, great looking, and well-bult home thanks to Pat Perrino and his great staff and subcontractors.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Perrino Builders relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Michael C.
Solon, OH
Mar 11, 2015
★★★★★

They are amazing. While I am hoping this will be a near forever home, I would definitely build with them again.

We have surveyed customers on behalf of Perrino Builders in Lyndhurst, OH; Pepper Pike, OH; Solon, OH; Mentor, OH; Willoughby, OH; Willoughby Hills, OH; Kirtland, OH; Chagrin Falls, OH; Madison, OH; Brunswick, OH; and 18 other cities in Ohio.

COMMENT

Additional Comment
Jun 16, 2014

Both my wife and myself are very happy with our new house.

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COMMENT

Additional Comment
Jun 16, 2014

Pat, the owner, was great to work with and very professional.

REVIEW

Jitin E.
Pepper Pike, OH
Jun 16, 2014
★★★★★

Typically people think that builders and professionals are an oxymoron but I didn't find that with Perrino Builders. They are very professional and high integrity company to work with.

COMMENT

Additional Comment
Jun 10, 2014

In no areas did they fall short of my expectations.

COMMENT

Additional Comment
Jun 10, 2014

I was most satisfied with house itself. It's beautiful and it's build with quality.

COMMENT

Additional Comment
Jun 09, 2014

Met our time line.