

HomeSpec Advanced Basement



REVIEW

Eric Z.
Ann Arbor, MI
Mar 27, 2017



I would absolutely recommend HomeSpec Advanced Basement!

REVIEW

Marie E.
Plymouth, MI
Mar 24, 2017



I finally found a company to fix the problem in my basement. Thank you for being honest.

REVIEW

Nigel C.
Ann Arbor, MI
Mar 23, 2017



HomeSpec provided a very detailed analysis of my damp basement wall problem, and included sufficient detail in the quote to adequately describe the job scope. It was on the basis of that care taken, other positive reviews, and what I considered appropriate pricing, that I gave them the job. The work was completed with a high level of care and two months later appears to be 100% effective at resolving the issue. HomeSpec stood by their quote even when the work took longer than anticipated. It was clear that the company wanted to complete the job to the customer's satisfaction. Several reworks were required to fully resolve the concern, and I never felt that the company was reluctant to return for follow-on work. To be completely fair, there was a mis-communication between the details described in the job quotation, and how it was initially carried out, but once I pointed this out, the crew responded appropriately. Also when some uniqueness of my house construction was encountered, sufficient resources were supplied by the company to adequately plan the required steps. So again, the company responded appropriately.

840 Minion
Ypsilanti , MI 48198
(734) 262-1792
basementfix.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, HomeSpec Advanced Basement relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of HomeSpec Advanced Basement in Ann Arbor, MI; Ypsilanti, MI; Brownstown, MI; Southfield, MI; Harper Woods, MI; Canton, MI; Birmingham, MI; Redford, MI; Troy, MI; Madison Heights, MI; and 30 other cities in Michigan and Ohio.

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REVIEW

Sujay B.
Oak Park, MI
Mar 16, 2017



It's a professional company with a good crew.

REVIEW

Richard L.
Tecumseh, MI
Mar 14, 2017



My quote was for a job where the basement wall was not load bearing, but when the work crew got here, they found that was not the case and they couldn't do the job for the price quoted so they did it for the job under quoted and still did a very professional job. I have had 2 small puddles of water under the big window when we had terrible wind and rain in February but I'm not calling you yet because it may have been the window leaking from the high wind forcing the small amount and hasn't recurred yet after a couple of weeks.

REVIEW

Phil W.
Holland, OH
Mar 13, 2017



They were on time and very professional. For the kind of work they did, they kept everything clean and organized. I highly recommend them.

REVIEW

Judy R.
Port Huron, MI
Mar 10, 2017



The tub that they put back and that I paid for has a leaky elbow on the bottom. I reported it but they never came to fix it.

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