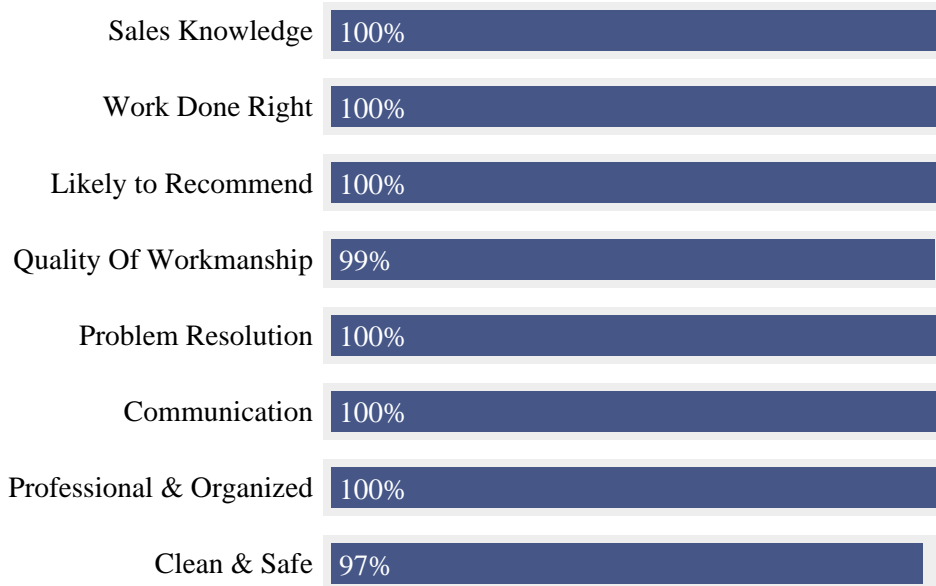


CUSTOMER FEEDBACK REPORT *for*
Kansas City Exterior Professionals

Customer Feedback Summary

Of 180 customers surveyed, 112 responded



12412 Sagamore Rd
Leawood, KS 66209
(913) 333-7077
www.kcexteriorpros.com

GUILDMEMBER SINCE 2014

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Recent Reviews & Published Comments

REVIEW

Dan B.
LEES SUMMIT, MO
Oct 28, 2019



The experience was really positive. They were able to meet a tight timeline in a reasonable budget.

REVIEW

Michael H.
Kansas City, MO
Oct 16, 2019



Ryan Hild at Kansas City Exterior Professionals provided good, accurate information early in the decision making process which made for a complete project scope before finalizing the contract and starting the project. There was good communication before, during and after the project was completed. Quality of the work was very good and we are pleased with the final results.

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REVIEW

Richard P.
Overland Park, KS
Aug 16, 2019



We are very pleased with the work that was done. Ryan was very helpful and knowledgeable. Everything was done on schedule and we were kept informed as the work progressed.

REVIEW

Greg R.
Overland Park, KS
Aug 05, 2019



The Owner, Ryan Hild, was very professional and easy to work with. Ryan provided the right level of communication on project schedule and when to expect each phase of the project. Ryan delivered on all commitments and level of service as promised.

REVIEW

Wade S.
Overland Park, KS
Feb 16, 2019



Ryan and his crew did a fantastic job on our home. We essentially had him replace almost all of the windows and remodel the whole exterior except brick with Hardie Plank and Trim. Ryan is upfront about his business model, and offers a competitive advantage over many other options in the area. As always, something pops up when doing these types of jobs, and Ryan was extremely quick to respond and address any issues. We will have KC Exterior Pros back to replace a few more old windows in the future.

REVIEW

Stuart B.
Mission, KS
Jan 27, 2019



The work was done very quickly, of high quality at a very reasonable price.

CUSTOMER FEEDBACK REPORT *for*
Kansas City Exterior Professionals

REVIEW

Rob B.
Lenexa, KS
Nov 22, 2018



I hardly ever fill out these surveys unless the service is remarkable. WE recently (10/18)hired Ryan Hild and KC Exterior Pros for a complete Hardie Board re siding, gutters, fascia and soffits for our three story 34 year old home. Contingencies were minimal and agreed in advance, eg new OSB to replace rot under some old siding. The price was not the cheapest but it was better to far better than all the Certified Hardie Board Competition. The crew came on time, worked 10 hours a day, left the work site pretty clean each night and came every day but Sundays until it was totally complete. None of this fitting in other jobs and delaying completion. 8 days from start to finish including the clean and haul away. The skills and results were excellent, the communication was excellent. We did not pay a penny until the job was complete and we were completely satisfied. There are so many dodgy contractors out there it is great to find someone who is honest , fast and delivers exactly what they say they will deliver. Rob B Lenexa, KS.

REVIEW

Cindy B.
Olathe, KS
Oct 11, 2018



We chose Kansas City Exterior Professionals after receiving five bids. I was very impressed with the owner, Ryan Hild. I liked his write-up on Angie's List and thought his price seemed reasonable. He was very knowledgeable, having worked for the James Hardie company previously. He was respectful and courteous. He took the time to explain everything well and answer every question. He was very responsive to any concerns and could easily be reached by text. His crew did a good job.



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REVIEW

Allyson H.
Raytown, MO
Aug 20, 2018
★★★★★

Kansas City Exterior Pros did an amazing job on our house in Raytown, a total and complete transformation! Ryan was prompt, and followed through with everything he said. Rare to find a contractor who is so reliable! I would recommend Ryan and his team over and over!

REVIEW

Jessica J.
Overland Park, KS
Aug 09, 2018
★★★★★

We had our siding and windows replace. They worked quickly and addressed questions and concerns promptly.

REVIEW

BJ P.
Lee's Summit, MO
Jul 27, 2018
★★★★★

KC Exterior pros was by far the most professional, when it came to the original quote. They were more than fair when it came to price. Almost 10k below another estimate we got for vinyl. The estimate was professional, no silly PowerPoint presentations. Ryan walked out property and showed us trim optiond installation recommendations. He was quick with the estimate and so helpful. The crew was amazing! They show up on time, worked very hard and efficiently. I love my new siding. Highly recommended!

REVIEW

Phil W.
Lansing, KS
Jun 25, 2018
★★★★★

VERY pleased with our siding. Best decision we made for our home.

REVIEW

Mark L.
Leawood, KS
May 29, 2018
★★★★★

Kansas City Exterior Professionals did a terrific job! They did what they agreed to do within a good time frame and they kept the work area clean.

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REVIEW

Marty K.
Roeland Park, KS
Dec 28, 2017



I couldn't be happier with the work they did! It was a high level of craftsmanship at a really good value!

REVIEW

Amanda M.
Olathe, KS
Oct 19, 2017



They were knowledgeable and patient while my husband and I made our choice. The crew was quick, friendly, and professional. They made it hassle free and the house looks beautiful.

REVIEW

Joseph M.
Leawood, KS
Oct 09, 2017



I'm extremely pleased with the professional demeanor of the sales staff. The work was done in a very timely and exceptional manner.

REVIEW

Jennifer O.
Lees Summit, MO
Aug 26, 2017



Ryan was knowledgeable, professional and trustworthy. His crew was friendly and professional. They completed the work quickly and my home looked better than I had hoped for! I highly recommend Ryan and KC Exterior Pros!

REVIEW

Joe B.
Shawnee, KS
Aug 19, 2017



Everything was wonderful! Ryan and his crew were so professional and easy to work with! We love our new siding!

REVIEW

Patricia P.
Overland Park, KS
Aug 01, 2017



I had a wonderful experience with KC Exterior Professionals, would recommend them to all who are looking to replace siding and windows!!

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REVIEW

Deanna F.
Overland Park, KS
Jul 19, 2017



Ryan and his crew did an incredible job on our home project. Ryan was quick to respond, helpful in designing the work and communicated well so we would know what to expect. The crew was on time each day, working hard and doing an incredible job. I would highly recommend them for any project and we couldn't be more thrilled with the look of our home!

REVIEW

Scott S.
Lenexa, KS
May 26, 2017



Very well done! Professional quality workmanship at a competitive reasonable price. Good company, great value! Thanks again, SS

REVIEW

John F.
Leawood, KS
Apr 27, 2017



My description of the work done by KC Exterior Professionals is superior quality and workmanship.

REVIEW

Allyson H.
Overland Park, KS
Nov 29, 2016



We are more than pleased with the professionalism of K.C. Exterior Professionals and couldn't be happier with the end results. Our house looks great.

COMMENT

Additional Comment
Aug 15, 2016

They did not fall short. Everything hit the mark and we are really pleased.

COMMENT

Additional Comment
Aug 15, 2016

Ryan's response time to questions is the reason why we used you. He was great!

REVIEW

Elizabeth M.
Kansas City, MO
Aug 01, 2016



KCEP did a terrific job, our house looks great!

CUSTOMER FEEDBACK REPORT *for*
Kansas City Exterior Professionals

COMMENT

Additional Comment
Jun 15, 2016

They did not fall short at all. This was one of the best experiences that I've ever had with a contractor.

COMMENT

Additional Comment
Jun 15, 2016

I was most satisfied with Ryan's attentiveness. He answered by calls and text messages right away and always did what he promised. I believed what Ryan was telling me from the start and I was not disappointed. He is a guy you can trust. I know his company was do well under his guidance.

REVIEW

Jackie R.
Kansas City, KS
Jun 15, 2016



Ryan was both professional, caring and most of all patient. It took me about at least six months to make up my mind to invest in James Hardie siding and Ryan was there to answer my questions as I was struggling to make up my mind. My home is absolutely beautiful and it feels like I am living in a brand new home. The painter that he recommended for the trim work was exceptional. I had to wait about a month, but it was well worth the wait. Wish I had made the decision sooner. My home is the envy of the neighborhood.



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