FEEDBACK REPORT *for*

Moyer Indoor Outdoor

113 E Reliance Rd
Souderton , PA 18964
(215) 799-2008
www.emoyer.com

REVIEW
Stacy C.
Lansadle, PA
Jan 13, 2016

From the initial call to set-up for an estimate to the installation, everything was done professionally. All of the people I spoke to from the customer representative to salesman to the installers were on top of everything and very easy to work with. I am very happy with the product and service.

REVIEW
Diane S.
Harleysville, PA
Jan 13, 2016

Very prompt, efficient an professional service and follow-up

REVIEW
Joseph E.
Ivyland, PA
Jan 03, 2016

Overall I haven't any complaints with the exception on one time,They had replaced a pool light and it didn't work after a short time. Called them out several times and kept being charged to find the problem, The told me to get an electrician which cost more money, finally after a very long period of time, one of the more experiencedguys came out and found that it was a wiring problem that they had caused on the initial light installation.So my complaint is that I felt like I paid for the new light Twice

REVIEW
Richard Z.
Chalfont, PA
Dec 30, 2015

Moyer started by providing me a thorough estimate of the conversion of my oil boiler to a natural gas boiler and the conversion of my water storage tank to gas. They removed the old oil system including the Oil tank. They paid me for the unused oil and helped me get a PECO rebate. Their installation job was excellent.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Moyer Indoor Outdoor relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Moyer Indoor Outdoor in Doylestown, PA; Lansdale, PA; Telford, PA; Harleysville, PA; Perkasie, PA; Souderton, PA; Hatfield, PA; Chalfont, PA; North Wales, PA; Ambler, PA; and 191 other cities in Pennsylvania, New Jersey, New York and Colorado.

FEEDBACK REPORT *for*

Moyer Indoor Outdoor

113 E Reliance Rd
Souderton , PA 18964
(215) 799-2008
www.emoyer.com

REVIEW
Ruth Z.
Warrington, PA
Dec 28, 2015

Everything went like clockwork, and we are very pleased with all aspects of the job. The first representative showed us why we needed a new furnace rather than spending money on the old one. Then the salesman, and installers, all were pros.

REVIEW
J.L.G.
Perkasie, PA
Dec 16, 2015

Reliable, knowledgable, prompt. JLGJr.

REVIEW
Chuck B.
Chalfont, PA
Dec 16, 2015

I highly recommend Moyer for all your pool and spa needs. Being a first time pool owner the techs helped me out tremendously and answered my many questions and addressed all of my concerns. I will defiantly be having them open and close my pool every season!

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Moyer Indoor Outdoor relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Moyer Indoor Outdoor in Doylestown, PA; Lansdale, PA; Telford, PA; Harleysville, PA; Perkasie, PA; Souderton, PA; Hatfield, PA; Chalfont, PA; North Wales, PA; Ambler, PA; and 191 other cities in Pennsylvania, New Jersey, New York and Colorado.

FEEDBACK REPORT *for*

Moyer Indoor Outdoor

113 E Reliance Rd
Souderton , PA 18964
(215) 799-2008
www.emoyer.com

REVIEW
Martin S.
Springtown, PA
Dec 16, 2015

i love moyers and use the company for both home security and for my pool and spa. i have been a customer for more than a decade.the home security gentleman is such a pro. also easy to reach and very quick to respond. outstanding!the pool and spa home office is terrific. quick, smart, and responsive. couldn't be better!the people who come to clean and service the pool are a mixed bag. some are fantastic. some are average. we have had a few incidents this past summer where a technician left the spa with valves in the wrong place, and rendering the spa useless. one technician wouldn't leave his truck until we put our dogs inside, (they pretty much live outside,and are friendly, so this was puzzling.) some technicians care a lot. some seem to not care very much.but we on balance love the company and the service and would recommend moyers with great enthusiasm.

REVIEW
Audrey H.
New Hope, PA
Dec 11, 2015

Moyer people know their stuff but none has a complete understanding of the customer... isolated silos of knowledge in that company. Recently moved in -- have used their pool company. One person can't answer another question about the same pool that they have been servicing for years.... they want more and more money out of you... they did our pool inspection before purchasing the house... clean bill of health. Winterized the pool one month later and recommended new pool cover. HUH? Their own rep said it was fine one month earlier. I'd go elsewhere.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Moyer Indoor Outdoor relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Moyer Indoor Outdoor in Doylestown, PA; Lansdale, PA; Telford, PA; Harleysville, PA; Perkasie, PA; Souderton, PA; Hatfield, PA; Chalfont, PA; North Wales, PA; Ambler, PA; and 191 other cities in Pennsylvania, New Jersey, New York and Colorado.

FEEDBACK REPORT *for*

Moyer Indoor Outdoor

113 E Reliance Rd
Souderton , PA 18964
(215) 799-2008
www.emoyer.com

REVIEW
Jennifer J.
Perkasie, PA
Dec 10, 2015

Prompt service, knowledgeable technicians, and excellent products.

REVIEW
David C.
Schwenksville, PA
Dec 07, 2015

Easy to deal with and great service. They did an excellant job.

REVIEW
Barbara W.
Upper Gwyned, PA
Dec 06, 2015

From the first service required, Moyer has beengreat to deal with and my choice for pool service. They do not mind answering questions and helping the customer to understand what is happening.

REVIEW
Stacy M.
Telford, PA
Dec 05, 2015

I use Moyer Indoor Outdoor for many services for my home. Specifically my yard looks fantastic, still green and growing.

REVIEW
Barbara C.
North Wales, PA
Dec 05, 2015

Moyer Indoor/Outdoor has always been very helpful. The service people are very professional and get the job done

REVIEW
M.L.W.
Hatboro, PA
Dec 05, 2015

Have been a customer since 1993. We will never go anywhere else for service. !?

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Moyer Indoor Outdoor relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Moyer Indoor Outdoor in Doylestown, PA; Lansdale, PA; Telford, PA; Harleysville, PA; Perkasie, PA; Souderton, PA; Hatfield, PA; Chalfont, PA; North Wales, PA; Ambler, PA; and 191 other cities in Pennsylvania, New Jersey, New York and Colorado.

FEEDBACK REPORT *for*

Moyer Indoor Outdoor

113 E Reliance Rd
Souderton , PA 18964
(215) 799-2008
www.emoyer.com

REVIEW
James H.
Telford, PA
Nov 25, 2015

From the representative, to the technicians, and to the people supporting them, a first rate job by all. The two technicians responsible for the installation did above a first rate job and that's coming from an Engineer who is very particular about everything! Not to mention that your sales representative stopped by to check up..... very appreciated of. And for those that support them..... a gratuitous thank you!

REVIEW
Jacquelyn K.
Doylestown, PA
Nov 18, 2015

We are long time customers. Moyer provides our fuel oil and heater service. Recently they rid our home of an ant invasion and we recommended Moyer to our son who had a new heater installed in his home.

REVIEW
Chris M.
Pottstown, PA
Nov 18, 2015

From beginning to end our water softener system was installed quickly and professionally and at the best price I could find. Thanks!!!

REVIEW
Tom H.
Breinigsville, PA
Nov 17, 2015

overall service has been very good, but i don't like annoying sales calls, i order what i want when iwant them. i know about there services and order as needed thank you.

REVIEW
Jerry N.
Telford, PA
Nov 12, 2015

Okay

REVIEW
Thomas M.
Pipersville, PA
Oct 22, 2015

The whole team worked very effectively together, providing good background information, a really useful inspection, and then a fine and prompt job of installation- very high standard all around and everything done just as agreed. Very happy experience.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Moyer Indoor Outdoor relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Moyer Indoor Outdoor in Doylestown, PA; Lansdale, PA; Telford, PA; Harleysville, PA; Perkasie, PA; Souderton, PA; Hatfield, PA; Chalfont, PA; North Wales, PA; Ambler, PA; and 191 other cities in Pennsylvania, New Jersey, New York and Colorado.

FEEDBACK REPORT *for*

Moyer Indoor Outdoor

113 E Reliance Rd
Souderton , PA 18964
(215) 799-2008
www.emoyer.com

REVIEW
Cliff H.
Macungie, PA
Oct 15, 2015

Moyer was both fast an efficient, from making a thorough assessment of my property before making any recommendations, and then offering an array of options rather than pushing me toward the most expensive one. As a bonus, they even gave me some tips on how to get the most use out of my new HVAC unit.

REVIEW
Joe M.
Lansdale, PA
Oct 07, 2015

Very pleased with all outdoor services from Moyer

REVIEW
Riad G.
New Hope, PA
Oct 07, 2015

Excellent results

REVIEW
Ron H.
Harleysville, PA
Sep 23, 2015

My experience was very good , I was notified when the service was to be preformed and the service was done when scheduled.

REVIEW
Tony S.
Phoenixville, PA
Aug 27, 2015

I had Moyer to my home to kill ants and other bugs. They were efficient and killed the ants but had to return when we had more other bugs (millipedes) than previously found. They returned until we were satisfied and that makes us happy customers.

REVIEW
Donald H.
Doylestown, PA
Aug 20, 2015

Andy professionally and expertly installed my radon mitigation system. While I was skeptical it would work, he was confident it would, and it did, quite nicely.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Moyer Indoor Outdoor relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Moyer Indoor Outdoor in Doylestown, PA; Lansdale, PA; Telford, PA; Harleysville, PA; Perkasie, PA; Souderton, PA; Hatfield, PA; Chalfont, PA; North Wales, PA; Ambler, PA; and 191 other cities in Pennsylvania, New Jersey, New York and Colorado.

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.emoyer.com for more about Moyer Indoor Outdoor.

GUILDQUALITY

FEEDBACK REPORT *for*

Moyer Indoor Outdoor

113 E Reliance Rd
Souderton , PA 18964
(215) 799-2008
www.emoyer.com

REVIEW
Wasserman P.
Schwenksville, PA
Aug 12, 2015

I would recommend Moyer to anyone who needed their services. While the price was not the lowest, the service made it a much better "value".

REVIEW
Croissette E.
Green Lane, PA
Aug 07, 2015

we have been dealing with Moyer & Son long before it was changed to Moyer /indoor /out door.we have been with you for 56 years .

REVIEW
Keira M.
Souderton, PA
May 08, 2015

Holly is the tech that comes out to our house and she is AWESOME! She is so respectful of my children (who are 1 and 3) and she always answers all my questions and never makes me feel like she is rushed. I am a Realtor and will be recommending Moyers to all my clients at my settlements. Thank you!

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Moyer Indoor Outdoor relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Moyer Indoor Outdoor in Doylestown, PA; Lansdale, PA; Telford, PA; Harleysville, PA; Perkasie, PA; Souderton, PA; Hatfield, PA; Chalfont, PA; North Wales, PA; Ambler, PA; and 191 other cities in Pennsylvania, New Jersey, New York and Colorado.

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.emoyer.com for more about Moyer Indoor Outdoor.

GUILDQUALITY