



CUSTOMER FEEDBACK REPORT *for*
Owens Corning

REVIEW

Rogue B.
BEND, OR
Dec 07, 2021



We've used them for years in Central Oregon. They have always been great. Our clients are always happy with the end results.

1 Owens Corning Pkwy
Toledo , OH 43659
(800) 438-7465

REVIEW

Jovy A.
Anaheim, CA
Dec 07, 2021



I'm glad I pick Prestige Roofing. John was more than helpful in making my decision to select Prestige. He's honest and very professional. A year ago I called him to check my roof to check a leak. He told me at that time nails are popping up that is causing the the leaks. He fixed the problem and said my roof is still okay for another year or two. He did not tell me to re roof then which surprises me, and he did not even charged me for the work he did. That's one reason I consider Prestige this time, not only of his honesty but also the total cost of my project. Thank you Prestige, Thank you John.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Owens Corning relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Owens Corning has published a summary of the customer feedback they've received since they joined GuildQuality in July 2015. In that time, 86,508 out of 173,584 customers (50%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2021.

REVIEW

James C.
Charlotte, NC
Dec 07, 2021



Kaiser Siding & Roofing was excellent from start to finish. The communication was always clear and timely. We worked with Billy as our sales consultant. He was excellent, very helpful, and thorough. I considered him to be very trustworthy. I had a very good impression of him.

REVIEW

Walter G.
Tampa, FL
Dec 07, 2021



I would highly recommend total roofing I have did it twice

REVIEW

Lorraine W.
Hideaway, TX
Dec 07, 2021



They were really professional, I had no problems. Everything went smoothly, as they said. There were no problems at all.



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Billy S.
Hiram, GA
Dec 07, 2021



This work by Findlay Roofing was for a church. They were on time and professional. The members of the church really like how it looks.

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REVIEW

Larry M.
Canton, GA
Dec 07, 2021



Findlay Roofing did a great job, and they were on time.

REVIEW

Emily W.
Germantown, MD
Dec 07, 2021



They did a really good job, and my roof no longer leaks. I felt like they communicated well, and answered all my questions. They were great.

REVIEW

Julio G.
Valencia, CA
Dec 07, 2021



The crew performed the work within the scheduled time and took pictures of the installation for me to examine. Excellent workmanship and professionalism.

REVIEW

Zac B.
Roswell, GA
Dec 07, 2021



They did an outstanding job. I know I got a better value for my money. The work was outstanding.

REVIEW

Amy S.
Labelle, FL
Dec 07, 2021



Everything went seamlessly with Frank's Roofing & Spraying. It was a great experience.

REVIEW

Alice H.
Elk Mound, WI
Dec 06, 2021



Bryan Yakesh runs a quality and professional business.



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REVIEW

June J.
Marion, MA
Dec 06, 2021
★★★★★

Bob Schnibbe kept us up to date on the progress and what to expect from his crew. The roofing job turned into replacing all the trim and gutters on my house. I am quite impressed with the craftsmanship and pride that the crew took with my job.

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REVIEW

Elwood L.
Jefferson, OR
Dec 06, 2021
★★★★★

They put my roof on in the rain, were very professional, and never stopped.

REVIEW

Michael S.
Sublimity, OR
Dec 06, 2021
★★★★★

They did a good job.

REVIEW

Stephen M.
Madison, AL
Dec 06, 2021
★★★★★

I think the foreman and the salesman were professional, efficient, and wonderful to work with.

REVIEW

Darrell S.
Salem, OR
Dec 06, 2021
★★★★★

They did an excellent job.

REVIEW

Manu P.
San Jose, CA
Dec 06, 2021
★★★★★

Comittments made, were kept. Excellent work!

REVIEW

John S.
Grass Valley, CA
Dec 06, 2021
★★★★★

MEC Builds and Owens Corning did a great job!



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REVIEW

Ryan H.
Schenectady, NY
Dec 06, 2021



The installation process was fantastic. Everyone we worked with was professional and communicated well. Now, it's just a matter of letting the roof be a roof, and hoping there are no issues down the road. Based on the quality of communication they showed us, we feel very comfortable. We know they will always be there to help if we have any issues.

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REVIEW

Bonnie S.
Lakeland, FL
Dec 06, 2021



Ryan Smith was very knowledgeable, and very kind. He took quite a bit of time trying to explain things. He was just great.

REVIEW

Chadi E.
Orlando, FL
Dec 06, 2021



The company communicated from start to finish very efficiently, and Janney Construction Services was very efficient on the job site.

REVIEW

LISA A.
Lecanto, FL
Dec 06, 2021



Everyone at Quality First roofing was very professional and I had a good experience from beginning to end

REVIEW

Anhthu P.
College Sta, TX
Dec 06, 2021



L&B Roofing is great.

REVIEW

John H.
Marne, MI
Dec 06, 2021



Legacy Roofing & Restorations did a great job! The project was completed faster than expected.

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REVIEW

Jeanette E.
Molino, FL
Dec 06, 2021



I highly recommend Tadlock Roofing.

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REVIEW

Jennifer D.
Ashland, OR
Dec 06, 2021



They did an excellent job, and we are very satisfied!

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REVIEW

Chris J.
Houston, TX
Dec 06, 2021



Very Happy with responsiveness and work well done.

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REVIEW

Jill F.
Norridge, IL
Dec 06, 2021



The product itself and customer service was outstanding. We are very happy with the end result and I would highly recommend them!

REVIEW

Scott G.
Fort Myers, FL
Dec 06, 2021



Kelly Roofing did a great job. We were held up with the permitting was my only issue.