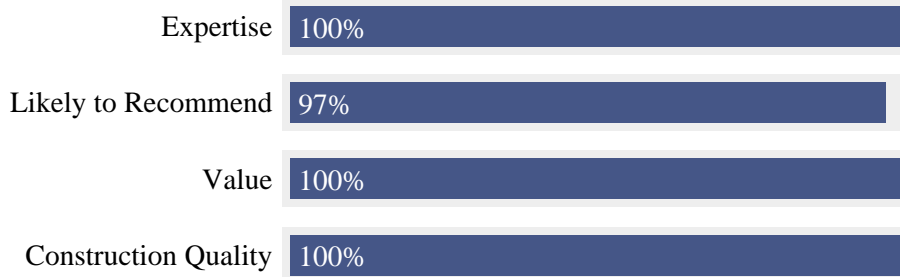


CUSTOMER FEEDBACK REPORT *for*
Legacy Design & Construction, Inc.



Customer Feedback Summary

Of 63 customers surveyed, 40 responded



902 S. RANDALL RD
SUITE C-247
St. Charles , IL 60174
(630) 933-9400
remodelwithlegacy.com

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Legacy Design & Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Legacy Design & Construction, Inc. in Naperville, IL; Downers Grove, IL; Wheaton, IL; St. Charles, IL; Lombard, IL; Saint Charles, IL; Elgin, IL; Winfield, IL; Carol Stream, IL; Schaumburg, IL; and 14 other cities in Illinois.

In this report, Legacy Design & Construction, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in April 2018. In that time, 40 out of 63 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

Recent Reviews & Published Comments

REVIEW

Shaji Z.
Naperville, IL
Apr 24, 2019



We had a great experience with Legacy Design & Construction and we would recommend them to anyone.

REVIEW

Mike D.
Naperville, IL
Oct 29, 2018



We had a great experience with Legacy. We interviewed three contractors and Mike was the most knowledgeable and did the most work to make an accurate bid. We had a lot of requests with our home expansion and kitchen remodel and their team were able to do everything we wanted. We only had one minor...

REVIEW

Marry P.
Westchester, IL
Jul 12, 2018



Mike and all the trades people were extremely professional and timely. We finished within the projected timeline very very little down time or obstacles. Mike kept us advised of the process all along the way, and was easily accessible if needed.

COMMENT

Additional Comment
Jun 06, 2018

The project took longer than expected and was more involved than anticipated due to structural defect in the kitchen ceiling that needed to be addressed before the renovation could be completed.

CUSTOMER FEEDBACK REPORT *for*
Legacy Design & Construction, Inc.



COMMENT
Additional Comment
May 10, 2018

You can't go wrong with Mike and crew at Legacy!

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REVIEW
Bob R.
Naperville, IL
May 10, 2018
★★★★★

We met Mike of Legacy D&C at a home show and that's where the professionalism started. The remodel was beyond our expectations. When something needed to be addressed the crew was right on it. It still brings a smile when think about the before as compared to how it looks now!

GUILDMEMBER SINCE 2018

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REVIEW
Dan P.
Campton Hills, IL
May 02, 2018
★★★★★

We've had Legacy do one major renovation, complete first floor remodel (kitchen, powder room, floors, doors windows) and one smaller project (hall bathroom). Both projects were meticulously managed - subcontractors were well coordinated and exceptionally respectful that they were working in our house,...

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REVIEW
Jim P.
Saint Charles, IL
Apr 19, 2018
★★★★★

The company did a great job.

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REVIEW
Manho L.
Downers Grove, IL
Apr 19, 2018
★★★★★

Mike is there every day to make sure everything are in place. He paid attention to detail and also have an eye for design detail. You can dream of it, he will make it happen.

REVIEW
David B.
Montgomery, IL
Apr 15, 2018
★★★★★

Great company. Great Service

COMMENT
Additional Comment
Apr 11, 2018

Mike worked within our budget and gave us options along the way to possible save more.

CUSTOMER FEEDBACK REPORT *for*
Legacy Design & Construction, Inc.



REVIEW

James M.
LaGrange, IL
Apr 11, 2018
★★★★★

As any remodel, there were surprises along the way and Mike was able to adapt the plans accordingly. He was very knowledgeable and great to work with. Our experience was great and love the results.

COMMENT

Additional Comment
Apr 10, 2018

I was most satisfied with the level of communication.

REVIEW

Vince K.
Lombard, IL
Apr 10, 2018
★★★★★

Very professional all the way through the process.

COMMENT

Additional Comment
Apr 09, 2018

I was satisfied with their professionalism, they stuck to the time line, and finish product looks great.

REVIEW

Katie D.
Carol stream IL
60188, IL
Apr 09, 2018
★★★★★

They did a beautiful job.

REVIEW

Ben K.
St. Charles, IL
Apr 07, 2018
★★★★★

Fantastic company - completed a beautiful full addition to our home on time and on budget . Great attention to details and courteous employees

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