

FEEDBACK REPORT *for*

# On Time Baths + Kitchens



REVIEW

F.D.L.  
Austin, TX  
Nov 09, 2015  
★★★★★

They did my bathrooms two years ago, and I was happy to find out they were starting to do kitchens when my wife and I decided to redo ours. Owner Michael, designer Cammy, and the work crew are easy to communicate and deal with. The one issue that presented itself when the project was finished was resolved to our complete satisfaction. Couldn't be happier with the results. On Time Baths isn't cheap, but you get what you pay for.

8705 Shoal Creek Blvd,  
Suite 206  
Austin, TX 78757  
(512) 276-2217  
[www.OnTimeBaths.com](http://www.OnTimeBaths.com)

**GUILDMEMBER SINCE 2010**

As a GuildQuality Guildmember, On Time Baths + Kitchens relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of On Time Baths + Kitchens in Austin, TX; Cedar Park, TX; Lakeway, TX; Round Rock, TX; Georgetown, TX; Lago Vista, TX; Ausrin, TX; Kyle, TX; and Lakeyway, TX.

REVIEW

F.B.K.  
Georgetown, TX  
Sep 02, 2015  
★★★★★

from the owner to the sub contractors, an exceptional remodeling job very well done. this was a job performed to the highest standards. i highly recommend this professional company.

REVIEW

Keith C.  
Austin, TX  
Jul 07, 2015  
★★★★★

They did my bath and are going to do my kitchen. One good job deserved another!

REVIEW

Dave S.  
Austin, TX  
May 27, 2015  
★★★★★

We are extremely happy with the result of OTB's remodel of our master bath

REVIEW

Mark D.  
Austin, TX  
May 25, 2015  
★★★★★

They just completed a project for us. It was a moderate project, and we are so pleased with it. They will be doing a major project for us soon.

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REVIEW

Lee L.  
Austin, TX  
Nov 25, 2014  
★★★★★

We really appreciated the patience, honesty and expertise that Michael, the owner, and Cammy, the designer, demonstrated starting with the planning through completion. The construction team with Mike in the lead was organized and their work was masterful. We are looking forward to having our second bathroom renovated in the new future.

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REVIEW

Gary N.  
Austin, TX  
Sep 22, 2014  
★★★★★

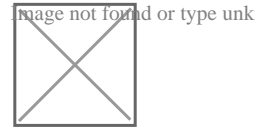
Our bathroom remodel was a total re-do. We enjoyed working with Cammy and how she creatively brought our design ideas to detailed illustrations for the construction crew. Together, we carefully selected materials, and Cammy and Michael directed the team from start to finish. The end result is beautiful with the quality exactly as we wanted!

REVIEW

C.L.N.  
Austin, TX  
Sep 04, 2014  
★★★★★

I have friends going through similar renovations and I cringe when I hear their stories about surprise costs, indefinite timelines and "not my responsibility" attitudes from their general contractor. I already thought On Time Baths did a wonderful job, but now that I know what my friends have gone through, I'm even more appreciative of the organization and transparency offered by On Time Baths. Also...a huge "thank you" to Cammy for helping us make our design visions a cohesive package, which may have included some couples counseling along the way!

# On Time Baths + Kitchens



REVIEW

Mixon H.  
Austin, TX  
Jun 23, 2014



On Time Baths staff are very professional, attentive and take pride in the work they do. Michael Hamilton, owner, was on site almost every day and accessible by phone for the 5 week project and addressed all problems head on. We used the design services of Cammy Oney through On Time Baths to design our bathrooms and she was engaged throughout the project to answer any questions during the remodel.

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REVIEW

Matthew S.  
Round Rock, TX  
Jun 18, 2014



It was a pleasure working with On Time Baths and all of their staff! With their many years of experience they were able to guide us on decisions that will serve us well into our future! They were always there when they were scheduled and the whole remodel was finished in a timely manner. We love our new master bathroom!!

REVIEW

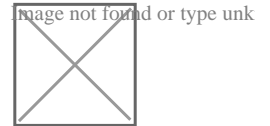
Edgar D.  
Austin, TX  
May 03, 2014



We contracted with On Time Baths to remodel our outdated, non-functional master bathroom. From the initial consultation with Michael (the owner), contract phase, design process, pre-construction, construction, and final walk through, we found him and his staff to be very professional and courteous. Everyone demonstrated a commitment to excellent customer service and high construction standards. The creative process in working with designer (Camey) enabled us to explore various materials options and design layouts to ensure the finished space would meet our needs today... and well into the future. Our bathroom exceeds our expectations. It is beautiful, functional, and efficient. We have already recommended On Time Baths to several friends and will continue to do so!

FEEDBACK REPORT *for*

# On Time Baths + Kitchens



REVIEW

Courtney M.  
Cedar Park, TX  
Aug 06, 2013



I was very satisfied working with the professional staff at On Time Baths. It was a very satisfying experience to have professionals in all areas of the project.

REVIEW

Leslie W.  
Austin, TX  
Jul 02, 2013



I really enjoyed working with the staff at On Time Baths. Michael's suggestions and ideas for my new bathroom were very helpful. He walked me through the process and made the whole experience pleasant. The worker's were so nice, prompt, and very tidy. I plan on doing another bathroom soon and will definitely have Michael and his team do the work. Overall it was a very good experience.

REVIEW

Rhonda L.  
Austin, TX  
Jun 27, 2013



On Time Baths has several things going for them that most other remodelers/contractors do not: they were able to complete work on our large bathroom in 15 business days as contracted, they used quality products like Wedi board, and they provided the services of a great interior designer to guide me through the planning process. After gathering 5 bids, Mr. Hamilton's presentation assured us that On Time Baths had the experience and a clearly outlined process to create the wonderful bathroom we wanted in just 15 business days. In other words, they alleviated our doubt and apprehension and enabled us to proceed with confidence. We're happy with the result and our bathroom is a pleasure to use every day.

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FEEDBACK REPORT *for*

# On Time Baths + Kitchens



REVIEW

Catherine B.  
Austin, TX  
May 17, 2013



Michael and his crew were extremely accommodating and easy to work with. Michael came by every morning and stayed in touch by phone with frequent updates. He always answered my calls with questions or concerns, and responded with courtesy and even a sense of humor, which I appreciated. The process of a complete remodel of a bathroom includes many incremental decisions, and through each phase Michael and his crew were open to changes to make the plan more workable for our specific needs. Assistance with selections offered by Michael's in-house designer, Cammy Oney, was extremely helpful. I believe the results of our remodel exceeded our expectations thanks in part to Cammy's help in making smart choices. On Time Baths helped our vision for updating our Master Bath become a reality, and we could not be happier.

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REVIEW

Becky T.  
Lakeway, TX  
Apr 17, 2013



Great company to work with. We've used them twice and recommend to others. Very responsive and clearly want to please their customers. They use experienced and licensed workers. We're very pleased with our updated bathrooms.

REVIEW

Meredith S.  
Austin, TX  
Feb 25, 2013



I am completely satisfied with my bathroom remodel. The service was great, and the project was completed efficiently. I would definitely use On Time Baths again!

REVIEW

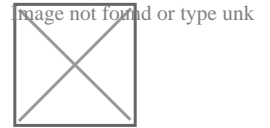
Susan O.  
Austin, TX  
Oct 02, 2012



They delivered as promised, both in the quality of work, response to communication and trustworthy workmen (very important to me) AND they finished the project way ahead of time.

FEEDBACK REPORT *for*

# On Time Baths + Kitchens



REVIEW

Bertha R.  
Austin, TX  
Jul 27, 2012



They really are a good company and I am really satisfied with them. I would recommend On Time Bath to any of my friends if they were interested in a bathroom remodel. They are very professional and friendly.

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REVIEW

R.A.P.  
Austin, TX  
Jun 04, 2012



During our introductory meeting, Michael Hamilton displayed the confidence, experience and knowledge that we felt very comfortable trusting with our bath remodeling. He provided the design that exactly reflected the ideas we wanted expressed and provided many insights that significantly enhanced the completed remodeling. He was very responsive and accomodating when new ideas were presented. We always felt at ease with the project and knew we would be pleased with the hightst quality results. We are. Michael has our strongest recommendation we recomment him without hesitation

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REVIEW

Sherri H.  
Austin, TX  
May 31, 2012



This remodel was extremely positive. The owner was on-site several times a day and communicated frequently with me and the talented and professional workers each day. I never hesitated to call him with a question! Although there were decisions to be made here and there, it was wonderful to NOT have to arrange a single thing! My bathrooms are beautiful! You won't be disappointed!

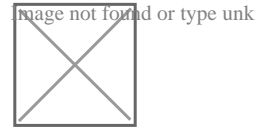
REVIEW

Mary H.  
Austin, TX  
May 31, 2012



Michael was prompt in answering my questions either by phone or email. He gave me a running account of the work to be performed each day and came by regularly to check on it. If there was a problem, I could tell him and he took care of it with no hassle.

# On Time Baths + Kitchens



REVIEW

T.A.B.  
Austin, TX  
May 09, 2012  
★★★★★

Micheal and his team at OTB are the best! From the very beginning in discussing our needs, to reviewing the quote/work to selecting the fixtures to demo/remodel itself to the final walk through, the folks at OTB listened to us, always following up in a timely manner and ensuring we were happy during the process. We now have an absolutely beautiful bathroom! Thank you Michael!

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REVIEW

S.A.K.  
Austin, TX  
Apr 13, 2012  
★★★★★

On Time Baths did a great job. They suffered from other contractors that didn't perform in the same manner they did. I would recommend them highly.

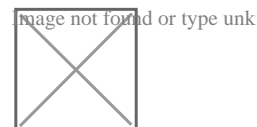
REVIEW

Edward C.  
Austin, TX  
Dec 07, 2011  
★★★★★

Michael Hamilton provided a professional, extensive and highly detailed bid in person. His team started the project on time and the projected proceeded exactly as he described. Michael allowed me to make changes during the project, documenting the details in several addenda to ensure we were on the same page. Everything in the contract was fulfilled exactly as described in the bid. Michael's team was courteous and professional. If I had questions, they took the time to answer. On Time Baths took the necessary steps to protect my walls and floors during construction and covered my furniture with plastic. I'm very happy with the result. My new bathroom is a work of art. Thanks!

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# On Time Baths + Kitchens



REVIEW

M.A.E.

Austin, TX

Sep 08, 2011



They were professional from day one from presenting the bid to sticking to the budget. They had very generous budgets. I could get nice tile, things you would put in a nice home. They were neat and clean. They were early every day and worked until the end of the day. They cleaned up after themselves every day.

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REVIEW

S.A.B.

Lakeway, TX

Jun 20, 2011



On Time Baths started the project when they committed to and stayed on course. Unexpected problems were handled, evaluated and choices were given to overcome the problem at a reasonable price. The area was cleaned up each day before the works left. On Time Baths employees are very courteous and we felt very comfortable having them in our home. Our bathroom turned out better than we had hoped and we will use On Time Bath again.

REVIEW

Shirley L.

Cedar Park, TX

Jun 03, 2011



I am very satisfied with the way my bathroom turned out. I have received rave reviews from friends and family alike! Wish I hadn't waited so long to remodel it! Thanks to everyone at On Time Bath's.

*Comment from On Time Baths + Kitchens*

Thanks so much for the kind words. Makes our day!