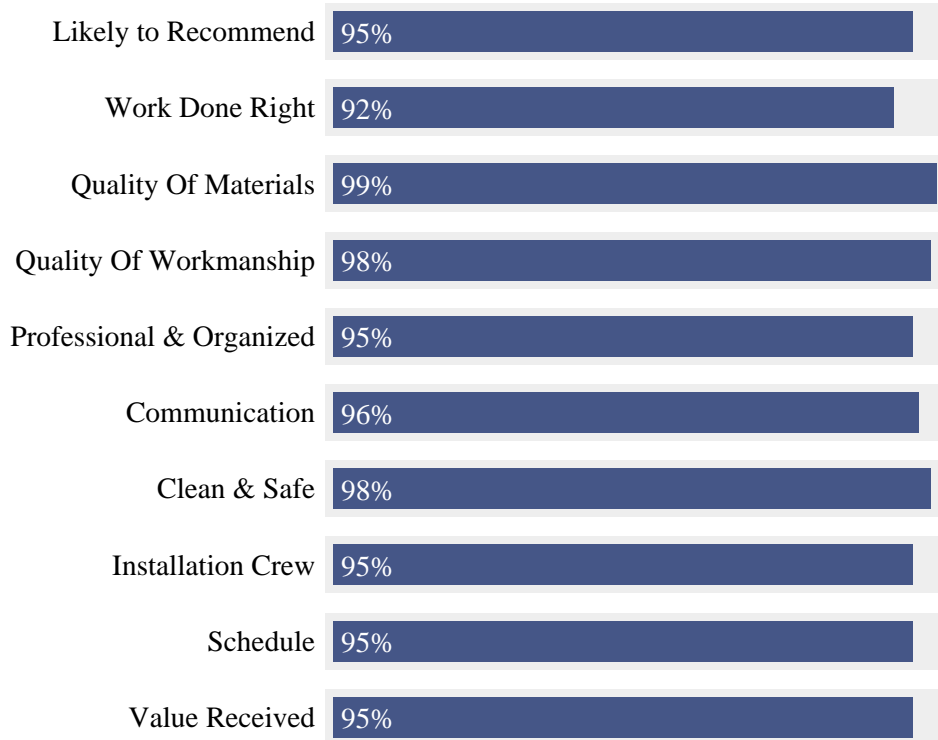


CUSTOMER FEEDBACK REPORT *for* Johnson Roofing LLC



Customer Feedback Summary

Of 170 customers surveyed, 85 responded



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108
Mesa , AZ 85205
(480) 869-0272
johnsonroofingaz.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Johnson Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Johnson Roofing LLC in Mesa, AZ; Scottsdale, AZ; Phoenix, AZ; Tempe, AZ; Chandler, AZ; Gilbert, AZ; Apache Junction, AZ; Az City, AZ; Peoria, AZ; Pheonix, AZ; and 13 other cities in Arizona.

Recent Reviews & Published Comments

REVIEW

Larry J.
Mesa, AZ
Nov 09, 2023



Everything with one exception went smoothly. Due to my handicap situation (I use a walker to move around) I didn't park my car at the curb during the job. I made arrangements to have my car in the garage on the west side so I could load my walker into the car for my medical appts. They agreed to park their debris trailer on the east side of the driveway. The first time I had to leave for a medical appt I had to clean up some nails on the driveway.

CUSTOMER FEEDBACK REPORT *for* Johnson Roofing LLC



REVIEW

Wesley W.
Scottsdale, AZ
Feb 14, 2023



I got my new roof from them around 2 months ago and I am very satisfied as of this moment.

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REVIEW

Rod M.
Tempe, AZ
Jan 15, 2021



They did an outstanding job. They are a responsive company.

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REVIEW

Clifford S.
Oct 10, 2019



I would definitely recommend if roofing work is needed

REVIEW

Chip M.
Oct 10, 2019



Awesome company!

REVIEW

Michael D.
Oct 10, 2019



Johnson Roofing is a well ran business you can count on.

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REVIEW

Susan D.
Oct 08, 2019



Kameron was professional and responsive. There was a delay after demolition, longer than we anticipated. I contacted Kameron and he responded right away. The roof was completed and looks great.

COMMENT

Additional Comment
Oct 07, 2019

The whole crew is awesome.

REVIEW

Adam R.
Oct 07, 2019



They are a righteous company.

CUSTOMER FEEDBACK REPORT *for* Johnson Roofing LLC



COMMENT

Additional Comment
Oct 07, 2019

I was most satisfied with their timely manner.

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COMMENT

Additional Comment
Oct 07, 2019

They had excellent service.

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COMMENT

Additional Comment
Oct 07, 2019

I would give them a 5!

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COMMENT

Additional Comment
Oct 07, 2019

Karina and Bianca were great.

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COMMENT

Additional Comment
Oct 07, 2019

I was satisfied with their customer service.

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COMMENT

Additional Comment
Oct 07, 2019

I didn't have any problems.

COMMENT

Additional Comment
Oct 07, 2019

They arrived ahead of schedule.

COMMENT

Additional Comment
Oct 07, 2019

They all seemed uniformly good.

COMMENT

Additional Comment
Oct 07, 2019

I was most satisfied with the timely response from Johnson Roofing.

COMMENT

Additional Comment
Oct 06, 2019

Everyone I dealt with were exceptional. A special shout out to the roofers, it was so hot and they did an amazing job.

COMMENT

Additional Comment
Oct 06, 2019

In no area did Johnson Roofing fall short.

COMMENT

Additional Comment
Oct 06, 2019

Honesty, quality of work and the staff are wonderful. Thank you.

CUSTOMER FEEDBACK REPORT *for* Johnson Roofing LLC



REVIEW

Wendy Y.

Oct 05, 2019



I was surprised at how professionally and quickly they came in and redid my entire roof. They initially advised me it would take four days to remove three layers of old shingles (!!) and replace them. They only took two and a half days and would never know that they had been here. There was no trash, nails, or old shingles left on the property at all. They were excellent and I have recommended them to a number of my neighbors.

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COMMENT

Additional Comment

Oct 05, 2019

We are very pleased with the office staff and the workers who installed and completed the roof

COMMENT

Additional Comment

Oct 05, 2019

Danny Wilkins is very thorough and knowledgeable. He went out of his way to meet me at both Eagle and Boral to choose the best matching tile. Manny the superintendent was friendly, knowledgeable and communicated where they were at with the roof and timeline. Office staff was always great and attentive (Brianna (?) & Corvina (?) spelling sorry!)

COMMENT

Additional Comment

Oct 05, 2019

Joe Kim did a great job. I think it was Manny who came out to our house on a Sunday evening to help out with sky light problems - he also did a great job.

REVIEW

Christian S.

Tempe, AZ

Jan 07, 2019



I am very satisfied with them and have already recommended them to a friend.

REVIEW

Walter H.

AZ City, AZ

Jan 02, 2019



I am very satisfied with Johnson Roofing.

CUSTOMER FEEDBACK REPORT *for*
Johnson Roofing LLC



REVIEW

Domingo S.
AZ City, AZ
Dec 27, 2018



The workers knew what they were doing, worked hard and finished the whole roof the same day. The did a good job.

REVIEW

Kristin J.
Mesa, AZ
Dec 21, 2018



Very knowledgeable and professional. I would strongly recommend to friends and family.

REVIEW

Shawna C.
Apache Junction, AZ
Dec 17, 2018



We were more than reasonable and there was zero communication from the office staff. Their foreman was ridiculous with communication. I would never recommend them to anyone I know. The owner never reached out to us to make things right or acknowledge anything which is frustrating to me.

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