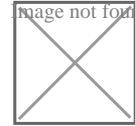


CUSTOMER FEEDBACK REPORT *for*

# Kitsap Kitchen & Bath Co.

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REVIEW

Patricia R.  
Bainbridge Island, WA  
Jun 16, 2020



I am extremely pleased with what started as the remodel of my kitchen and ended up including the bathrooms and significant upgrades to most of my first floor. Consultation on quartz, tile, sinks, cupboards, fixtures and paint colors were very helpful and opened up many new options I would not have figured out. Natalie is an excellent designer and very skilled, professional and friendly and easy to work with. She significantly maximized the use of space in a beach house with very limited storage. Randy Torres was the Project Manager. He was very professional, responsible and accountable. He kept me very well informed on the status and timeline of the projects. He also was very easy to work with and always very upbeat and friendly. There were no issues with any of the sub contractors under his direction. I would definitely recommend KK&B! From a very satisfied customer, Patty

1016 NE Forest Rock Ln.,  
Suite #110  
Poulsbo , WA 98370  
(360) 697-5616  
kitsapkitchenandbath.com

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Kitsap Kitchen & Bath Co. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Kitsap Kitchen & Bath Co. in Bainbridge Island, WA; Poulsbo, WA; Silverdale, WA; Bremerton, WA; Kingston, WA; Indianola, WA; Seabeck, WA; and Port Ludlow, WA.

REVIEW

Brett B.  
Bainbridge Island, WA  
Nov 22, 2016



Fantastic customer service!

CUSTOMER FEEDBACK REPORT *for*  
**Kitsap Kitchen & Bath Co.**



REVIEW

Susumu A.  
Bremerton, WA  
Jul 31, 2016



KKB's professional business practice with friendliness is exceptional. Discussion of the project in detail with documentation highly helped us to envision exactly what would be delivered in what time frame. Constant communication for follow ups and heads ups made us feel very comfortable throughout the project. Craftsmanship in both installation and fabrication was highly evident, and work was efficiently accomplished most times. The entire project was completed as they committed.

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REVIEW

Judy D.  
Bainbridge Island, WA  
Apr 04, 2016



I was very pleased with the outcome of our job. I would use them again.

REVIEW

Roland S.  
Bainbridge Island, WA  
Apr 02, 2016



We are very satisfied with the service from Kitsap Kitchen & Bath Co. and we would highly recommend them.

REVIEW

Glenn C.  
Kingston, WA  
Feb 17, 2016



Kitchen and Bath were professional in helping select our material from a broad selection of products. Their staff were friendly and kept us informed on all aspects of our purchase. I would highly recommend them.

REVIEW

Robert H.  
Bainbridge Island, WA  
Feb 17, 2016



We were extremely pleased with the careful, professional service that Kitsap Kitchen & Bath Co provided. Our designer, Heather Cottrell, was a pleasure to work with. We are happy with the design created for our project, the quality of the materials we selected and the workmanship involved.

# CUSTOMER FEEDBACK REPORT *for* Kitsap Kitchen & Bath Co.



## REVIEW

B.W.M.  
Port Ludlow, WA  
Feb 17, 2016



The staff worked to find design solutions in a satisfactory manner and were responsive and professional.

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## REVIEW

Harold H.  
Poulsbo, WA  
Feb 16, 2016



They did remodeling of our master bathroom and countertops in our kitchen.

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## REVIEW

Pam R.  
Bainbridge Island, WA  
Feb 13, 2016



I love their showroom. They have everything there I would need to look at and to find different styles I would like. They had the background and portfolio and showed me pictures of things they had done in those designs.

## REVIEW

Maura T.  
Poulsbo, WA  
Feb 10, 2016



I love working with Kitsap Kitchen and Bath! Everyone on their staff is very friendly and professional. I know I can count on them to follow through on everything from start to finish. I have done several projects now with them from very minor to fairly major and I was always treated with the utmost courtesy and professionalism no matter what I needed. Each project went as smooth as the last - I always knew what to expect. They do beautiful work and I will use them again and again!

## REVIEW

Steve R.  
Silverdale, WA  
Feb 06, 2016



We had a wonderful experience. Our contractor, Randy, was on top of things at all times, an effective communicator, a stickler for a quality product.

## REVIEW

Susan G.  
Poulsbo, WA  
Feb 06, 2016



The Kitsap Kitchen & Bath people were friendly, and the subcontractors were very knowledgeable. The kitchen looks GREAT!

# CUSTOMER FEEDBACK REPORT *for* Kitsap Kitchen & Bath Co.



## REVIEW

Peter A.  
Poulsbo, WA  
Feb 05, 2016



Kitsap Kitchen & Bath helped to make our remodel seem easy. Their friendly knowledgeable staff worked to make our dream a reality and were always available with good ideas for the best use of our space. The cost of the project was right on budget and the job finished on time. We get many compliments on the, easy-care Cambria quartz counter top and the complimentary tiles on the back splash. It's a constant delight to prepare food and entertain in the beautiful space. Hats off to their great team.

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## REVIEW

Bruce A.  
Bainbridge Island, WA  
Feb 05, 2016



Their selection was excellent, and they spent as much time with me as I needed to find the right products for our project. I felt that they were as interested in its success as I was :).

## REVIEW

Norm C.  
Poulsbo, WA  
Feb 05, 2016



Kitsap Kitchen and Bath Co. fixed a remodel of another contractor. They are the prime example of expertise and workmanship of what a contractor should be like. I would hire them for any other work that was required in my home, and will recommend them to anyone who needs work accomplished in their home.

## REVIEW

Rick F.  
Indianola, WA  
Feb 05, 2016



Every aspect of the project was handled with expertise, professionalism and the utmost concern for our needs and desires. The completed project was everything we had hoped for.

## REVIEW

Clarence C.  
Silverdale, WA  
Feb 05, 2016



We would go with them again in the future. We felt they did the work agreed to and gave us value for our money. One year later after reflecting again on the entire process, we have to reiterate that we trusted them and there wasn't a lot of stressing out on our part.

CUSTOMER FEEDBACK REPORT *for*  
**Kitsap Kitchen & Bath Co.**



REVIEW

Ed C.  
Bainbridge Island, WA  
Feb 05, 2016



The entire process from the time we first entered their business to the time the bathroom was finished was first class. They listened to our ideas, helped us refine them with expert advice, and communicated with us throughout the project. All their employees and subcontractors were experts at what they did, took time answering our questions, did high quality work, and finished at the time agreed upon. The finished product even exceeded our high expectations! Ed and Judy C. of Bainbridge Island

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REVIEW

Richard M.  
Bremerton, WA  
Feb 05, 2016



Our new bathroom still amazes me, from the innovative materials to the exceptional workmanship. The little details in the tile, cabinetry and stonework are beautiful, and the creative design work made this bathroom much more accessible than we would have thought possible in our small space.