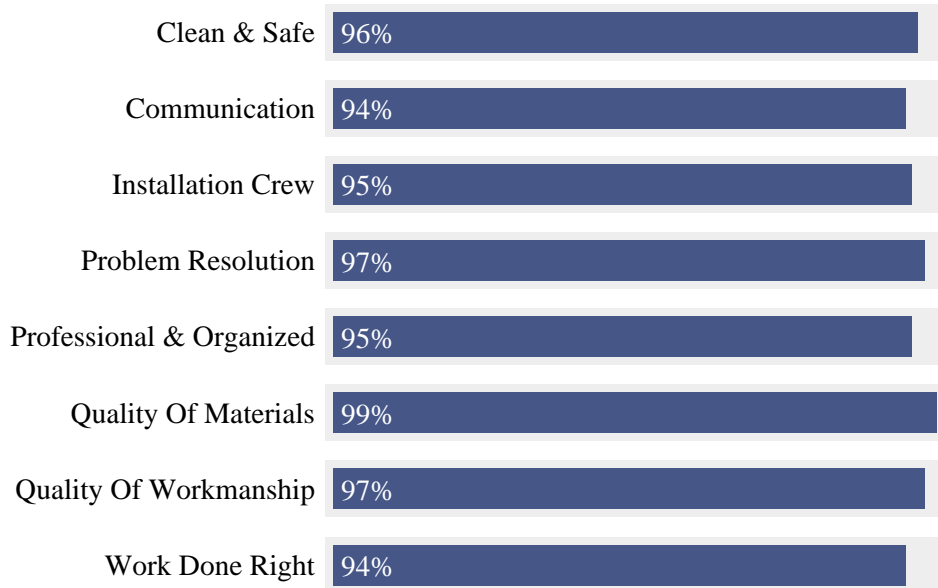


Panda Contractors

Customer Feedback Summary

Of 295 customers surveyed, 146 responded



1210 Oslo Road
Vero Beach , FL 32962
(772) 617-0337
pandarooft.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Panda Contractors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Panda Contractors in Vero Beach, FL; Sebastian, FL; Fort Pierce, FL; Port St Lucie, FL; Indian River Shores, FL; Stuart, FL; Fellsmere, FL; Micco, FL; Mcloud, OK; Rockledge, FL; and 1 other city in Florida.

In this report, Panda Contractors has published a summary of the customer feedback they've received since they joined GuildQuality in January 2013. In that time, 146 out of 295 customers (49%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2017.

Recent Reviews & Published Comments

REVIEW

Betty S.
Vero Beach, FL
Nov 07, 2017



I enjoyed working with them. They came when they said they were going to come. It was a pleasant experience.

COMMENT

Additional Comment
Oct 24, 2017

Work team always does a great job

COMMENT

Additional Comment
Oct 23, 2017

I liked the quality of the workmanship.

COMMENT

Additional Comment
Oct 17, 2017

Isaac Perez always communicating and responding to customers needs and concerns

COMMENT

Additional Comment
Oct 14, 2017

I would like to recognize Andy for his exceptional service.

CUSTOMER FEEDBACK REPORT *for*

Panda Contractors



REVIEW

Greg T.
Vero beach, FL
Oct 14, 2017



They did a fantastic job. I would recommend them to anyone.

COMMENT

Additional Comment
Jan 10, 2013

They all did a good job and I was very satisfied.

COMMENT

Additional Comment
Jan 04, 2013

We were very satisfied with Panda Roof.

COMMENT

Additional Comment
Dec 20, 2012

I can't remember his name, but the main worker came inside and fixed my little roof in my kitchen with some white paint.

COMMENT

Additional Comment
Dec 20, 2012

I was most satisfied with the people going above and beyond my expectations, from the guy who gave me the bid to the worker guys and the lady who I worked with in getting the bill paid.

COMMENT

Additional Comment
Dec 19, 2012

I would like to recognize Isaac at Panda Roof for his exceptional service.

COMMENT

Additional Comment
Dec 18, 2012

I would have to say that overall it was that they came and did the job on time. They were nice and polite as well.

COMMENT

Additional Comment
Dec 18, 2012

I would recommend to those that are looking.

COMMENT

Additional Comment
Dec 17, 2012

The area where I was most satisfied with Panda Roof was with Mrs. Julie and the customer service.

COMMENT

Additional Comment
Dec 10, 2012

Looking forward to the upcoming painting project in January 2013!

COMMENT

Additional Comment
Dec 10, 2012

Isaac Perez and the carpenter who repaired the fascia boards - I believe his name was Brad.

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Panda Contractors



COMMENT
Additional Comment
Dec 10, 2012

One of the most important areas to me with any project is communication and follow-up. I have had bad experiences with contractors in the Vero Beach area over the years. Since my initial contact with Panda Roof, and specifically Isaac Perez, the communication and follow-up has been excellent as well...

COMMENT
Additional Comment
Dec 07, 2012

I liked the workmanship and the neatness. They never left anything laying around.

COMMENT
Additional Comment
Dec 03, 2012

They were always there on time. They do a good job come through with anything I need, and I have no complaints on anything. I've used them before and always been very satisfied.

COMMENT
Additional Comment
Dec 03, 2012

I compared prices, and Panda Roof was the most reasonable. They did the work efficiently and quickly.

COMMENT
Additional Comment
Dec 03, 2012

They were very proficient, and they got the job done quickly for me.

COMMENT
Additional Comment
Dec 03, 2012

I was most satisfied with Panda Roof's management, the office staff, and the superintendent. They were all very professional.

COMMENT
Additional Comment
Nov 29, 2012

Panda Roof meet all my expectations

COMMENT
Additional Comment
Nov 29, 2012

The whole crew provided exceptional service, including Isaac, the installer, and the secretary. They're all very helpful.

COMMENT
Additional Comment
Nov 29, 2012

I was most satisfied with the speed with which Panda took care of the job, and their helpfulness in covering up the leaky roof while we waited for shingles to come in. They were willing to accommodate my needs.

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COMMENT

Additional Comment
Nov 29, 2012

Very professional and courteous. They did what they said they would, when they said they would.

COMMENT

Additional Comment
Nov 29, 2012

Great people will be using them in the near future for more repairs/remodeling.

COMMENT

Additional Comment
Nov 29, 2012

None . Isaac was spot on foot what needed to be done. The staff was very clean.



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