

CUSTOMER FEEDBACK REPORT *for* Houseworks Unlimited, Inc.



REVIEW

Gerson K.
Silver Spring, MD
Apr 09, 2016



This latest job was the fourth or fifth project that Houseworks Unlimited completed for us. And it was up to the usual standards of quality craftsmanship, technical excellence and efficient completion. Craig Knott has put together a group of construction personnel who have absorbed his determination and abilities commensurate with his intention to furnish outstanding and exemplary construction at the highest level. Moreover, this quality of work is available to the average home owner inasmuch as it is accompanied by fair and reasonable pricing.

Comment from Houseworks Unlimited, Inc.

It's been a pleasure working with you all these years and really appreciate your trust in us.

REVIEW

Tom O.
Derwood, MD
Dec 23, 2015



Craig always does high quality work. He is very knowledgeable about remodeling in general, selects quality vendors and products, and thoroughly understands Mo Co regulations. He is adaptable and very effective at working around unexpected problems, and he effectively communicates options with his customer. He stands behind his work and if you want a high quality result which will last a long time then he is an excellent choice.

Comment from Houseworks Unlimited, Inc.

Thank you for your response and continued support.

1401-R Long Corner Rd
Mount Airy, MD 21771
(301) 831-5178

GUILD MEMBER SINCE 2011

As a GuildQuality Guildmember, Houseworks Unlimited, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Houseworks Unlimited, Inc. in Silver Spring, MD; Rockville, MD; Mt. Airy, MD; Germantown, MD; Washington Grove, MD; Bethesda, MD; Damascus, MD; Darnestown, MD; Derwood, MD; Ellicott City, MD; and 13 other cities in District of Columbia, Maryland, Pennsylvania and Virginia.

CUSTOMER FEEDBACK REPORT *for*
Houseworks Unlimited, Inc.



REVIEW

Marc M.
Rockville, MD
May 28, 2015



Houseworks Unlimited brings an unusual level of craftsmanship, care, and courtesy to the job. They have my highest recommendation and, equally importantly, trust.

Comment from Houseworks Unlimited, Inc.

Thank you so much! It's been great working with you also. I wish you weren't moving down town. Relationship like these don't happen like this all the time and we're gonna miss you.

REVIEW

Lawrence S.
Greenbelt, MD
Dec 16, 2014



Houseworks Unlimited were very accommodating and very helpful.

Comment from Houseworks Unlimited, Inc.

I'm glad we could help. I hope you enjoy the functions of your new shower.

REVIEW

Marc M.
Rockville, MD
Oct 09, 2014



Without hesitation, I recommend Houseworks Unlimited to perform high-quality work. Our home was architect-designed and built and featured in a magazine previously; Craig and his team provided the level of thoroughness and quality we value. The craftsmanship is excellent, and the work is done on schedule.

Comment from Houseworks Unlimited, Inc.

We really appreciate the positive feedback. We enjoyed working with you also (Omar included) and look forward to our next projects.

1401-R Long Corner Rd
Mount Airy , MD 21771
(301) 831-5178

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Houseworks Unlimited, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Houseworks Unlimited, Inc. in Silver Spring, MD; Rockville, MD; Mt. Airy, MD; Germantown, MD; Washington Grove, MD; Bethesda, MD; Damascus, MD; Darnestown, MD; Derwood, MD; Ellicott City, MD; and 13 other cities in District of Columbia, Maryland, Pennsylvania and Virginia.

CUSTOMER FEEDBACK REPORT *for*
Houseworks Unlimited, Inc.



REVIEW

T.B.P.
ljamsville, MD
Jun 04, 2014



Craig was a consummate professional throughout our project. He really gave us the feeling our house was in good hands and the project would be done the right way, the first time. Craig and his crew exceeded our expectations and did an outstanding job.

Comment from Houseworks Unlimited, Inc.

It was a pleasure working with you both. Thanks for being patient and working through the survey process. I/we look forward to working with you again in the near future.

REVIEW

Frances F.
Damascus, MD
May 13, 2014



Houseworks Unlimited handled the whole process from the design concept to the final completion, which was very good. It was the best experience I have ever had with home building or home remodeling.

Comment from Houseworks Unlimited, Inc.

We're glad you had a good experience. All the planning and preparation took some time, but it's worth it in the end. Older homes always create a challenge and this one was no exception. Even with some hidden surprises, we still got it done. We hope you get many years of enjoyment out of it!

1401-R Long Corner Rd
Mount Airy , MD 21771
(301) 831-5178

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Houseworks Unlimited, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Houseworks Unlimited, Inc. in Silver Spring, MD; Rockville, MD; Mt. Airy, MD; Germantown, MD; Washington Grove, MD; Bethesda, MD; Damascus, MD; Darnestown, MD; Derwood, MD; Ellicott City, MD; and 13 other cities in District of Columbia, Maryland, Pennsylvania and Virginia.

CUSTOMER FEEDBACK REPORT *for*
Houseworks Unlimited, Inc.



REVIEW

Jane C.
Odenton, MD
Feb 03, 2014



Craig Knott (Houseworks Unlimited) has done work for us for years, including, among other things, a bathroom remodel, conversion of a screened-in porch to a sunroom, and now our latest project - a kitchen remodel. We needed to stay within a certain budget, and Craig worked with us on that by providing estimates of various options such as wood vs. vinyl bow window and tile vs. hardwood floors. He kept us apprised of problems/issues that were uncovered along the way (e.g., asbestos flooring underneath the existing floor) and the additional costs associated with mitigating the problem. Although the original schedule did not account for the unexpected, Craig worked late and on the weekends to adhere to the schedule as much as possible. The areas where he was working were kept neat and clean; when the work was done, the only thing we were left with was a beautiful new kitchen. While Houseworks Unlimited is pricey in comparison to other contractors, you definitely get what you pay for. The quality of the workmanship is excellent; we wouldn't use anyone else!

Comment from Houseworks Unlimited, Inc.

I'm glad everything worked out.....thanks for being patient. We really appreciate the positive review and look forward to our next project.

1401-R Long Corner Rd
Mount Airy , MD 21771
(301) 831-5178

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Houseworks Unlimited, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Houseworks Unlimited, Inc. in Silver Spring, MD; Rockville, MD; Mt. Airy, MD; Germantown, MD; Washington Grove, MD; Bethesda, MD; Damascus, MD; Darnestown, MD; Derwood, MD; Ellicott City, MD; and 13 other cities in District of Columbia, Maryland, Pennsylvania and Virginia.

CUSTOMER FEEDBACK REPORT *for*
Houseworks Unlimited, Inc.



REVIEW

Carla F.
Mt. Airy, MD
Feb 26, 2013



I would highly recommend!

Comment from Houseworks Unlimited, Inc.

Thanks so much! We always enjoy working with you.

1401-R Long Corner Rd
Mount Airy , MD 21771
(301) 831-5178

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Houseworks Unlimited, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Houseworks Unlimited, Inc. in Silver Spring, MD; Rockville, MD; Mt. Airy, MD; Germantown, MD; Washington Grove, MD; Bethesda, MD; Damascus, MD; Darnestown, MD; Derwood, MD; Ellicott City, MD; and 13 other cities in District of Columbia, Maryland, Pennsylvania and Virginia.

REVIEW

C.M.M.
Bala Cynwyd, PA
Oct 10, 2012



Houseworks has completed several projects on our 105 year old house. Craig's expertise and knowledge of every facet of home building was invaluable. We are particularly impressed with Craig's ability to scope out a project and work with the homeowner to ensure that the completed project meets your expectations. Craig's carpentry skills are unparalleled and his ability to provide innovative solutions to the difficulties associated with renovating on older home were critical to the success of the projects undertaken on our house.

Comment from Houseworks Unlimited, Inc.

Thanks for the pat on the back! After doing this for over 30 years, I have learned a thing or two about working on older homes. It's a shame more of these entry level carpenters aren't trained in the some of the basics that were used 100 years ago. We find, way to often, that fine craftsmanship isn't repaired and it just removed. In it's place is another production piece. Thanks for allowing us to do it right and save a piece of history!

CUSTOMER FEEDBACK REPORT *for* Houseworks Unlimited, Inc.



REVIEW

Stuart K.
Washington, DC
Jan 04, 2012



Houseworks Unlimited took on a complicated construction project at my house. It was very challenging and they were on a tight schedule. They were able to get the project done on time and within budget. And now we have a great new living space. I highly recommend Craig Knott and his team.

Comment from Houseworks Unlimited, Inc.

We always say we like a challenge and you didn't let us down! Everybody really stepped-up and did their part (thanks guys!). I'm glad you're enjoying the space and really appreciate the recommendation.

REVIEW

Nancy L.
Darnestown, MD
Dec 08, 2011



I would highly recommend Houseworks Unlimited, Inc. for remodeling, renovation, repair, and maintenance. They are very professional and trustworthy. They discuss the project with you and offer options and alternatives. I trust their judgement and their expertise.

Comment from Houseworks Unlimited, Inc.

We very much appreciate the kind words! It's customers like you that make our job much more enjoyable! I look forward to working together again real soon.

1401-R Long Corner Rd
Mount Airy , MD 21771
(301) 831-5178

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Houseworks Unlimited, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Houseworks Unlimited, Inc. in Silver Spring, MD; Rockville, MD; Mt. Airy, MD; Germantown, MD; Washington Grove, MD; Bethesda, MD; Damascus, MD; Darnestown, MD; Derwood, MD; Ellicott City, MD; and 13 other cities in District of Columbia, Maryland, Pennsylvania and Virginia.