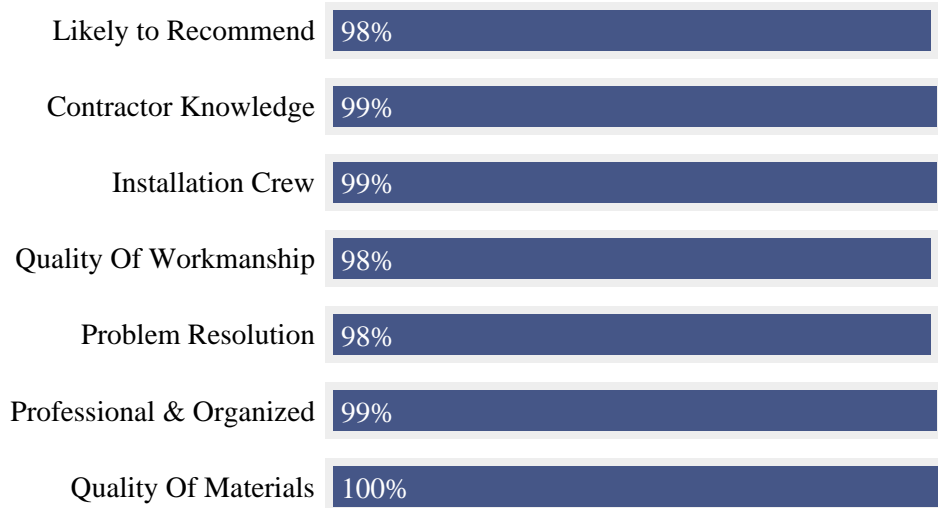


# Level 1 General Construction



## Customer Feedback Summary

Of 212 customers surveyed, 128 responded



4111 US 377 S. Suite #1  
Aubrey , TX 76227  
(469) 569-3551

### **GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Level 1 General Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Level 1 General Construction in McKinney, TX; Plano, TX; Celina, TX; Frisco, TX; Dallas, TX; Prosper, TX; Shreveport, LA; Little Elm, TX; Allen, TX; Denton, TX; and 39 other cities in Texas and Louisiana.

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## Recent Reviews & Published Comments

### REVIEW

Lyle B.  
Weatherford, TX  
Nov 21, 2019



Rick and The staff at Level 1 did a great job for us and went above and beyond to help us navigate with the insurance company.

### REVIEW

Melanie P.  
Woodworth, LA  
Aug 30, 2019



Level 1 were professionals and provided top quality work. We will not hesitate to use them again and we have already recommend them to a friend. Thanks so much Jamie!

### REVIEW

Kenneth C.  
Weatherford, TX  
Aug 29, 2019



Level 1 did an outstanding job. I didn't have to worry about contacting the insurance company after the original call. They took care of everything. Rick, Todd, Courtney, and George did a great job. They made sure cleanup was done after each phase.

# Level 1 General Construction



REVIEW

Will F.  
Denton, TX  
Aug 23, 2019



Level 1 General Construction was very helpful when dealing with my insurance company during the claim's process.

REVIEW

Roger S.  
Whitesboror, TX  
Mar 19, 2019



Would recommend Level 1 to others.

REVIEW

Justin G.  
Corinth, TX  
Feb 19, 2019



Level 1 Construction was very professional and took great care of me all the way through the process. I was impressed by George and his crew.

REVIEW

Gayle P.  
Carrollton, TX  
Feb 15, 2019



I love their communication and enjoyed working with them.

REVIEW

Mark C.  
McKinney, TX  
Jan 08, 2019



Todd was up front, straightforward, and honest about repairs and costs. I can tell that he values the reputation that goes with the name of his business because he and his employees are attentive to detail, patient, willing to answer questions, and even came back to take care of something that needed to be fixed several weeks after the job was complete.

REVIEW

Tom S.  
Lone Star, TX  
Dec 31, 2018



The project manager kept me informed on all aspects of the job, ensured it was completed and was quick to respond to some small issues I noticed later. They were quick to fix those issues as well.

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REVIEW

Jody M.  
Aubrey, TX  
Nov 13, 2018



Definitely, without a doubt, one of the best companies I have worked with. Would definitely use them again!

REVIEW

Melanie C.  
Shreveport, LA  
Nov 12, 2018



The most outstanding home contractor I've ever worked with. Would definitely use again.

REVIEW

Joe E.  
Denton, TX  
Sep 04, 2018



This company is very professional and did outstanding work. All the employees were very helpful and answered all the questions I had. They worked with the insurance company seamlessly and the work performed on the house was done fast and correct. I would use them again and would recommend them to anyone needing the services they provide.

COMMENT

Additional Comment  
Sep 02, 2018

I like their expertise and professionalism and the way they work with the insurance company. Very happy with this job

REVIEW

Diana L.  
Mckinney, TX  
Jan 09, 2018



I was extremely satisfied. The company was extremely professional and fulfilled their commitment to me.

REVIEW

Mark W.  
Pilot Point, TX  
Dec 19, 2017



Lance Gillum was very thorough and assured excellent quality from start to finish.

REVIEW

Scott F.  
Mckinney, TX  
Nov 28, 2017



Chris was great to work with !

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REVIEW

James R.  
Denison, TX  
Oct 31, 2017  
★★★★★

Todd Torbert and Devin Booth were EXCEPTIONAL! Professional and personal. It feels great when you can have someone work on your home that you feel becomes a friend. I would recommend Devin and Todd to anyone!

REVIEW

Mike F.  
Frisco, TX  
Oct 30, 2017  
★★★★★

Level One and my lead Chris Horstdaniel were thorough, clean and on-time. I highly recommend Chris and Level One for any remodel.

REVIEW

Tehseen H.  
Frisco, TX  
Oct 17, 2017  
★★★★★

Very efficient, worked on my schedule, did not call me unless necessary, did not force me to do something I was uncomfortable with, I will use them in the future.

REVIEW

Laura H.  
Mckinney, TX  
Oct 03, 2017  
★★★★★

Chris was great! He explained everything to me and followed through as expected. I would recommend Level1.

REVIEW

Cody G.  
Celina, TX  
Sep 25, 2017  
★★★★★

The entire experience was great! The team along with the leads were very transparent, prompt, and ensured that we were taken care of during the entire process. I would highly recommend Level 1 for any and all general contracting needs.

REVIEW

Chris C.  
Mckinney, TX  
Sep 21, 2017  
★★★★★

I highly recommend working with the Chris and his crew!

REVIEW

Gary M.  
Argyle, TX  
Sep 18, 2017  
★★★★★

Very Professional and did an excellent job

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REVIEW

Yvonne M.  
Celina, TX  
Aug 31, 2017



I can't say enough about what a great job Level 1 did. They worked w my insurance co., my mortgage company and, most importantly with me to satisfy my expectations. Great Job Level 1.

REVIEW

Carter M.  
Prosper, TX  
Aug 29, 2017



Great group of people, great work!

REVIEW

Alan M.  
Celina, TX  
Aug 17, 2017



Devin was personable, professional, and very knowledgeable about my project. They got my job done in budget and on time. I would recommend them to anybody.

REVIEW

Ed B.  
Mckinney, TX  
Aug 10, 2017



I was satisfied with their work and will use them again should the need arise.

REVIEW

Matthew T.  
Frisco, TX  
Jul 26, 2017



It was nice dealing with only one company to do all the storm restoration work (roof, windows, painting, HVAC, fencing, patio doors, gutters). Level 1 provided high quality work and even better customer service!

REVIEW

Milo S.  
Mckinney, TX  
Jul 24, 2017



The work was done extremely well. Obviously the organization is highly professional.

REVIEW

Dan C.  
Mckinney, TX  
Jun 28, 2017



Devon Booth is top notch, he over saw all aspects of my roof replacement from estimate with the adjuster to completion. I will call on him again.

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