

CUSTOMER FEEDBACK REPORT *for* HomeSealed Exteriors, LLC



REVIEW

Gerry C.
Pleasant Prairie, WI
Jun 01, 2018



Highly professional, excellent quality and would recommend to anyone looking into a project such as ours.

Comment from HomeSealed Exteriors, LLC

Thanks so much for your feedback Bill and Gerry, it was a pleasure to work with you!

2718 S 163rd St
New Berlin , WI 53151
(262) 784-4460
www.homesealed.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, HomeSealed Exteriors, LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of HomeSealed Exteriors, LLC in Milwaukee, WI; Brookfield, WI; Waukesha, WI; Wauwatosa, WI; West Allis, WI; Franklin, WI; Whitefish Bay, WI; Greenfield, WI; New Berlin, WI; Oconomowoc, WI; and 32 other cities in Wisconsin, Florida, Illinois and Virginia.

REVIEW

Brian W.
Waukesha, WI
Apr 04, 2018



No pressure sales person provided all desired info for us. Professional workers both with scheduling and installing the windows. Kept us well informed throughout the process. Cleaned up the job site well, which was more difficult since install was done during winter. One part was broken, and they ordered right away and installed that part when it came in at no additional cost to us. As this was just installed, we will see how much energy savings we will see over the course of time.

Comment from HomeSealed Exteriors, LLC

Thanks for the feedback Brian and Nicole! Glad to hear everything is to your liking, just let us know if there is any other way that we can help!

REVIEW

Kenneth B.
Menomonee Falls, WI
Apr 04, 2018



Best window replacement company I deal,t with.
Good service and fair pricing.

Comment from HomeSealed Exteriors, LLC

Thanks so much for sharing your experience, and thanks again for your business!

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REVIEW

Ricky Z.
Milwaukee, WI
Mar 28, 2018



Great work people are fantastic wonderful job.. i highly recommend them to all..

Comment from HomeSealed Exteriors, LLC

Thanks for the kind words Ricky!

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REVIEW

Mark M.
Delafield, WI
Jan 09, 2018



I would highly recommend HomeSealed! Their staff is extremely friendly and knowledgeable. Their pricing is very fair based on the quality of products they represent.

Comment from HomeSealed Exteriors, LLC

Thanks so much for taking the time to review us Mark, it has been a pleasure to serve you!

REVIEW

Elizabeth A.
South Milwaukee, WI
Dec 21, 2017



From the first phone call to the end of the project I felt that they were always informing me as to who to expect to arrive for appointments and how things would proceed in the project. Everything they said was what happened and I felt very well taken care of for my first project of this kind. Very nice people.

Comment from HomeSealed Exteriors, LLC

Ms. Arend, thanks so much for taking the time to provide your feedback, and thank you again for your business!

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REVIEW

Mike Y.
Mukwonago, WI
Dec 19, 2017



My recent siding project was completed in a short amount of time, and the workmanship and appearance was excellent. And the cost was more competitive to the other bids I received.

Comment from HomeSealed Exteriors, LLC

Thanks so much for your review Mike, as well as for your continued business. If you should have any questions you know where to find us
www.homesealed.com

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REVIEW

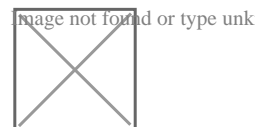
William S.
Brookfield, WI
Dec 16, 2017



There was a two week wait between contract signature and the first time someone could be scheduled to come out to the house to make a 5 minute measurement of the windows. Windows could not even be ordered until this was done, creating what I viewed as an unnecessary, two week lengthening of the time period until installation could occur. Also, installer used a nail gun that recoiled into the surrounding woodwork, leaving marks that needed to be sanded down and restrained. Surrounding woodwork was not new and windows were in the garage of the house so not a huge deal. But if these windows had been in a living area of the house, I would have been very unhappy and displeased with these residual marks on the woodwork.

Comment from HomeSealed Exteriors, LLC

Thanks so much for your feedback Mr. Steele. We apologize for the extended lead-time before the formal measurements of your windows were able to occur. We certainly understand that you may be frustrated by that, understandably so. The good news of course, is that we were still able to complete your project on schedule, and even on the shorter end of the range given. Regarding your woodwork, again accept our apologies for any imperfections. We stand behind our work 100%, so please let us know if there is anything that we can address for you at this time. Thanks!



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REVIEW

Phillip M.
St Francis, WI
Dec 14, 2017



All phases of the project were completed as agreed.

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REVIEW

Mike B.
Hartland, WI
Dec 07, 2017



I would recommend this company without reservation. Precision and quality would describe HomeSealed Exteriors.

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Comment from HomeSealed Exteriors, LLC

Thanks so much for your kind words Mike & Sue, you know where to find us if we can be of any further assistance. www.homesealed.com

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REVIEW

Michael K.
Sheboygan, WI
Dec 01, 2017



very very nice working and looking windows, the guys did a great job installing them and cleaning up

Comment from HomeSealed Exteriors, LLC

Thanks Michael and Jane, it was a pleasure to serve you!

REVIEW

Vetter
Brookfield, WI
May 06, 2016



Home Sealed was very professional, on time and on budget.

Comment from HomeSealed Exteriors, LLC

Thanks so much for taking the time to share your feedback!

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REVIEW

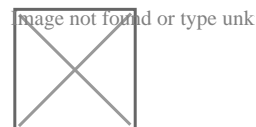
Brandi W.
Milwaukee, WI
Jan 06, 2016



HomeSealed was easy to work with for the most part and the job was done quickly. I felt it was a bit overpriced since it took less than an hour to complete the roof. I am not happy with the mess left in my garage and the nails I keep finding in the driveway and yard. If my two AC units had not been covered up they would have been completely ruined and when I asked the sales person at the follow up he basically said it was my problem to clean up the mess inside my garage??

Comment from HomeSealed Exteriors, LLC

Hi Brandi, thanks for your review. We apologize if we did not meet your expectations in any way. The job was relatively small and able to be completed quickly, which most of our clients find to be a pleasant surprise. Also, the bundle of shingles left in the garage was as a courtesy for future reference or need. Sometimes folks will do the other structure (house/garage) somewhere down the road, and having the extra shingles and packaging can be very helpful in referencing that. Again we apologize for any confusion, and thank you sincerely for your business and feedback.



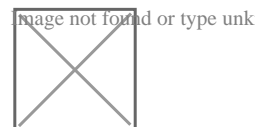
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HomeSealed Exteriors, LLC



REVIEW

Bryan P.
West Allis, WI
Dec 29, 2015



I was completely satisfied working with this team. We evaluated several other companies to handle our work. HomeSealed led the pack from the start, beginning with a clear and informative consultation, timely responses on our multitude of questions, and a very fair price. We are very happy with the product/material. The crew that performed the installation was fantastic. We have had no issues with the product or the install whatsoever. I could not give a stronger recommendation.

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REVIEW

M.B.D.
Milwaukee, WI
Dec 29, 2015



We had two storm doors replaced. The back door was not measured correctly so the door sweep had to be replaced. There was a piece of wood broken on the door frame, but I glued that back. Otherwise, the doors look great and are working perfectly now.

REVIEW

Mary S.
Oconomowoc, WI
Dec 22, 2015



Great job, nice installers, all good!

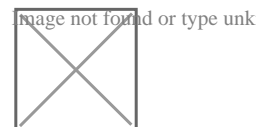
REVIEW

Tia B.
West Allis, WI
Dec 19, 2015



They treat you like family, so what you'd expect to get the greatest treatment from, they supply you with it.

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REVIEW

Steve E.
New Berlin, WI
Dec 19, 2015



Before HomeSealed became our exclusive window, door and siding specialists, we experienced a different well known company and always felt we weren't getting their best effort. What a difference when the HomeSealed team came in! No hard sell tactics. Completely respectful of our feelings and opinions. We had great conversations with lots of 'give and take'. The professionalism of the work teams was off the charts! Our latest project involved the complete replacement of our spectacular great room widow including the half round window above it. The quality of the product and the efficiency of the team were better than we had imagined and HomeSealed had previously set the bar pretty high with earlier projects. This time they outdid themselves. We wholeheartedly recommend the HomeSealed family to anyone and everyone!

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REVIEW

Leroy S.
Brookfield, WI
Dec 18, 2015



Every thing went extremely well from the beginning to the end of the project

REVIEW

Terry B.
Oak Creek, WI
Dec 17, 2015



On time - efficient - great materials - great communications - very friendly staff and work crew - I would not hesitate to use them again if needed.