

CUSTOMER FEEDBACK REPORT *for*
Kennedy Windows & Doors, Inc.

2204 Route 35 Sea Girt
Mall
Sea Girt , NJ 08750
(732) 800-3333

Customer Feedback Summary

Of 41 customers surveyed, 29 responded

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Kennedy Windows & Doors, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Kennedy Windows & Doors, Inc. in Manasquan, NJ; Sea Girt, NJ; Toms River, NJ; Freehold, NJ; Wall, NJ; Pt Pleasant Beach, NJ; Spring Lake, NJ; Spring Lake Hts, NJ; Brielle, NJ; Middletown, NJ; and 11 other cities in New Jersey.

In this report, Kennedy Windows & Doors, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in January 2014. In that time, 29 out of 41 customers (71%) responded to a GuildQuality satisfaction survey, with the most recent response in March 2015.



Recent Reviews & Published Comments

- COMMENT
Additional Comment
Mar 20, 2015
Prompt responses to my inquiries, house was left spotless inside and out after the installation
- COMMENT
Additional Comment
Mar 20, 2015
Very effective, Joe came to the house and explained all the options
- COMMENT
Additional Comment
Mar 11, 2015
I would recommend Joe and Robert,excellent job!!
- COMMENT
Additional Comment
Mar 11, 2015
The quality of the windows and the expert installation.

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COMMENT
Additional Comment
Feb 11, 2015

They were all great!

COMMENT
Additional Comment
Feb 11, 2015

They did the job efficiently and courteously.

COMMENT
Additional Comment
Jan 19, 2015

Mr. Joe Kennedy and the installation crew, led by Mark, are very knowledgeable, easy to communicate our needs to, easy to get answers to our occasional questions...pricing was great...I cannot define any one specific area because it was a completely satisfactory experience!!

COMMENT
Additional Comment
Jan 15, 2015

Joe himself was exceptional.

COMMENT
Additional Comment
Jan 15, 2015

It was a very effective process.

COMMENT
Additional Comment
Dec 22, 2014

I was most satisfied at how seamless the process was.

COMMENT
Additional Comment
Dec 22, 2014

I have already recommended someone.

COMMENT
Additional Comment
Dec 22, 2014

It was a seamless process. Joe presented everything perfectly to my wife and I so that we understood it.

COMMENT
Additional Comment
Dec 14, 2014

The whole process was easy and the install was well done.

COMMENT
Additional Comment
Dec 14, 2014

Not at the moment but i will certainly tell people what a great job they did.

COMMENT
Additional Comment
Dec 14, 2014

Joe was very knowledgeable and make good recommendations to fit our needs.

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- COMMENT
Additional Comment
Dec 12, 2014
Joe Kennedy, himself.
- COMMENT
Additional Comment
Dec 12, 2014
Kennedy made the entire process quick and simple.
- COMMENT
Additional Comment
Dec 04, 2014
We wish every purchase we made was this easy.
- COMMENT
Additional Comment
Dec 04, 2014
It is a very high quality door, so I do feel that I am receiving a fair value for my money.
- COMMENT
Additional Comment
Dec 04, 2014
Joe brought everything with him to meet us at our house. He explained everything to us, and helped us make the right decision.
- COMMENT
Additional Comment
Dec 04, 2014
All areas from choosing style, communication, and installation.
- COMMENT
Additional Comment
Dec 04, 2014
No, but I would recommend if anyone needs windows or doors.
- COMMENT
Additional Comment
Dec 04, 2014
Explained all types of windows so that I could decide between different styles.
- COMMENT
Additional Comment
Oct 27, 2014
It was a very good experience.
- COMMENT
Additional Comment
Oct 27, 2014
Joe Kennedy was great.
- COMMENT
Additional Comment
Oct 27, 2014
Everything, from start to finish, was great.
- COMMENT
Additional Comment
Oct 26, 2014
Joe and Robert

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COMMENT
Additional Comment
Oct 26, 2014

Very effective Joe Kennedy is very knowledgeable and courteous and saw to our every need.

COMMENT
Additional Comment
Oct 13, 2014

I am extremely satisfied. There is nothing that I could say went wrong. The workmanship, installation and delivery were all perfect.

COMMENT
Additional Comment
Oct 13, 2014

I'm so happy that I found Kennedy Windows and Doors - I was entertaining replacing the window but didn't know who to choose since I'm new in town, but I made the right choice.

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