

CUSTOMER FEEDBACK REPORT *for* Impact Construction and Consulting, LLC

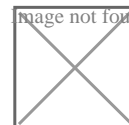
REVIEW

James T.
Washington, DC
Apr 29, 2018



We'd recommend Impact based on our whole-rowhouse renovation. We are overall happy with how our project turned out. Among the contractors we interviewed, Impact had the best balance of experience, comfort with scope of project, and reasonable bid estimate. Timeline: Crews were on site almost every day for four months. The project was completed by our hard deadline for returning to the house, though in the last two weeks the crew was very rushed while finishing details, which led to several follow-ups after we moved in. Budget: If we'd spent more time with Impact during the bid process figuring out appliance, tile, etc., preferences, the bid budget would've been closer to the actual budget (though still wouldn't have included structural issues that arose). Overall: The quality of the work was generally very good. Justin, sub designer Saskia, and project manager Guido were each very easy to work with. As with any project, there were frustrations along the way, but in general the project was a success. Things to consider: don't expect hand-holding during design phase; have a good sense of design, fixtures, and other details going into your project for budget, timeline, and planning purposes; stay on top of communications with the project manager; and if you're not staying at your home during the project, stop by as often as you can.

Image not found or type unk



3512 36th St NW
Washington , DC 20016
(202) 290-1335

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Impact Construction and Consulting, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Impact Construction and Consulting, LLC in Washington, DC; Chevy Chase, MD; Kensington, MD; Washington, DC; Silver Spring, MD; Mclean, VA; Arlington, VA; Potomac, MD; Bethesda, MD; Alexandria, VA; and 1 other city in Maryland.

CUSTOMER FEEDBACK REPORT *for*
Impact Construction and Consulting, LLC



REVIEW

Ms. Lefferts G.
Washington, DC
Apr 06, 2018



They are a great company to work with. They respect their client's budget, the timeline they set, and are very realistic. They do a great job and get the job done on time.

3512 36th St NW
Washington , DC 20016
(202) 290-1335

REVIEW

David S.
Washington, DC
Apr 05, 2018



Worked with them on a few large projects (basement dig out and kitchen renovation). The number one thing I can say about them is that I could trust them!!! At no point did I feel like I was going to get delayed, nickel-and-dimed, or worry about them in my house. I would use them again for any new large projects.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Impact Construction and Consulting, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Christine C.
Washington, DC
Mar 26, 2018



I was extremely pleased with the project. I would highly recommend them.

We have surveyed customers on behalf of Impact Construction and Consulting, LLC in Washington, DC; Chevy Chase, MD; Kensington, MD; Washington, DC; Silver Spring, MD; Mclean, VA; Arlington, VA; Potomac, MD; Bethesda, MD; Alexandria, VA; and 1 other city in Maryland.

REVIEW

Jennifer L.
Kensington, MD
Mar 24, 2018



We had a really positive experience working with the team at Impact, from Justin who put the project together, to Billy who oversaw the day-to-day. We always knew when they were coming to work. They always showed up when they said they would.

CUSTOMER FEEDBACK REPORT *for* Impact Construction and Consulting, LLC



REVIEW

Helen S.
Washington, DC
Dec 03, 2017



We are enjoying our beautiful newly finished basement. For that alone I would recommend Impact, but really the benefit of working with Impact was the professionalism and dedication of the entire team. During all parts of the process from initial discussions through design, budgeting, construction, second-guessing of initial design choices, final inspection and even after conclusion of the project, Impact was consistently responsive and offered frank discussions and helpful insight. Their experience with the older homes in our neighborhood enabled them to anticipate issues that arise during renovation so there weren't any surprises and we didn't stray from the original budget.

3512 36th St NW
Washington , DC 20016
(202) 290-1335

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Impact Construction and Consulting, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Impact Construction and Consulting, LLC in Washington, DC; Chevy Chase, MD; Kensington, MD; Washington, DC; Silver Spring, MD; Mclean, VA; Arlington, VA; Potomac, MD; Bethesda, MD; Alexandria, VA; and 1 other city in Maryland.

REVIEW

Christine C.
Washington, DC
Aug 07, 2017



I would highly recommend Impact Construction and Consulting, LLC. The professionalism and quality of their work is phenomenal. I am so pleased with my home.

REVIEW

Kathy H.
Washington, DC
Jun 09, 2017



Extremely professional in all aspects of the job- from estimate to quality work to the billing process.

REVIEW

Jennifer L.
Kensington, MD
Jun 08, 2017



We were very pleased with the workmanship of Impact in renovating our upstairs (2 bathrooms, closet, laundry room). They were great to work with. A few snags along the way, of course, but all-in-all very pleased.

CUSTOMER FEEDBACK REPORT *for* Impact Construction and Consulting, LLC



REVIEW

Yousef M.
Washington, DC
Oct 03, 2016



Impact Construction did a complete renovation of our kitchen and deck and also did some work in our living room. It is an 100+ year old house with a number of historic details, and the final result is very impressive. The path to this final result could have been a bit smoother, but Impact's staff were very committed to getting things right and the end result reflects this.

3512 36th St NW
Washington , DC 20016
(202) 290-1335

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Impact Construction and Consulting, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Impact Construction and Consulting, LLC in Washington, DC; Chevy Chase, MD; Kensington, MD; Washington, DC; Silver Spring, MD; Mclean, VA; Arlington, VA; Potomac, MD; Bethesda, MD; Alexandria, VA; and 1 other city in Maryland.

REVIEW

Drew C.
Washington, DC
Sep 30, 2016



Impact Construction and Consulting delivers excellent quality, workmanship, and timeliness. They are not the cheapest contractor out there, but they are worth it.

REVIEW

Angela R.
Silver Spring, MD
Mar 23, 2016



If you are looking for a professional and high quality construction company go with Impact. They are amazing. Their price was fair for the excellent work they do. Dormer, Bathroom, Kitchen, Floors and more - done in three months. ON TIME.

REVIEW

Jennifer S.
Washington, DC
Dec 11, 2015



I would highly recommend Impact Construction and Consulting. They were extremely knowledgeable and helpful as I was considering the project and throughout construction. My site manager was never late to a meeting. They addressed every concern I had quickly and were even more meticulous than I am about small details. I will definitely use their services for future projects.

REVIEW

Rob M.
Washington, DC
Oct 21, 2015



No contractor is perfect and no job is 100 percent seamless With all that said they did a great job balancing time and quality decisions. I would hire them again for a large or small project.

CUSTOMER FEEDBACK REPORT *for*
Impact Construction and Consulting, LLC



REVIEW

Sri K.
Washington, DC
Oct 13, 2015



Impact is trustworthy and performs high quality work.
I highly recommend them!

3512 36th St NW
Washington , DC 20016
(202) 290-1335

REVIEW

Buck L.
Washington, DC
Jun 01, 2015



Impact did an excellent job on my bathroom remodeling project. The work was done on time, within the budge, and with high quality. It was the best experience I've had with a contractor working on my house.

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Impact Construction and Consulting, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

David C.
Washington, DC
Apr 23, 2015



We had a great experience with Impact on our basement project. The basement was excavated, foundation underpinned and finished with 1 bedroom, 1 bathroom and a den. The final product is great. We have already recommended Impact to a few friends doing renovations. We will use them again.

We have surveyed customers on behalf of Impact Construction and Consulting, LLC in Washington, DC; Chevy Chase, MD; Kensington, MD; Washington, DC; Silver Spring, MD; Mclean, VA; Arlington, VA; Potomac, MD; Bethesda, MD; Alexandria, VA; and 1 other city in Maryland.

REVIEW

Caroline P.
Washington, DC
Jan 27, 2015



Please see our complete rating on angieslist.com. We could not be happier with Impact Construction and their master craftsmen. The only issue is related to their app - BuilderTrend - as this was not utilized as much as we thought. The change orders and the calendar was generally kept up to date for the most part. There are other features that could have been used effectively.

REVIEW

Charlie M.
Washington, DC
Dec 12, 2014



Impact does great work. They follow their schedule and pay close attention to the little details that matter. We liked our house before. We love it now. We plan to hire Impact in the future.