

CUSTOMER FEEDBACK REPORT *for*

Kitchen & Bath Center



REVIEW

Previto K.
Destin, FL
May 14, 2018



They are a wonderful company and they work with you through everything. Kara was amazing.

Comment from Kitchen & Bath Center

Thank you for your kind review. We are always happy to hear that our customers are pleased with our work. Thank you for allowing us to work with you on your most recent job, and we look forward to working with you on any future projects.

REVIEW

Webster R.
Fort Walton Beach, FL
May 10, 2018



I use Kitchen&Bath for all of my projects. They have a great selection with plenty of ideas. They are also professional and timely with reasonable cost. Larry is patient and great to work with too.

Comment from Kitchen & Bath Center

Thank you for taking the time to review Kitchen & Bath Center and for your kind words. We are happy to hear that we have met or exceeded your expectations on your most recent project and look forward to working with you in the future!

REVIEW

James R.
Niceville, FL
Apr 17, 2018



The staff was very helpful and did a great job with our order.

Comment from Kitchen & Bath Center

Thank you for your review. Our goal is to exceed our customer's expectations, and we are so happy to hear you had a positive experience.

693 N. Beal Pkwy
Fort Walton Beach , FL
32547
(850) 797-8314
kitchenandbathcenter.net

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Kitchen & Bath Center relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Kitchen & Bath Center in Fort Walton Beach, FL; Niceville, FL; Ft Walton Bch, FL; Destin, FL; Shalimar, FL; Navarre, FL; Mobile, AL; Ft Walton Beach, FL; Mary Esther, FL; Miramar Beach, FL; and 32 other cities in Florida, Alabama, Georgia and Mississippi.

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REVIEW

Mark S.
Crestview, FL
Apr 17, 2018



It was on time, on budget, and the people were very efficient and very nice. I highly recommend them.

Comment from Kitchen & Bath Center

Thank you for allowing Kitchen & Bath Center to work with you on your project. We are happy to hear you had such a pleasant experience and look forward to working with you in the future.

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REVIEW

Palmer C.
Niceville, FL
Apr 16, 2018



Brad was one of their team leads as far as electricians, and I just want to say Brad and his team were exceptional! They were especially exceptional as far as finding solutions to any and all of our problems. They really thought outside the box to get us what we needed to be done. Ms. Bridget is exceptional. She works all hours of the day and even evenings! If anyone needs any work done they want to request Bridget, because she kept everything rolling at all times! She is an ace! For any other construction needs we may have in the future we would consider Kitchen & Bath number one, we would not look anywhere else!

Comment from Kitchen & Bath Center

Thank you for your very kind review. We are so happy to hear you had such a great experience with Bridget, Brad and the rest of the team at Kitchen & Bath Center. We look forward to working with you on your upcoming bathroom remodel project!

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REVIEW

Joe L
Santa Rosa Beach,
FL
Apr 07, 2018



I was happy with all of the dealings with the company.

Comment from Kitchen & Bath Center

Thank you for your review. We are happy to hear that you were pleased with your experience with our team at Kitchen & Bath, and look forward to working with you on any future projects.

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REVIEW

Chapman M.
Fort Walton Beach,
FL
Mar 18, 2018



The service and craftsmanship was excellent.

Comment from Kitchen & Bath Center

Thank you for your kind review. We strive to exceed our customer's expectations and are happy to know that you were pleased with our service and craftsmanship. We look forward to working with you on any future projects!

REVIEW

Grabow B.
Destin, FL
Feb 23, 2018



We highly recommend using Kitchen and Bath Center for a kitchen or bath remodel project. We have been extremely satisfied.

Comment from Kitchen & Bath Center

Thank you for your kind words. We are very happy to hear that you had such a wonderful experience with Kitchen & Bath Center! We look forward to working with you in the future.

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REVIEW

Smith B.
Mary Esther, FL
Feb 20, 2018



Adam was very prompt in addressing our concerns and communicating what needed to be done.

Comment from Kitchen & Bath Center

Thank you for your review. We are glad you had a good experience with Adam, but are sorry we fell short of your expectations on some other aspects of the job. We hope you are satisfied with the final outcome of the project and enjoy it for years to come.

REVIEW

Kalozdi J.
Miramar Beach, FL
Feb 19, 2018



We have used them a number of times and they have always done very well.

Comment from Kitchen & Bath Center

Thank you for your kind review and for allowing Kitchen & Bath Center to work with you on your latest project. We look forward to working with you on any future projects!

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REVIEW

Cristina D.
Mary Esther, FL
Feb 15, 2018



Professional and friendly staff. They exceeded my expectations.

Comment from Kitchen & Bath Center

Thank you for your kind review and for allowing us to work with you on your project! We strive to exceed our customer's expectations, so we are very happy when we hear from a satisfied customer. We look forward to working with you on any future projects.

REVIEW

Gilbert J.
Fort Walton Beach,
FL
Feb 13, 2018



Kara went beyond my expectation in helping a difficult job go smoothly. She communicated clearly and promptly nearly every day; before, during and after completion.

Comment from Kitchen & Bath Center

Thank you for your kind words. We strive to exceed our customer's expectations. We look forward to working with you on any future projects.

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REVIEW

Lopez I.
Mobile, AL
Jan 09, 2018



I think that they are professional. They treat you with respect and listen to your needs. They listen to the project and your needs and recommend things to you. They give you recommendations that are going to make money go farther and project look nicer.

Comment from Kitchen & Bath Center

Thank you for the kind review! We try to exceed our customer's expectations by providing experience-based guidance and advice, and are happy to hear from a satisfied customer. We appreciate you allowing us to work with you on this project and look forward to helping with any future endeavors.

REVIEW

Kaput M.
Destin, FL
Dec 04, 2017



I feel everything was excellent.

Comment from Kitchen & Bath Center

Thank you for allowing us to work with you on your project! We are so pleased to hear that we met your expectations, and hope to work with you again on any future projects. As always, the biggest compliment is a referral.

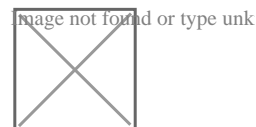
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REVIEW

Ventres M.
Navarre, FL
Dec 02, 2017



Very professional and met all our needs. They answered all my questions and followed the timeline exactly as they proposed! Definitely recommend

Comment from Kitchen & Bath Center

Thank you for your kind words. We are happy to hear you had a pleasant experience with us, and look forward to working with you on any future projects.

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REVIEW

Hammen J.
Chipley, FL
Nov 14, 2017



The installation was done in a timely manner. The end product was excellent.

Comment from Kitchen & Bath Center

We appreciate the opportunity to work with you on your remodel, and are happy to hear that you're enjoying the end product. We look forward to working with you on any future products.

REVIEW

Dozier S.
Panama City Beach,
FL
Nov 06, 2017



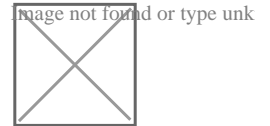
I am very pleased with the excellent service, products and work. Kitchen & Bath Center is very organized and professional.

Comment from Kitchen & Bath Center

Thank you so much for the kind words! We are so happy to hear you had such a good experience with us. As always, the best compliment is a referral. We look forward to working with you on any future projects.

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REVIEW

Petry K.
Fort Walton Beach,
FL

Oct 31, 2017



Fantastic recommendations from them, they went above and beyond and even fixed some things that a previous contractor did years ago.

Comment from Kitchen & Bath Center

Thank you for the nice review! We're so happy your experience was so pleasant, and we were able to help with some previous problems. We look forward to working with you on your future projects.

REVIEW

Caughlin D.
Miramar Beach, FL
Oct 27, 2017



Jill was my designer and she was amazing with her ideas and design of the kitchen. We like the professionalism she showed. We were very pleased with the whole process.

Comment from Kitchen & Bath Center

We're so glad you had such a nice experience! Thank you for the kind words and recommendations to friends. We look forward to working with you on your future projects.

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Shaffer W.
Destin, FL
Oct 25, 2017
★★★★★

My experience: a pleasant one and was efficient, I was 1,000 miles away when the work started and was completed in timely fashion. The pictures of the finished kitchen quartz counter and new sink are awesome. Thank you so much. We also had our bathroom marble shower surround and new counter top done a few years ago and that turned out great and was what brought me back to kitchen and bath center. I have, and will always, recommend to my friends.

Comment from Kitchen & Bath Center

Thank you so much for allowing us to work with you on your most recent renovation. Your nice review and the recommendations to your friends mean so much to us! We are happy that you're pleased with the quartz counter and new sink on this job, and look forward to working with you again in the future.

REVIEW

Cliff L.
Shalimar, FL
Oct 23, 2017
★★★★★

great company-crew couldn't say enough

Comment from Kitchen & Bath Center

Thank you for the kind review, and your appreciation of our employees and the job they did. We appreciate your business, and look forward to working with you in the future. As always, the best compliment is a referral.

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REVIEW

Osborn C.
Navarre, FL
Sep 28, 2017



We have always been delighted with their work. This is our second project by K&BC and are planning a third one very soon. We have never been disappointed and recommend them to all who ask.

Comment from Kitchen & Bath Center

Thank you for your kind words and recommendations! We look forward to working with you on your guest bath remodel in the near future.

REVIEW

Carty T.
Freeport, FL
Sep 22, 2017



This was the first remodel job that we have done on our home. My experience with Kitchen & Bath was remarkable. Jill is very knowledgeable and very professional. All of the contractors that came to my home were efficient, knowledgeable and professional. They cleaned up after themselves which was awesome!!

Comment from Kitchen & Bath Center

Thank you for letting us know you had a remarkable experience with Kitchen & Bath Center. We strive to exceed our customer's expectations and are happy to hear about it when we do! Please let us know when you are ready for your next remodel, as we look forward to working with you again soon!

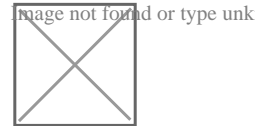
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REVIEW

Henderson L.
Gulf Breeze, FL
Sep 16, 2017



Bridget was very professional and knowledgeable and guided me through the process. My beautifully refurbished home is a direct result of her guidance and suggestions. Joe helped me with my granite choice and Mark was the best installer. Brad is a fantastic electrician and his suggestions were invaluable. I now have LIGHT!! Kudos to everyone who worked so well to get the job done. No complaints.

Comment from Kitchen & Bath Center

Thank you for your kind words; we strive to exceed our customer's expectations and are so happy to hear you love your new home improvements! We look forward to working with you on any future projects.

REVIEW

David M.
Niceville, FL
Aug 24, 2017



Very professional and very nice to have in a timely manner.

Comment from Kitchen & Bath Center

Thank you for your kind comments. Our goal is to exceed our customer's expectations. We look forward to working with you on any future projects.

REVIEW

Butler S.
Niceville, FL
Aug 06, 2017



All personnel were extremely courteous

Comment from Kitchen & Bath Center

Thank you for your kind review! We look forward to working with you on any future projects.

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REVIEW

Marien J.
Fort Walton Beach,
FL

Jul 27, 2017



Kara at Kitchen and Bath Center did a fantastic job helping us remodel our bathrooms. Her knowledge and expertise are greatly appreciated.

Comment from Kitchen & Bath Center

Thank you for the kind words! We strive to exceed our customer's expectations, and are happy that you are enjoying your new bathrooms.

REVIEW

Mochan J.
Fort Walton Beach,
FL

Jul 22, 2017



It looks beautiful and everything works great!. We will enjoy using this for years.

Comment from Kitchen & Bath Center

Thank you for the review. It was a pleasure working with you, and we are happy that you are enjoying your remodel. We hope to work with you on any future projects.

REVIEW

Eastwold S.
Shalimar, FL
Jul 03, 2017



Special Thanks to Jay and Brad!!

Comment from Kitchen & Bath Center

Thank you so much for the kind words. Our goal is to exceed our customer's expectations, and we are so happy you are enjoying your new remodel. We look forward to working with you on any future projects.

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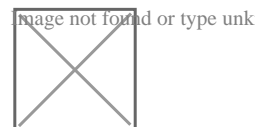
Linda C.
Ft Walton Bch, FL
Jun 09, 2017



They worked with my schedule - which sometimes required them to come only in the afternoon. Everyone kept the work site as neat as possible. No complaints.

Comment from Kitchen & Bath Center

Thank you for your kind words. We strive to exceed our customer's expectations and are happy you had such a good experience with us!



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