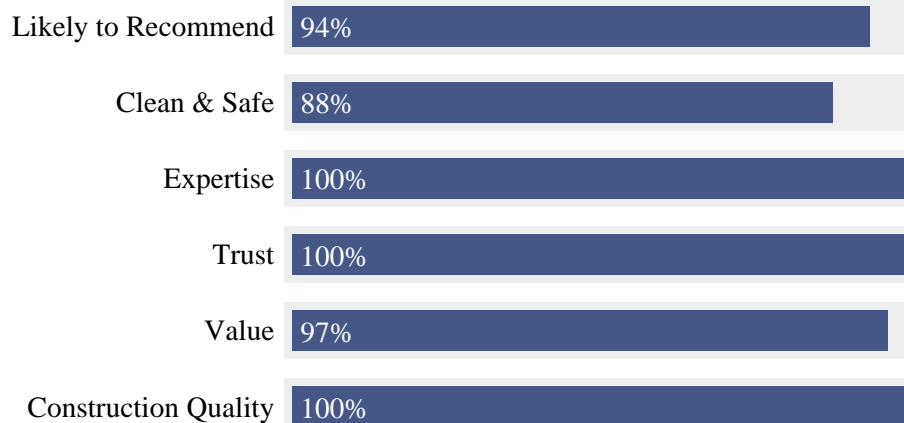


# Jensen Exteriors

## Customer Feedback Summary

Of 69 customers surveyed, 34 responded



3668 Kashmir Way  
Salem , OR 97317  
(503) 383-4176  
[www.jensenexterior.com](http://www.jensenexterior.com)

### GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Jensen Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Jensen Exteriors in Salem, OR; Keizer, OR; Dallas, OR; McMinnville, OR; Silverton, OR; Monmouth, OR; Woodburn, OR; Mt Angel, OR; Tualatin, OR; Aurora, OR; and 12 other cities in Oregon.

In this report, Jensen Exteriors has published a summary of the customer feedback they've received since they joined GuildQuality in July 2015. In that time, 34 out of 69 customers (49%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2018.

## Recent Reviews & Published Comments

### REVIEW

Bob M.  
Dallas, OR  
Jan 05, 2018  
★★★★★

I was disappointed that Jensen's did tell me upfront that they subcontract their work and that the crew that came to my house was not Jensen employee's. There were a couple of places left in-caulked. Instead of having the areas fixed, the supervisor told me what kind of caulking to get to fix it. Jensen's wasn't going to inspect final work. I had to request someone to come over and inspect final work with me.

### REVIEW

Adam L.  
Oregon City, OR  
Dec 31, 2017  
★★★★★

the work crew did a professional job and took care to do it right. .

### REVIEW

Sandra B.  
Salem, OR  
Dec 13, 2016  
★★★★★

I felt well taken care form the assessment to the finished product. Although I did not talk to the owner, I saw someone from the office check in with them, as well as the contractor and the painter, so I knew the owners were hands on.

CUSTOMER FEEDBACK REPORT *for*

# Jensen Exteriors



REVIEW

Ray C.  
Keizer, OR  
Feb 06, 2016



Greg and his crew were extremely easy to work with and answer any questions quickly that might arise.

REVIEW

Theresa H.  
Salem, OR  
Jan 06, 2016



Very pleased!

REVIEW

Gary L.  
Salem, OR  
Sep 15, 2015



Jensen Exteriors were good to work with and did a fine job. They completed and finished with out skimping, recommend!!

COMMENT

Additional Comment  
Jul 13, 2015

I was satisfied that they did a great job putting the roof up, they were in and out fast, they cleaned up well, and they did an overall good job.

COMMENT

Additional Comment  
Jul 11, 2015

Excellent company.

COMMENT

Additional Comment  
Jul 11, 2015

Quality of work was excellent. Jensen staff were hard working and really wanted to make the customer happy. They kept the work place clean.

COMMENT

Additional Comment  
Jul 09, 2015

They done professional work in a timely manner.

COMMENT

Additional Comment  
Jul 08, 2015

Prompt response to initial inquiry and providing estimate. Job scheduled quickly, Roofers were courteous, showed up early, completed the job within time estimated, and left the site clean.

COMMENT

Additional Comment  
Jul 07, 2015

I was totally satisfied.

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COMMENT  
Additional Comment  
Jul 07, 2015

They were friendly and helpful.

COMMENT  
Additional Comment  
Jul 06, 2015

I am most satisfied with the price.

COMMENT  
Additional Comment  
Jul 06, 2015

I heard about Jensen Exteriors from a neighbor.

COMMENT  
Additional Comment  
Jul 01, 2015

The roof really looks good.

COMMENT  
Additional Comment  
Jul 01, 2015

It all went very smoothly.

COMMENT  
Additional Comment  
Jul 01, 2015

The overall courtesy and quality of both the product and workmanship.

REVIEW  
Gary B.  
Newberg, OR  
Jul 01, 2015

Where can I see the ad video you did at our job?

