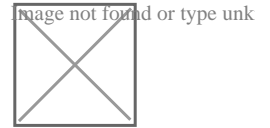


Happe Homes



COMMENT

Additional Comment
Aug 22, 2016

I was most satisfied with the people, they were a pleasure to work with. Troy Bushnell and Jim Myers, did excellent work and kept me informed. They made building a pleasant experience.

COMMENT

Additional Comment
May 05, 2016

We are getting a ton of compliments and a lot of lookers on the home.

COMMENT

Additional Comment
May 05, 2016

The subcontractors were fantastic and the workmanship was great.

COMMENT

Additional Comment
May 03, 2016

I was most satisfied with how easy they were to get in touch with and that they answered our questions.

COMMENT

Additional Comment
Feb 26, 2016

I am so impressed with the workmanship and professionalism of your contractors and how quickly they completed their work. Thank you Sharon for guiding Guy and I and being there through the whole process. Your support meant so much to me. Kudos to Desi for helping us with the selection process, the courteousness of the office manager and making Guy and I feel so welcome at your beautiful facility, Bill (you amaze me!) with your expertise with moving walls and understanding how to make efficient and best use of space, Jeff the framer and his team, Ryan the electrician and his team, Jeff the finish carpenter and his team, Molly the painter and her team, the plumbers, the HVAC team, the floor installers, the cleaning crew, Heath who has already assisted us in minor repairs, and anyone else who had a hand in making our dream home a reality. A HUGE KUDOS to TJ for managing it all! I thank you :-)

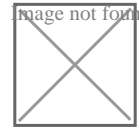
2575 N. Ankeny Blvd
Ankeny , IA 50023
(515) 963-0842
happhomes.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Happe Homes relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Happe Homes in Ankeny, IA; Waukee, IA; Ames, IA; Norwalk, IA; Adel, IA; Urbandale, IA; West Des Moines, IA; Van Meter, IA; Bondurant, IA; Maxwell, IA; and 15 other cities in Iowa.

In this report, Happe Homes has published a summary of the customer feedback they've received since they joined GuildQuality in April 2015. In that time, 110 out of 185 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2017.



CUSTOMER FEEDBACK REPORT *for*
Happe Homes

COMMENT
Additional Comment
Dec 23, 2015

The team at Happe Homes and their subcontractors are always approachable and courteous and will answer any questions you may have.

COMMENT
Additional Comment
Dec 23, 2015

The main reason we selected Happe Homes was for the level of finishes that we received as part of the 'base-house price' that would be additional with other builders.

COMMENT
Additional Comment
Dec 23, 2015

Have already recommended Happe Homes to a coworker and offered to have him walk through our home at Otter Creek so they can see our floor plan and the standard level of finishes.

COMMENT
Additional Comment
Oct 24, 2015

I could go on and on about Happe Homes. The ideas from the designers and architects were amazing. We never encountered any roadblocks. All responses were positive and worked to satisfy our wants and needs. We are thrilled with our experience and cannot say enough good things about it!

COMMENT
Additional Comment
Oct 24, 2015

I enjoyed meeting the owner of Happe Homes. The chain of command within the company is excellent. We are beyond satisfied with the quality of the workmanship and materials used. We got many surprises that we didn't know or expect. Generally, surprises in home building are not good, but these were. This is my 4th custom home. The other building experiences were nightmares. This is by far the best experience I have ever had.

COMMENT
Additional Comment
Sep 28, 2015

They did a good job and met their timelines. It was good.

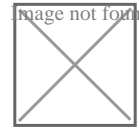
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CUSTOMER FEEDBACK REPORT *for* Happe Homes

COMMENT
Additional Comment
Sep 17, 2015

I am very satisfied with the way Happe Homes built my home. They were flexible builders and tight on the budget. I was very satisfied to work with those guys and build a Happe Home for myself. I appreciate them for their guidance and their building capabilities.

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happehomes.com

COMMENT
Additional Comment
Jul 30, 2015

Thank you for a beautiful home and for caring about our process and not just the end product.

GUILDMEMBER SINCE 2015

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COMMENT
Additional Comment
Jul 30, 2015

We loved working with Happe! We felt like we were taken care of. We appreciated the design help with Dessi and the design center! We felt like we were heard and that there was follow through with clarity. We were treated with respect.

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COMMENT
Additional Comment
Jul 30, 2015

I was most satisfied with Happe Homes' willingness to make sure everything got taken care of as quickly as possible.

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COMMENT
Additional Comment
May 27, 2015

They were great at communication.

COMMENT
Additional Comment
May 14, 2015

The Happe Homes employees are great to deal with, and seem to care about the satisfaction of the buyer.

COMMENT
Additional Comment
May 11, 2015

We can't thank JD enough. He listened to what we wanted and gave us what we asked for. We really feel that our new home represents our style and taste. He really went the extra mile and continues to support us even after closing. We are so proud of our final product.

COMMENT
Additional Comment
May 11, 2015

Our final product. We feel like we have a showroom home. JD did a great job really getting us what we wanted. Chris helped get our vision on paper. They were both very helpful and their good customer service was appreciated.

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CUSTOMER FEEDBACK REPORT *for*
Happe Homes

COMMENT
Additional Comment
May 08, 2015

The group in the field was awesome to work with

COMMENT
Additional Comment
May 08, 2015

The house turned out to be exactly what we wanted.
End product is great!

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