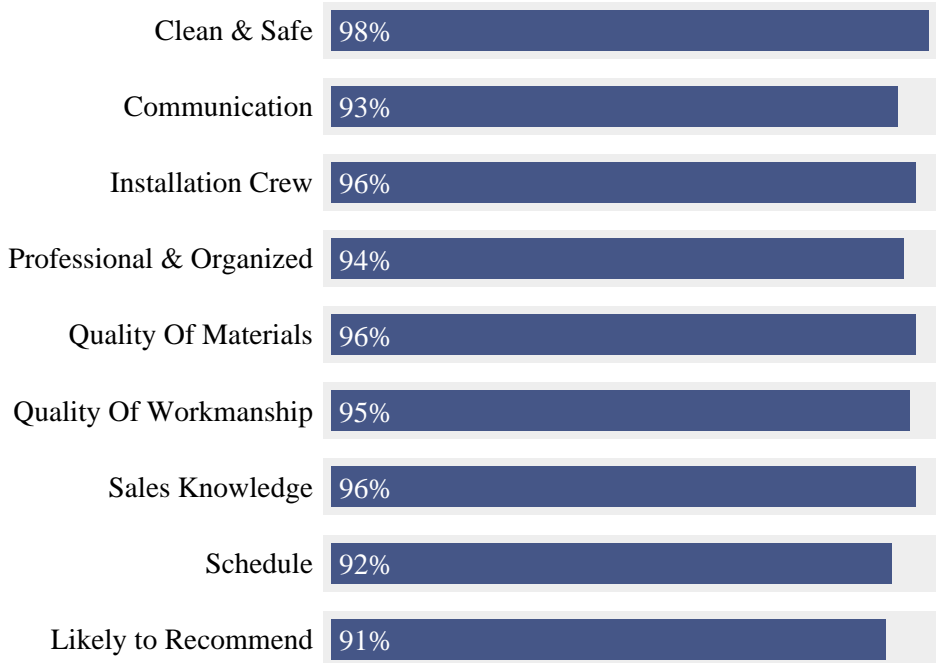


CUSTOMER FEEDBACK REPORT *for*
NewBath Alabama

Customer Feedback Summary

Of 667 customers surveyed, 399 responded



Recent Reviews & Published Comments

REVIEW

Diana M.
Prattville, AL
Sep 21, 2019



It's amazing that having a new tub makes you feel like you have a new house even when you've lived there for 39 years!

REVIEW

Alex B.
Oxford, AL
Sep 04, 2019



I was very satisfied, no doubt about it.

COMMENT

Additional Comment
Jul 05, 2019

I was well satisfied with the job.

COMMENT

Additional Comment
Jul 05, 2019

Anthony, the installer, did a great job.



67 Penser Blvd
Millbrook, AL 36054
(866) 696-8228
newbathalabama.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, NewBath Alabama relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of NewBath Alabama in Montgomery, AL; Birmingham, AL; Prattville, AL; Wetumpka, AL; Tuscaloosa, AL; Anniston, AL; Selma, AL; Bessemer, AL; Huntsville, AL; Northport, AL; and 168 other cities in Alabama, Texas and Louisiana.

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- COMMENT
Additional Comment
Jul 05, 2019
They did what I asked them to do and getting the new bath installed was very satisfying
- REVIEW
Michael E.
Boaz, AL
Jul 05, 2019
★★★★★
They did a good job!
- COMMENT
Additional Comment
Jul 04, 2019
In home representative
- COMMENT
Additional Comment
Jul 04, 2019
Quality of work and beauty of the finished product
- REVIEW
Juanita S.
Union Springs, AL
Jul 04, 2019
★★★★★
Courteous team and very professional!
- COMMENT
Additional Comment
Jun 13, 2019
I was satisfied with the workmanship and the quality of the product.
- COMMENT
Additional Comment
May 22, 2019
I would like to recognize my installer for his exceptional service. I was impressed by how everything came together.
- COMMENT
Additional Comment
May 22, 2019
I was most satisfied with the shower.
- COMMENT
Additional Comment
Apr 17, 2019
The people we came into personal contact with. The salesperson Terry was very personable. He did a good job measuring. He presented the product well and found the product to suit our needs. The installer worked hard and got everything squared away and cleaned up.
- COMMENT
Additional Comment
Apr 17, 2019
The right company at the right place at the right time.

NewBath Alabama



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COMMENT

Additional Comment
Apr 17, 2019

I was satisfied with the speed which they came out and did the estimate and took the order and turned it around in probably half the time they said it would take to get everything together for installation. It didn't take the 2 days. The young man did a great job, very personable, neat, clean and job site looked great when he finished everything. They fulfilled all promises and we'll see how the product holds up and see how the warranty stands up as we go along.

COMMENT

Additional Comment
Apr 17, 2019

We are new to the area so don't know a lot of people and if we come in contact with people we will send them their way. If they want to send me an email with something I will post on my neighborhood site.

COMMENT

Additional Comment
Apr 06, 2019

The salesman was really good.

COMMENT

Additional Comment
Apr 06, 2019

The overall look is fantastic!

COMMENT

Additional Comment
Apr 05, 2019

I would like to recognize Bingham for her exceptional service.

COMMENT

Additional Comment
Apr 05, 2019

I was satisfied with everything.

REVIEW

Diana B.
Millbrook, AL
Apr 05, 2019



They have done a wonderful job.

COMMENT

Additional Comment
Apr 04, 2019

Yes, James I really enjoyed him coming to my home and communicating with me.

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COMMENT
Additional Comment
Apr 04, 2019

I was most satisfied with the whole process. I also have been enjoying my new bathtub it is wonderful. It is also easy to match accessories with.

COMMENT
Additional Comment
Apr 03, 2019

I was satisfied with the shower and the way it looks. I am also satisfied with the installation and the new materials.

REVIEW
Evelyn B.
Birmingham, AL
Apr 01, 2019



They were very professional.

COMMENT
Additional Comment
Feb 13, 2019

I was most satisfied with the quality of the work.

REVIEW
Charles M.
Aliceville, AL
Feb 13, 2019



Everything was done right!

Comment from NewBath Alabama

Thank you so much, Charles, for your direct and honest feedback. I will do my best to call you as a thank you tomorrow:)

COMMENT
Additional Comment
Jan 22, 2019

Terry Crews seems to be pretty good. I appreciate what he did.

COMMENT
Additional Comment
Jan 22, 2019

It didn't take them long and they did the job. It looks good.

COMMENT
Additional Comment
Jan 04, 2019

Professional workmanship

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