

Meridian Design Construction

Customer Feedback Summary

Of 30 customers surveyed, 26 responded



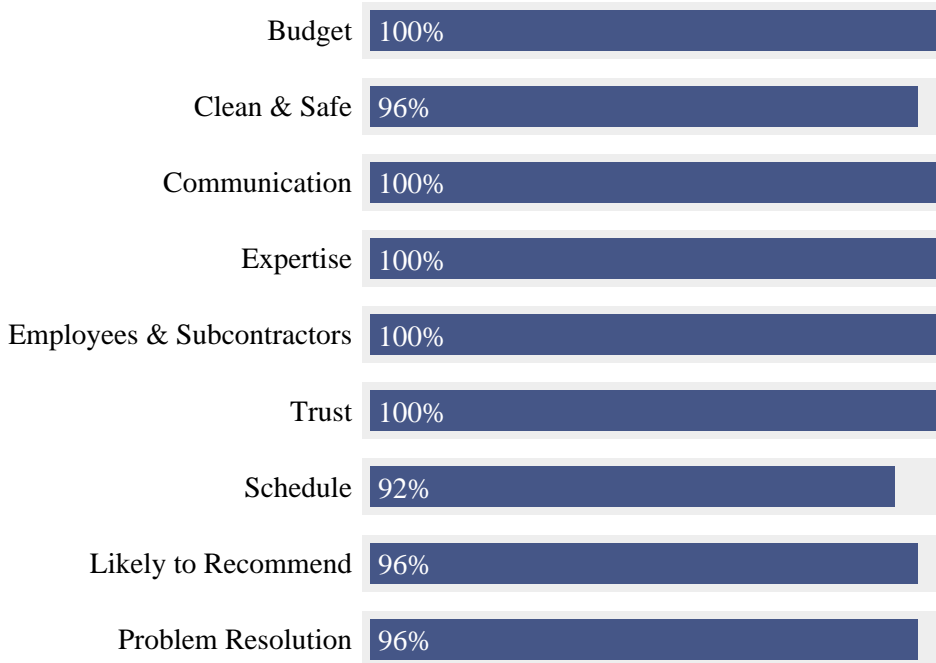
364 North Dos Caminos
Ventura , CA 93003
(805) 701-4109

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Meridian Design Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Meridian Design Construction in Ventura, CA; Ojai, CA; Oxnard, CA; Newbury Park, CA; Camarillo, CA; and Santa Barbara, CA.

In this report, Meridian Design Construction has published a summary of the customer feedback they've received since they joined GuildQuality in March 2018. In that time, 26 out of 30 customers (87%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2018.



Recent Reviews & Published Comments

REVIEW

Ashley F.
Camarillo, CA
Apr 02, 2018



They were helpful and fantastic throughout the entire process.

REVIEW

Nichole H.
Ventura, CA
Mar 23, 2018



The craftsmanship, expertise and friendly service are well recommended.

REVIEW

Brian H.
Ventura, CA
Mar 23, 2018



We had a great experience with Meridian, I would highly recommend them and will use them again in the future!

CUSTOMER FEEDBACK REPORT *for*

Meridian Design Construction



REVIEW

Norman S.
Ventura, CA
Mar 23, 2018



They did a great job. Detailed estimate, friendly employees, on time and on budget.

REVIEW

D.W.K.
Ventura, CA
Mar 22, 2018



Meridian's integrity was what we appreciated most.

REVIEW

Rick M.
Ventura, CA
Mar 21, 2018



The professionals at Meridian Design took the worst house in the neighborhood and turned it into the most beautiful house in the neighborhood. We have people stop and photograph our home and always tell us how beautiful it is. Job well done by an amazing group of individuals.

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REVIEW

Jeff B.
Ventura, CA
Mar 21, 2018
★★★★★

We wanted to completely remodel our kitchen and knock down a wall between the kitchen and living room to create more of a great room. Our house was built in 1955 with a lot of mid-century modern features and we wanted to stay with that design. Meridian did a great job of providing ideas for design and materials staying within the theme. At the same time they never lost sight of the practical functions of the kitchen. They never pushed an idea on us, rather, presented us with lots of options and facilitated our thinking. Along the way, they suggested ideas to improve lighting, paint and trim in the living room area to create a more unified great room. The construction process was disruptive and time-consuming, just as they said it would be, and as we had expected, but they did a great job of communicating and responding to any concerns right away. Never felt like we were ignored or that questions or concerns were glossed over. The final product was fantastic, and we just love it. It is both functional and beautiful. Had a couple of warranty issues in the first six months and they handled everything, and addressed them quickly. The project cost more than we had budgeted, but that was because we continued to increase project scope, and select high-end materials and designs. We are glad we did. I highly recommend Meridian Design Construction. They do a great job from initial design discussions through punch list and warranty issues.



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Meridian Design Construction



REVIEW

Robert J.
Ventura, CA
Mar 21, 2018



FIRST CLASS OPERATION. SARA AND JUSTIN ARE WONDERFUL PEOPLE. THEY GO ABOVE AND BEYOND TO DO A GREAT JOB, AND THEY ARE ALWAYS HAPPY. THEY PAY SPECIAL ATTENTION TO DETAIL, AND ALWAYS LET YOU KNOW WHAT'S UP. STRAIGHT FORWARD AND HONEST.

REVIEW

R.K.C.
Ojai, CA
Mar 21, 2018



Before we did our kitchen remodeling we evaluated many contractors before selecting Meridian. We are finalizing our fourth project with Meridian now - repairing fire damage. Their rates are very competitive and the quality of their work is outstanding. Their communications and responsiveness is outstanding. I always know where we are on the project and the work is done on time.

REVIEW

Alicia P.
Ventura, CA
Mar 21, 2018



We've had nothing but great experiences with Meridian. They do a great job of communicating and working with your budget.

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