



31440 Winterplace Pkwy
Salisbury , MD 21804
(410) 219-9033
www.herlsinc.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Herl's Bath & Tile Solutions relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Herl's Bath & Tile Solutions in Salisbury, MD; Ocean City, MD; Seaford, DE; Millsboro, DE; Berlin, MD; Ocean Pines, MD; Lewes, DE; Laurel, DE; Baltimore, MD; Dover, DE; and 358 other cities in Delaware, Maryland, Virginia, Massachusetts, Florida, and 5 other states.

In this report, Herl's Bath & Tile Solutions has published a summary of the customer feedback they've received since they joined GuildQuality in October 2013. In that time, 1,111 out of 1,843 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

Herl's Bath & Tile Solutions

REVIEW

Patricia R.
Bethany Beach, DE
May 03, 2019



My shower is beautiful. Happy with the experience and the result.

REVIEW

Thomas T.
Westminster, MD
May 02, 2019



My only comment beyond saying what a good product is the installer should have told us about the free, non-skid layer they put on. He could've done it at the same time as installation & saved a return trip!

REVIEW

Leonara W.
Neavitt, MD
May 02, 2019



My mother is 92 years old, and everyone that came was great working with her. I believe that they understand the elderly. Everyone was exceptional!

REVIEW

James H.
Herndon, VA
Apr 23, 2019



The employees at Herl's Bath were prompt, efficient, creative in problem-solving and extremely courteous.

REVIEW

Richard W.
Bridgeville, MD
Apr 07, 2019



Herl's transformed our bathroom and we could not be more pleased with it. The professionalism and workmanship throughout the project has never been matched in our experience - it was superb - all the way through from our Salesman to the Production Manager to the calls every day to each of the Craftsman...

COMMENT

Additional Comment
Apr 03, 2019

Absolutely!

COMMENT

Additional Comment
Apr 03, 2019

I was satisfied with the whole deal from the initial contact with Richard to Chad who did the work, and I was very pleased with. They were both very personable.

COMMENT

Additional Comment
Apr 03, 2019

I heard about Herl's Bath & Tile Solutions on T.V.



31440 Winterplace Pkwy
Salisbury , MD 21804
(410) 219-9033
www.herlsinc.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Herl's Bath & Tile Solutions relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Herl's Bath & Tile Solutions in Salisbury, MD; Ocean City, MD; Seaford, DE; Millsboro, DE; Berlin, MD; Ocean Pines, MD; Lewes, DE; Laurel, DE; Baltimore, MD; Dover, DE; and 358 other cities in Delaware, Maryland, Virginia, Massachusetts, Florida, and 5 other states.

In this report, Herl's Bath & Tile Solutions has published a summary of the customer feedback they've received since they joined GuildQuality in October 2013. In that time, 1,111 out of 1,843 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

Herl's Bath & Tile Solutions

REVIEW

Patricia T.
Frederica, DE
Apr 03, 2019



I am very very happy with the job that was done, how it was done, and by whom it was done!

REVIEW

Thomas S.
Hartley , DE
Apr 02, 2019



upon seeing the ads on tv to the actual sales personal in my home. the experience was like I was on tv my self every thing was exactly as they said it would be each phase of the order was laid out in a very specific order and it was carried out with great precision

REVIEW

Rina R.
Berlin, MD
Apr 02, 2019



Excellent work

REVIEW

Mary S.
Finsburg, MD
Mar 20, 2019



They did two bathrooms and they were wonderful. I can't complain. If I had another bathroom, I would use them to remodel.

REVIEW

Sherie H.
Clinton, MD
Mar 20, 2019



Herl's Bath provide good service and I am pleased with the end results. My husband and I are satisfied with our newly installed jet tub and shower. This install has increased the value of our home. I will look to Herl's Bath for other future jobs to come!

REVIEW

Earline G.
Upper Marlboro, MD
Feb 21, 2019



Herl's Bath & Tile Solutions showed me excellent service, and I am very pleased with the contractors that came. Everyone was on time, clean, polite, and did what they said they would do. I have already schedule them to come back and do another bathroom.



31440 Winterplace Pkwy
Salisbury , MD 21804
(410) 219-9033
www.herlsinc.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Herl's Bath & Tile Solutions relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Herl's Bath & Tile Solutions in Salisbury, MD; Ocean City, MD; Seaford, DE; Millsboro, DE; Berlin, MD; Ocean Pines, MD; Lewes, DE; Laurel, DE; Baltimore, MD; Dover, DE; and 358 other cities in Delaware, Maryland, Virginia, Massachusetts, Florida, and 5 other states.

In this report, Herl's Bath & Tile Solutions has published a summary of the customer feedback they've received since they joined GuildQuality in October 2013. In that time, 1,111 out of 1,843 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

Herl's Bath & Tile Solutions

COMMENT

Additional Comment
Feb 18, 2019

The guy Chris was very friendly and I really appreciated that. He did a really good job of lowering the seat, I took a shower today for the first time since the seat was lowered and my legs did not fall asleep or anything and I felt safe. It was wonderful.

REVIEW

J.P.D.
Dover, DE
Feb 18, 2019



We were very happy with the product!

REVIEW

Victoria L.
Herndon, VA
Feb 13, 2019



Wonderful experience and I will definitely use them again for any future projects. They went over and above for my project. Professional, friendly, and very knowledgeable. I can't thank them enough.

REVIEW

Duane Y.
Harrington, DE
Feb 13, 2019



We are so in love with our new bathroom - thank you Herl's for fulfilling my wishes...

REVIEW

Susan R.
Milton, DE
Feb 09, 2019



Overall, I am very satisfied with my new bathroom. It looks great and I love the glass doors. The workers were very polite and considerate. I highly recommend Herl's to anyone considering a tab replacement.

REVIEW

Jamie K.
Townsend, DE
Jan 28, 2019



It was a great experience, and I love my bathroom.

REVIEW

Dave N.
Salisbury, MD
Jan 28, 2019



Dan Graham and Mike Jaquith did an amazing job on our bathroom remodel!!



31440 Winterplace Pkwy
Salisbury , MD 21804
(410) 219-9033
www.herlsinc.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Herl's Bath & Tile Solutions relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Herl's Bath & Tile Solutions in Salisbury, MD; Ocean City, MD; Seaford, DE; Millsboro, DE; Berlin, MD; Ocean Pines, MD; Lewes, DE; Laurel, DE; Baltimore, MD; Dover, DE; and 358 other cities in Delaware, Maryland, Virginia, Massachusetts, Florida, and 5 other states.

In this report, Herl's Bath & Tile Solutions has published a summary of the customer feedback they've received since they joined GuildQuality in October 2013. In that time, 1,111 out of 1,843 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

Herl's Bath & Tile Solutions

REVIEW

Debbie P.
Lewes, DE
Jan 28, 2019



Had a bathroom shower update and they did a great job. Very pleased with the service.

REVIEW

Roland W.
Cambridge, MD
Jan 23, 2019



They lived up to their word in a timely fashion.

REVIEW

Edwin C.
Middle River, MD
Jan 23, 2019



The employee that was out here doing my work was extremely courteous, if I had questions he would explain it to me and it was just any kind of modification that he thought might be necessary he asked me first. I just thought he was a nice and friendly person.

REVIEW

James F.
Rehoboth, DE
Jan 18, 2019



Herl's is a great company to work with. If we are ever in need of another project Herl's would be high on our list of groups to contact.

REVIEW

Robert B.
Lorton, VA
Jan 17, 2019



We had 2 bath redone, and both were completed on time by friendly and excellent workers. The price was as discussed and we are very happy. I recommend Hurl's to everybody.....rob

REVIEW

David E.
Salisbury, MD
Jan 17, 2019



From beginning to end it went as smooth as possible. Very well done.

REVIEW

Annie G.
Suitland, MD
Jan 15, 2019



They stood by their word putting in my shower and saw to it that it was correctly done.

CUSTOMER FEEDBACK REPORT *for*

Herl's Bath & Tile Solutions



REVIEW

Carolyn V.
Woodbridge, VA
Jan 13, 2019



Job efficiently well done.

REVIEW

Linda W.
Ocean View, DE
Jan 07, 2019



I am very pleased with my new walk-in shower. I am also happy with the response when I call Herl's.

31440 Winterplace Pkwy
Salisbury , MD 21804
(410) 219-9033
www.herlsinc.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Herl's Bath & Tile Solutions relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Herl's Bath & Tile Solutions in Salisbury, MD; Ocean City, MD; Seaford, DE; Millsboro, DE; Berlin, MD; Ocean Pines, MD; Lewes, DE; Laurel, DE; Baltimore, MD; Dover, DE; and 358 other cities in Delaware, Maryland, Virginia, Massachusetts, Florida, and 5 other states.

In this report, Herl's Bath & Tile Solutions has published a summary of the customer feedback they've received since they joined GuildQuality in October 2013. In that time, 1,111 out of 1,843 customers (60%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.