

CUSTOMER FEEDBACK REPORT *for*

# Marcela Montoya Remodeling



REVIEW

Sue R.  
Ft. Lauderdale, FL  
Jun 15, 2018  
★★★★★

The instant insight into my project by Marcela Montoya was amazing. It was Marcela that captured and made my vision a reality. A beautiful reality. Professional, knowledgeable, insightful, thoughtful, helpful, courteous -- just a few of her many fine qualities. I love my condo! Thank you, Marcela.

3032 East Commercial  
Blvd., Suite #75  
Fort Lauderdale, FL 33308  
(954) 900-9992  
[www.mmremodel.com](http://www.mmremodel.com)

REVIEW

Robert D.  
Ft. Lauderdale, FL  
Jun 15, 2018  
★★★★★

We found her on the internet and basically she has come through for whatever we have asked her to do.

**GUILDMEMBER SINCE 2017**

As a GuildQuality Guildmember, Marcela Montoya Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Oscar H.  
Pembroke Pines, FL  
Jul 17, 2017  
★★★★★

Marcela and MMR are very qualified and exceed expectations on the high quality of the work performed within a very tight schedule. She, not only is a very good project management professional but, also has that classy feminine touch to feed you with additional and very valuable excellent ideas of things that can be done to improve the final outcome. Absolutely recommended!

We have surveyed customers on behalf of Marcela Montoya Remodeling in Ft. Lauderdale, FL; Hollywood, FL; Davie, FL; Oakland Park, FL; Hallandale Beach, FL; Miami, FL; Hallandale Beach, FL; Pembroke Pines, FL; Pinecrest, FL; Hallandale, FL; and 2 other cities in Florida.

REVIEW

Howard S.  
Pinecrest, FL  
Jun 27, 2017  
★★★★★

Marcela was very creative in coming up with unique and great suggestions to help us design different spaces in our home. People continue to remark on how special some her ideas were. The amazing thing is that they were not very expensive. She also is generally very responsive to us and seems to care about her clients well being. I felt like I call her any time and she was there.

REVIEW

Barbara P.  
Cooper City, FL  
Jun 26, 2017  
★★★★★

Marcela Montoya and her whole organization are very professional. From day one, I had a level of trust with her. I am considering another project and I will definitely be getting her bid on it.

# Marcela Montoya Remodeling



REVIEW

Uberne V.  
Ft. Lauderdale, FL  
Jun 25, 2017



We hired Marcela Montoya in December 2016 to remodel a 2 bed/2 baths apartment 1020 sq ft. Our budget was \$40,000 and she was the only one contractor that she agreed to work with our budget. We had to do everything in the apartment and we ended up signing for \$50,000 . Marcela is professional, punctual and tried to work with our schedule. Her employees are very nice and trusted people. My only issue was some of them don't speak English. She kept us posted with everything that was in the next schedule. She was supposed to be done with everything at the end of January but we had more issues and more money to add to the renovation and the work was done mid February . At the end we are happy with everything she had done. Marcela is a hard working person and she tries to return phone calls as soon as possible and keeps her promises. The only thing that I am a little disappointed are the kitchen drawers are hard to close or open and some of them are shaky .I think spending \$60,000 in renovation I should have a better quality work. Also the hard wood floors are squeaky and I mentioned several times for whoever installs to do it in the way that doesn't squeak. Otherwise I highly recommend Marcela to everyone. Even after she was done she kept in touch with us to make sure everything works fine. We thank her for the hard work!

3032 East Commercial  
Blvd., Suite #75  
Fort Lauderdale , FL 33308  
(954) 900-9992  
[www.mmremodel.com](http://www.mmremodel.com)

**GUILDMEMBER SINCE 2017**

As a GuildQuality Guildmember, Marcela Montoya Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Marcela Montoya Remodeling in Ft. Lauderdale, FL; Hollywood, FL; Davie, FL; Oakland Park, FL; Hallandale Beach, FL; Miami, FL; Hellandale Beach, FL; Pembroke Pines, FL; Pinecrest, FL; Hellandale, FL; and 2 other cities in Florida.

REVIEW

Rick S.  
Oakland Park, FL  
Jun 19, 2017



They are great!!

CUSTOMER FEEDBACK REPORT *for*  
**Marcela Montoya Remodeling**



REVIEW

See above

Carolyn M.  
Hellandale, FL  
Jun 15, 2017  
★★★★★

3032 East Commercial  
Blvd., Suite #75  
Fort Lauderdale , FL 33308  
(954) 900-9992  
[www.mmremodel.com](http://www.mmremodel.com)

**GUILDMEMBER SINCE 2017**

As a GuildQuality Guildmember, Marcela Montoya Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Marcela Montoya Remodeling in Ft. Lauderdale, FL; Hollywood, FL; Davie, FL; Oakland Park, FL; Hallandale Beach, FL; Miami, FL; Hellandale Beach, FL; Pembroke Pines, FL; Pinecrest, FL; Hellandale, FL; and 2 other cities in Florida.