

Newlook Sidings Inc.



Customer Feedback Summary

Of 48 customers surveyed, 36 responded



905 Schrock Rd.
Columbus , OH 43229
(614) 866-5665
newlooksidings.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Newlook Sidings Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Newlook Sidings Inc. in Columbus, OH; Westerville, OH; Blacklick, OH; Dublin, OH; Upper Arlington, OH; Galena, OH; Bexley, OH; Powell, OH; Gahanna, OH; Ashville, OH; and 12 other cities in Ohio.

In this report, Newlook Sidings Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in March 2016. In that time, 36 out of 48 customers (75%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.

Recent Reviews & Published Comments

REVIEW

N R.

BEXLEY, OH

Nov 11, 2019



Our experience with Newlook Sidings could not have been better! There was no high pressure sales involved. We were given detailed information and all our questions were answered. The company was able to schedule and complete the work in a timely manner. The crew from Newlook was extremely hardworking, courteous and skilled. They really paid attention to detail and produced a beautiful product.

Newlook Sidings Inc.



REVIEW

Don E.
Dublin, OH
Feb 28, 2019



The quality of the workmanship, materials and construction crew were great on everything but the back doors to the deck. The 2 screen doors to my deck will not lock correctly and have a gap between the frame and screen. The owner tried, but could not fix this satisfactorily.

REVIEW

Tom F.
Galena, OH
Jan 11, 2019



Ed is doing a fantastic job. He communicates in a timely fashion and listens to all of our concerns. He is very open to changes that my wife and I have made. All in all, it was a wonderful experience.

REVIEW

Robert U.
Carroll, OH
Jan 09, 2019



One of the best decisions I have made in my 79 years was to select Hardy Board siding and have Newlook Siding install it. They are knowledgeable, true craftsmen, love what they do and really care!

REVIEW

Robert W.
Dublin, OH
Jan 09, 2019



They did a fantastic job on our house and we continue to receive compliments on how it looks. The construction crew was always willing to listen and make changes. It's been a few months and I still haven't found any issues with the work. Would definitely recommend Newlook and would use again if I have other projects.

REVIEW

Joseph W.
Columbus, OH
Dec 18, 2017



Ed from Newlook is a great person to work with. Really professional, and takes the time to make sure that things are being done right.

REVIEW

Michael L.
Grove City, OH
Nov 30, 2017



Newlook Sidings did an excellent job on my house and out building. The house had been in need of exterior maintenance and is beautiful now.

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REVIEW

Marty S.
Westerville, OH
Nov 27, 2017



The people from the other two companies I interviewed for our siding job did not appear to me to have the knowledge that Ed of NewLook Sidings possessed. He answered all of my questions without hesitation and asked a lot more of his own. I was confident he really knew what he was doing, and the results bore that out. Ed and his crew were the hardest-working people I have ever observed.

REVIEW

Barry S.
Columbus, OH
Nov 10, 2017



From the moment we met Ed, we knew we wanted to work with him. He established a relationship of trust and mutual understanding from the beginning. He kept us fully informed about the steps and processes of our project. He assured us that he knew and Miguel knew that this was our house and that the point of the process was for us to be happy with the results. At a couple of points in our project, we had to ask for changes to be made. There was never any hesitation. If something had to be moved or redone, it was. We are very happy.

REVIEW

Paul V.
Bexley, OH
Aug 02, 2017



A great experience from start to finish. Professional, courteous and meticulous about the work being performed. I highly recommend Newlook Sidings to anyone looking for siding needs in Central Ohio.

REVIEW

Dan H.
Upper Arlington, OH
May 29, 2017



Ed and his staff at Newlook Sidings took time to understand my needs, and to make sure I understood what they were doing. They took good care of my home and responded to my needs throughout the process. They are highly knowledgeable, consummate professionals with a friendly bearing, and they earned my trust from start to finish. I'd hire them again in a heartbeat.

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CUSTOMER FEEDBACK REPORT *for*

Newlook Sidings Inc.



REVIEW

Robert W.
Blacklick, OH
Jan 05, 2017



Newlook meets and exceeds expectations.

REVIEW

Pamela S.
Pickerington, OH
Dec 06, 2016



My experience with Newlook Sidings, Inc. was incredible. Ed was professional, knew his product and his staff. The job site was always maintained and the guys worked hard everyday of the project. Newlook was recommended by Parrish architecture firm and I am very happy with the results.

REVIEW

Vernon V.
Dublin, OH
Dec 01, 2016



NuLook siding did a great job. They were on time, did what they said they would do kept the job site picked up. The workmen were polite and easy to get along with. The quality of work and attention to detail was high quality I would highly recommend NuLook.

REVIEW

Brook B.
Galena, OH
Oct 12, 2016



They did an outstanding job. The house looks beautiful.

REVIEW

Mike K.
Columbus, OH
Sep 15, 2016



The quality of the work was exceptional and the care that the team put into their work and efforts to exceed expectations were clearly evident!

REVIEW

Ann H.
Worthington, OH
Jul 18, 2016



We are very happy with the work completed. They installed hardie board on our sixty year old house and did a great job.

COMMENT

Additional Comment
Mar 02, 2016

I would like to recognize everyone. They all did a nice job.

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COMMENT
Additional Comment
Mar 02, 2016

I was satisfied with the overall look of the job itself. It was better than I expected.

REVIEW
Mitch S.
Ashville, OH
Mar 02, 2016
★★★★★

They were very professional. Their work crew was on time everyday. They worked from daylight to dark. They were tremendous. Their quality of work was great. I can't say enough about how great they were.

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