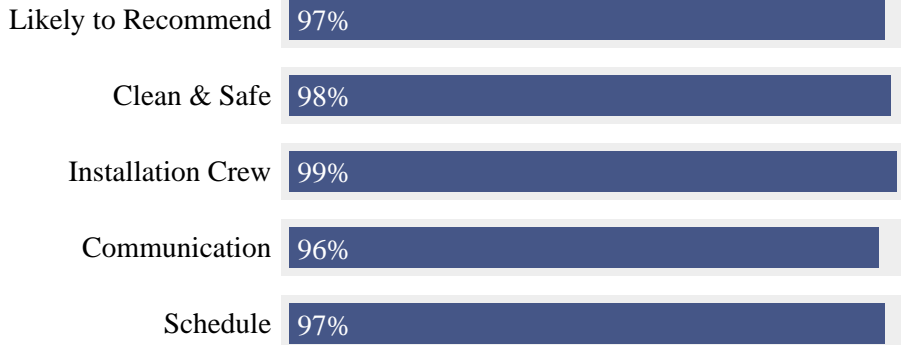




# CUSTOMER FEEDBACK REPORT *for* Home Pro Roofing

## Customer Feedback Summary

Of 861 customers surveyed, 460 responded



Brighton, Lansing,  
Kalamazoo, Grand Rapids,  
Ann Arbor, Battle Creek,  
Jackson , MI  
(888) 629-8063  
[www.homeproroofingmi.com](http://www.homeproroofingmi.com)

### GUILDMEMBER SINCE 2018

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## Recent Reviews & Published Comments

### REVIEW

Kendra G.  
Okemos, MI  
May 20, 2019



Joe is knowledgeable, professional and responsive.

### REVIEW

Danielle P.  
Livonia, MI  
May 17, 2019



The project manager, Matt, went above and beyond and followed up to make sure that the job was done correctly. I am very satisfied with the work that was done.

### REVIEW

Anthony M.  
Okemos, MI  
May 16, 2019



Fantastic people, fantastic company, fantastic job.

### REVIEW

Newhouse L.  
Portage, MI  
May 16, 2019



Home Pro Roofing was fantastic to work with. I have multiple properties and will absolutely use them again for future roofing needs. Andy over at Home Pro was an extremely effective communicator and kept me apprised of the whole situation and was outstanding to work with.



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REVIEW

Jake H.  
Jenison, MI  
May 09, 2019



Home Pro Roofing was very professional! The quality of work was great and the staff was knowledgeable, helpful and polite. I would highly recommend them to any of my friends or family!

REVIEW

Ed W.  
Holt, MI  
May 08, 2019



Home Pro Roofing is a great company to work with. The crew they had worked hard to fit the job in around weather. They also beat everyone's pricing by 10-15% cheaper. I would recommend them to any of the neighbors or anyone that needs a new roof.

REVIEW

Sandy B.  
Brighton, MI  
May 01, 2019



I feel that I've made friends for life! Our first meeting was exceptional and I feel that I didn't need any other quotes after speaking with them. My roof looks amazing on my home, a brand new look, and I am grateful for Home Pro Roofing.

REVIEW

Derrick W.  
Fenton, MI  
Apr 24, 2019



The shingle on the roof looks beautiful in my house.

REVIEW

Jared A.  
Mason, MI  
Apr 20, 2019



Joe and Matt came out on a Saturday after I found a small leak earlier in the week. They were very friendly and knowledgeable and patched things up quickly. A local company with great service!

COMMENT

Additional Comment  
Apr 10, 2019

I was most satisfied with how they did they job very quickly and they went over everything and made me understand what they were doing.

REVIEW

Nancy M.  
Brighton, MI  
Apr 10, 2019



They were very knowledgeable, professional and on time. They were respectful of our needs while doing the job.

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REVIEW

Anke S.  
Fowlerville, MI  
Mar 28, 2019



The job was professionally done and great customer service.

REVIEW

David S.  
Battle Creek, MI  
Mar 27, 2019



They did a very nice job and are excellent workers. We are very happy with our roof.

REVIEW

Joe B.  
Battle Creek, MI  
Mar 27, 2019



Home Pro Roofing is quick! It was amazing how fast they did their job compared to other companies.

REVIEW

Greg S.  
Brighton, MI  
Dec 18, 2018



Home Pro Roofing was great! I would recommend to all Friends & Family!

REVIEW

Morris M.  
Hartland, MI  
Dec 01, 2018



Everything went good; they're good people.

REVIEW

Cindy D.  
DOWLING, MI  
Nov 28, 2018



I would highly recommend Home Pro Roofing. They did a fantastic job!

REVIEW

John L.  
Lansing, MI  
Nov 27, 2018



This is the third roof that I have had installed by Home Pro Roofing. They are always accommodating with scheduling and in customer service. The installation crews are very thorough in the clean up of my property. They do there very best to make it a quality job well done. They even went above and...

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REVIEW

Barbara T.  
Mason, MI  
Nov 13, 2018  
★★★★★

Home Pro Roofing readily found the small leak in my roof that two other contractors had failed to find after many months of searching and patching on a roof that was only 10 years old. It was just a loose shingle and only a small repair was needed. Very fast! Very professional! Very appreciated!

REVIEW

Luke C.  
Lansing, MI  
Nov 08, 2018  
★★★★★

This was my second house done by Home Pro and I have been extremely happy the entire time!

REVIEW

Richard L.  
Jenison, MI  
Oct 05, 2018  
★★★★★

We are completely satisfied with Home Pro Roofing. Andy was very professional and courteous. Job was well done and clean and neat after they left. I would highly recommend them to anyone.

REVIEW

Roger K.  
Wayland, MI  
Oct 01, 2018  
★★★★★

They were very knowledgeable, friendly, and Andy answered any questions I had. Anytime I called he would answer immediately. It was over and above what I expected.

REVIEW

Rick G.  
Okemos, MI  
Sep 26, 2018  
★★★★★

Very satisfied with the work they did.

REVIEW

Mark S.  
Howell, MI  
Sep 24, 2018  
★★★★★

Honest, fair pricing and good workmanship

REVIEW

Tom M.  
East Lansing, MI  
Sep 20, 2018  
★★★★★

Home Pro Roofing was courteous, knowledgeable and professional. The roof was completed on time and looks fantastic.

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REVIEW

John B.  
Portage, MI  
Sep 20, 2018



They were very helpful and professional. Great people!

REVIEW

Mary S.  
Lansing, MI  
Sep 14, 2018



We received five quotes for our roofing job. Home Pro Roofing was the clear winner. Other companies took days to get information to us. Home Pro Roofing was on time for the appointment, measured the roof and gave us a written binding quote in one hour. I would highly recommend Home Pro Roofing to anyone who asks.

REVIEW

Robert H.  
Eaton Rapids, MI  
Aug 22, 2018



We are new to the area and needed to get our old barn secured with a new roof. After getting several quotes, we were just blown away by the way we were treated by the rep from Home Pro Roofing. When the roof was done (by a really amazing crew), we were not disappointed. Everything the rep described went...

REVIEW

Margoa K.  
Lansing, MI  
Aug 22, 2018



I was very happy with them! They did everything they said they would, and they were very professional.

REVIEW

Susan S.  
Dewitt, MI  
Aug 21, 2018



They did a great job.

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