

CUSTOMER FEEDBACK REPORT *for* Metropolitan Cabinets & Countertops



REVIEW

Nick S.
Lincoln, MA
Jan 22, 2018



Metropolitan has always been open to our crazy designs and ideas and willing to work with us. The staff is responsive and eager to complete the work in a timely and more importantly quality manner.

505 University Avenue
Norwood , MA 02062
(781) 949-8922
metcabinet.com

REVIEW

Debbie J.
Medfield, MA
Feb 11, 2017



I have completed several projects with Metropolitan Cabinets and I am currently working on another. Prior to meeting Bridget O'Neil, I had visited many other similar businesses. After one appointment with Ms. O'Neil, I crossed every other business off my list and entered into a very productive, fun, collaborative, and ultimately, immensely satisfying, working relationship. I would never consider going anywhere else and I can't overstate the excellence of their staff, in particular, Bridget O'Neil , who goes above and beyond , delivering top notch customer service. She is knowledgeable, dedicated, and brings passion and a tremendous work ethic to the table. I have beautiful rooms , thanks to her. In addition, I have met and worked with other staff, especially Brian Spellman, who showed great attention to detail and problem solved a last minute design issue.

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Metropolitan Cabinets & Countertops relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Metropolitan Cabinets & Countertops in Norwood, MA; Westwood, MA; Newton, MA; Needham, MA; Wellesley, MA; West Roxbury, MA; Medfield, MA; Walpole, MA; Milton, MA; Norfolk, MA; and 24 other cities in Massachusetts.

REVIEW

Nancy E.
Wrentham, MA
Jan 23, 2017



I am very satisfied with the product and service!

REVIEW

J.D.-.
Needham, MA
Jan 23, 2017



I am a general contractor that has used Metropolitan Cabinets and Countertops many times with excellent results. They are my first choice for cabinets and counters!

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REVIEW

Tracey C.
Norfolk, MA
Jan 23, 2017



I have worked with Met Cabinet for over 10 years now. I have never left there feeling anything but satisfied. The many projects that they have done for us have always had that WOW factor. Janet, our amazing kitchen designer and Bridget our everything girl for countertops and fireplace surrounds... They are best!

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REVIEW

Clyde H.
Plymouth, MA
Jan 13, 2017



Overall, Metropolitan Cabinets and Countertops did a great job and were easy to communicate to with It is a very nice organization of people who handle customers very well. They were very diligent in the learning process in teaching customers on how to go about choosing a counter-top and educating them on the entire range of materials that were available for such a project. As a result, I went in with a pre-disposed view with the type of stone I wanted and emerged with a completely different one because of the education process. I feel much more comfortable with the counter-top I have than the one I was originally wanting.

REVIEW

Lydia F.
Sudbury, MA
Jan 13, 2017



I am a designer and I have been working for over 20 years. I work all over the country and I have been in the Boston area for 9 years. Metropolitan Cabinets & Countertops is the finest company I have ever worked with in all of the country. I don't use anyone else to do my work in the Boston area and surrounding areas.

REVIEW

Spencer R.
Jamica Plain, MA
Jan 12, 2017



During our kitchen remodel experience, Metropolitan was consistently great to work with. They were helpful, on-time, professional, and our countertops look great.

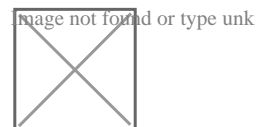
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REVIEW

Chyld K.
Jamica Plain, MA
Jan 11, 2017



We were very happy with our experience with Metropolitan. The counters are just what we hoped for, and every step of the process was smooth and professional. We are very picky and do not give five stars easily, but they earned it.



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