

## CUSTOMER FEEDBACK REPORT *for* Mountain West Construction, Inc.



### REVIEW

Steve B.  
Hendersonville, NC  
May 30, 2017



Mountain West Construction was the best home construction experience we've had! I will use them again and highly recommend them.

1 Highland Lake Road  
East Flat Rock , NC 28726  
(828) 697-8894

### REVIEW

Gary K.  
Flat Rock, NC  
Jul 17, 2016



It was a pleasure doing business with Erich and his team. Erich's design ideas complimented my ideas which led to a beautiful project. We love our new kitchen, dining room, living room, stairway and deck. Erich is knowledgable and easy to work with. I would highly recommend Mountain West Construction. We had a great experience.

### GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Mountain West Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

### REVIEW

Joanne J.  
Nashville, TN  
May 15, 2016



We were extremely pleased with the quality of craftsmanship and attention to detail. Eric Leatham met with us several times- before, during and after completion of the project. We were out of town during most of the construction and appreciated Eric's oversight. We were kept well informed and the project was completed on time.

We have surveyed customers on behalf of Mountain West Construction, Inc. in Hendersonville, NC; Flat Rock, NC; Asheville, NC; Saluda, NC; Nashville, TN; Hendersonville, NC; Charleston, SC; Laurel Park, NC; Zirconia, NC; Brevard, NC; and 1 other city in North Carolina.

### REVIEW

Peter D.  
Flat Rock, NC  
Nov 17, 2014



Prior to retiring, I was a custom home builder in Florida. Erich's team performed up to the expectation of my hyper-critical eye. Good communication, with competent skilled craftsmen, allowed every stage of the project to complete smoothly and successfully.

### REVIEW

Bart S.  
Hendersonville, NC  
Nov 07, 2014



Mountain West came in on time and on budget! Erich was very cognizant of taking the necessary steps to reduce the impact of a large construction project on our household routine. We would recommend Mountain West for any home construction project.

CUSTOMER FEEDBACK REPORT *for*  
**Mountain West Construction, Inc.**



REVIEW

David M.  
Hendersonville, NC  
Oct 28, 2014



We found Erich to be a good communicator throughout the planning, contracting and work schedule. His suggestions on the design side of our remodeling project gave us a more functional living environment that is enjoyed daily. We experienced no unpleasant surprises and have recommended Mountain West to our friends.

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REVIEW

David B.  
Saluda, NC  
Oct 28, 2014



I felt the finished job was high quality. Over all I was satisfied with the product but there were a few exceptions with the experience.

REVIEW

Carlagene K.  
Hendersonville, NC  
Oct 28, 2014



Mountain West Construction's staff and installers were professional, on time, and neat. They did a great job with the design of the project by blending the remodel with the original structure. They were helpful and I appreciated all of their recommendations. I loved the high quality of work that was done.

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**Mountain West Construction, Inc.**



REVIEW

Greg G.  
Brevard, NC  
Oct 24, 2014



We contracted Mountain West Construction to complete an extensive renovation of our mountain home. Despite severe time and financial constraints the project was completed on time and within budget. The owner, Erich Leatham, and his crew were professional, courteous, and exceptionally skilled. What sets them apart, however, is Mr. Leatham's creativity and design input. He has an eye for detail and either suggested ways for us to improve on our original plan (our request) or caught potential design problems before they occurred. Our home looks even better than we had hoped for and we are thoroughly happy with the result. They are the best in the area - hands down. We recommend them to everyone.

REVIEW

Katy M.  
Hendersonville, NC  
Oct 23, 2014



Mountain West Construction is the most professional building/contracting company I've experienced. They built my house and managed the entire project from start to finish with zero "hiccups". The owner and his crews are very friendly and take pride in their work. They are professionals, craftsman. They worked on the project as if it was their own home and suggested changes that enhanced the end result. I didn't have to think about it, I knew my home building project was in great hands, and it was. Now I'm enjoying my "dream home" because of the care they took to bring my dream to life. I recommend them to anyone who desires top notch quality, friendly and sincere service and a no-hassle experience from start to finish!

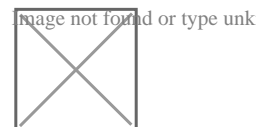
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**Mountain West Construction, Inc.**



REVIEW

Mary S.  
Asheville, NC  
Oct 22, 2014



This was my first experience with a remodel and I had heard many horror stories. As a widow doing it alone I was particularly apprehensive. Erich and his crew went above and beyond my expectations. The job site was always clean and they were sensitive to my many questions. They made a house I liked into a home I love. I would recommend them to anyone.

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REVIEW

Glen B.  
Flat Rock, NC  
Oct 22, 2014



We have used Mt. West Construction for a range of different projects, both inside and outside our home, over the last ten years. The general quality of innovation and workmanship have been excellent.